Consolidated financial statements

December 31, 2024 and 2023

(With Independent Auditors' Report Thereon)

(Translation from Spanish Language Original)

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# **Independent Auditors' Report**

(Translation from Spanish Language Original)

## The Board of Directors and the Stockholders

Qualitas Controladora, S. A. B. de C.V.:

(Mexican pesos)

# **Opinion**

We have audited the consolidated financial statements of Qualitas Controladora, S. A. B. de C. V. and subsidiaries ("the Institution"), which comprise the consolidated balance sheets as at December 31, 2024 and 2023, the consolidated statements of income, changes in stockholders' equity and cash flows for the years then ended, and notes, comprising material accounting policies and other explanatory information.

In our opinion, the accompanying consolidated financial statements of Qualitas Controladora, S. A. B. de C. V. and subsidiaries have been prepared, in all material respects, in accordance with Mexican Accounting Criteria for Insurance Institutions (the Accounting Criteria), issued by the National Insurance and Bonds Commission (the Commission).

# **Basis for Opinion**

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the Auditors' Responsibilities for the Audit of the Consolidated Financial Statements section of our report. We are independent of the Institution in accordance with the ethical requirements that are relevant to our audit of the consolidated financial statements in Mexico, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

# **Key Audit Matters**

The key audit matters are those that, in our professional judgment, were of most significance in our audit of the consolidated financial statements of the current period. These matters were addressed in the context of our audit of the consolidated financial statements as a whole, and we do not provide a separate opinion on these matters.



Current risk of property and casualty reserve amounting to \$40,735,071,508 and outstanding claims provision for claims incurred but not reported reserve amounting to (\$672,976,421)

See note 3 (o) to the consolidated financial statements.

### The key audit matter

The valuation of technical reserves for current risk and for claims not reported requires the application of the methodology approved by the Commission, which considers complex calculations and the use of internal and external data. An error in the calculation, as well as the quality of the underlying information may generate material impacts on the estimate. Therefore, we have considered the valuation of these reserves as a key audit matter.

## How the matter was addressed in our audit

The audit procedures performed among others, are as follows:

- We evaluated on a selective basis, the accuracy and completeness of the relevant data used in the calculation.
- We recalculated on a selective basis the determination of the estimate according to the methodology approved by the Commission.
- We obtained an understanding of the process for the calculation and tested the internal control implemented by the Institution for the calculation and recording of the technical reserves.

The procedures described above were performed with the support of our actuarial specialists.

# **Other Information**

Management is responsible for the other information. The other information comprises information included in the Institution's Annual Report corresponding to the year ended December 31, 2024, which will be filed with the National Banking and Securities Commission (Comisión Nacional Bancaria y de Valores) and the Mexican Stock Exchange (the Annual Report) but does not include the consolidated financial statements and our auditors' report thereon. The report is expected to be made available to us after the date of this auditors' report.

Our opinion on the consolidated financial statements does not cover the other information and we will not express any form of assurance conclusion thereon.

In connection with our audit of the consolidated financial statements, our responsibility is to read the other information identified above when it becomes available and, in doing so, consider whether the other information is materially inconsistent with the consolidated financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

When we read the Annual Report, if we conclude that there is a material misstatement therein, we are required to communicate that matter to those charged with the Intuition's governance.



# Responsibilities of Management and Those Charged with Governance for the Consolidated Financial Statements

Management is responsible for the preparation of the consolidated financial statements in accordance with the Accounting Criteria issued by the Commission, and for such internal control as Management deems necessary to enable the preparation of consolidated financial statements that are free from material misstatements, whether due to fraud or error.

In preparing the consolidated financial statements, Management is responsible for assessing the Institution's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless Management either intends to liquidate the Institution or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Institution's financial reporting process.

# Auditors' Responsibilities for the Audit of the Consolidated Financial Statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. Also:

- We identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures in response to those risks and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- We obtain an understanding of internal control relevant to the audit in order to design audit
  procedures that are appropriate in the circumstances, but not for the purpose of expressing an
  opinion on the effectiveness of the Institution's internal control.
- We evaluate the appropriateness of accounting policies used and the reasonability of accounting estimates and related disclosures made by Management.



- We conclude on the appropriateness of Management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Institution's ability to continue as a going concern.
  - If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Institution to cease to continue as a going concern.
- Plan and perform the group audit to obtain sufficient appropriate audit evidence regarding the financial information of the entities or business units within the Institution as a basis for forming an opinion on the Institution's financial statements. We are responsible for the direction, supervision and review of the audit work performed for purposes of the group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provided those charged with the Institution's governance with a statement that we have complied with the ethics requirements applicable to independence and that we have communicated all relationships and other matters that may reasonably be thought to bear our independence, and where applicable, actions taken to eliminate threats or safeguards applied.

From the matters communicated with those charged with governance, we determine those that were of most significance in the audit of the consolidated financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

KPMG Cárdenas Dosal, S. C.

Juan Carlos Laguna Escobar.

Mexico City, March 7, 2025.

#### Notes to the consolidated financial statements

December 31, 2024 and 2023

#### (Mexican pesos)

These notes to the consolidated financial statements have been translated from the Spanish Language original solely for the convenience of foreign/English speaking readers

Assets	20	024	202	2023 Liabilities and stockholders' equity		20:	2024		2023	
Investments (note 5): Government Corporate:	\$ 37,953,816,803		31,808,610,976		Liabilities: Technical reserves: Current risks:					
Fixed income Variable income	3,100,091,498 3,604,692,917		2,189,919,793 2,708,641,758		Accidents and health Property and casualty	\$ 66,494,187 40,735,071,508		39,408,963 32,472,485,606		
Foreigners	3,191,748,703		2,178,365,208		Property and casualty	40,733,071,308		32,472,465,000		
Impairment loss	(28,813,350)		(36,317,398)			40,801,565,695		32,511,894,569		
	47,821,536,571		38,849,220,337		Outstanding claims provision: For expired policies and					
Repurchase agreements (note 5)	103,108,750		31,898,001		pending payment claims  For claims incurred but not reported and	18,654,323,572		17,089,208,457		
Loan portfolio, net (note 6):					adjustment expenses	(672,976,421)		(1,833,827,327)		
Current Past-due	765,918,758 30,471,874		884,887,375 31,100,648		Advanced premiums	518,139,949		874,659,896		
Allowance for loan losses	(139,345,870)		(108,219,078)			18,499,487,100	59,301,052,795	16,130,041,026	48,641,935,595	
	657,044,762		807,768,945		Employee benefits (note 14) Creditors (note 11):		657,738,290		584,921,453	
Property, net (note 7)	3,512,476,479	52,094,166,562	2,489,258,443	42,178,145,726	Agents and adjusters	4,090,464,298		2,987,955,232		
F		101.596.515		04 204 672	Loss funds under management	34,516,924	44 400 005 550	45,998,113	0 447 700 400	
Employee benefits investment (note 14)		101,596,515		91,381,673	Sundry	7,307,354,328	11,432,335,550	5,413,778,785	8,447,732,130	
Cash and cash equivalents:					Reinsurers:					
Cash and cash in banks		3,278,018,753		3,952,749,737	Insurance institutions (note 9) Retained deposits	115,153,049	115,153,049	47,010,618 33,708	47,044,326	
Accounts receivable:					Retained deposits		115,153,049	33,706	47,044,326	
Premiums (notes 8,12 and 18)	40,089,815,702		30,824,700,244		Other liabilities:					
Receivables from agencies and					Employee statutory profit sharing (note 16)	695,201,070		528,607,663		
public administration entities (notes 8 and 18) Agents and adjusters	82,734,842 184,101,231		32,437,134 150,424,262		Income tax payable (note 16) Other	3,111,297,649 6,748,955,725		1,587,404,930 5,329,988,719		
Other (note 5)	1.497.373.433		1.112.419.466		Deferred credits	1,405,280,824	11,960,735,268	1,075,876,895	8,521,878,207	
Allowance for doubtful accounts	(138,374,202)	41,715,651,006	(126,123,538)	31,993,857,568						
Reinsurers:					Total liabilities		83,467,014,952		66,243,511,711	
Current	42.466.397		27,876,304		Controlling interest:					
Insurance institutions	157,041,432		322,775,143		Stockholders' equity (note 17):					
Credit risk allowance for					Capital stock:					
foreign reinsurers Allowance for doubtful accounts	(839,684) (30,503)	198,637,642	(3,151,722) (53,586)	347,446,139	Capital stock Repurchase of own shares	2,386,567,046 (34,582,073)	2,351,984,973	2,386,567,046 (24,754,727)	2,361,812,319	
Allowance for doubtful accounts	(30,303)	190,037,042	(33,360)	347,440,139	Reputchase of own shares	(34,362,073)	2,331,964,973	(24,734,727)	2,301,012,319	
Permanent stock investments: Other permanent stock investments		47,220,660		47,187,789	Reserve: Statutory	507,142,999		507,142,999		
Other permanent stock investments		47,220,000		47,167,769	Repurchase share reserve	634,545,158		532,322,030		
Other assets (note 10):					Other	850,780,368	1,992,468,525	843,602,807	1,883,067,836	
Furniture and equipment, net	1,482,667,773		1,167,040,600							
Sundry Amortizable intangible assets, net	8,827,175,428 146.424.358		7,573,549,814 191,700,925		Valuation surplus Retained earnings		1,103,549,299 13,453,221,560		384,196,040 13.205.151.875	
Long lived intangible assets, net	242,098,818	10,698,366,377	145,137,699	9,077,429,038	Net income		5,090,163,993		3,776,021,236	
,		.,,			Currency translation adjustment		607,859,483		(190,944,532)	
					Remeasurement of employee benefits		4,630,537		(22,620,056)	
					Total controlling interest:		24,603,878,370		21,396,684,718	
					Non-controlling interest (note 20)		62,764,193		48,001,241	
					Total stockholders'equity		24,666,642,563		21,444,685,959	
					Commitments and contingencies (note 21)					
Total asset	\$	108,133,657,515		87,688,197,670	Total liabilities and stockholders equity	\$	108,133,657,515		87,688,197,670	

See accompanying notes to consolidated financial statements.

Consolidated Balance Sheets, continued

December 31, 2024 and 2023

(Mexican pesos)

These notes to the consolidated financial statements have been translated from the Spanish Language original solely for the convenience of foreign/English speaking readers

Liabilities ar	nd stockh	olders' equity	
		2024	2023
Funds under management	\$	34,516,924	45,998,113
Control accounts		8,589,899,705	5,502,652,578
Collateral received from repurchase			
agreements	_	103,108,750	31,898,001

"The consolidated balance sheets were prepared in accordance with the accounting provisions issued by the National Insurance and Bonds Commission (Comisión Nacional de Seguros y Fianzas), applied on a consistent basis, and taken as a whole, correctly reflect transactions performed by Qualitas Controladora, S. A. B. de C. V. and subsidiaries up to the aforementioned dates, which were carried out and valued in accordance with effective corporate governance practices and applicable legal and administrative provisions."

"The consolidated balance sheets were approved by the Board of Directors under the responsibility of the signing officers."

The consolidated financial statements and the notes which form part of the consolidated financial statement can be consulted in Internet on the following webpage: https://ginversionistas.gualitas.com.mx/default/pdf/documentos-regulatorios/mx/2024/Notas-de-Revelacion-2025.pdf

"The consolidated financial statements were audited by Juan Carlos Laguna Escobar, a member of KPMG Cárdenas Dosal, S. C., who was hired to render the external auditing services to Quálitas Controladora, S. A. B. de C. V. and subsidiaries; furthermore, the technical reserves of Quálitas Controldora, S. A. B. de C. V. were audited by Actuary Liliana Ganado Santoyo and Actuary Luis Hernández Fragoso".

"The report issued by the external auditor, the consolidated financial statements and the notes which form part of the audited consolidated financial statement, will be made available for consultation on the following webpage: <a href="https://ginversionistas.qualitas.com.mx/default/pdf/documentos-regulatorios/mx/2024/Dictamen-Auditor-Externo-2025.pdf">https://ginversionistas.qualitas.com.mx/default/pdf/documentos-regulatorios/mx/2024/Dictamen-Auditor-Externo-2025.pdf</a> as of the forty-five calendar days following the closing of the year 2024."

"Also, the Report on the Solvency and Financial Condition, will be located for consultation by Internet on the following webpage: <a href="https://ginversionistas.gualitas.com.mw/default/pdf/documentos-regulatorios/mw/2024/Reporte-Solvencia-Condicion-Financiera-2025.pdf">https://ginversionistas.gualitas.com.mw/default/pdf/documentos-regulatorios/mw/2024/Reporte-Solvencia-Condicion-Financiera-2025.pdf</a>, as of the ninety calendar days following the closen of the war 2004."

"Paid-in capital includes the amount of \$11,545,094 Mexican pesos, coming from the partial capitalization property state valuation surplus."

José Antonio Correa Etchegaray Executive President equivalent	Roberto Araujo Balderas Chief Financial Officer	Juan Daniel Muñoz Juárez General Accountant	Gabriel García Ruíz Internal Auditor
to Chief Executive Officer			

Consolidated Statements of Income

Years ended December 31, 2024 and 2023

#### (Mexican pesos)

These notes to the consolidated financial statements have been translated from the Spanish Language original solely for the convenience of foreign/English speaking readers

	20	24	20	23
Premiums: Issued (notes 12 and 18) Less ceded (notes 9 and 18)	\$	69,276,092,937 74,323,813		53,725,801,862 128,913,713
Retained premiums		69,201,769,124		53,596,888,149
Less net increase in current risks reserve (note 18)		7,909,161,688		4,005,424,840
Earned retained premiums (note 18)		61,292,607,436		49,591,463,309
Less:  Net acquisition cost:  Agent commissions  Additional compensation to agents  Reinsurance ceded commission  Non-proportional reinsurance cost  Other	5,303,689,919 1,875,000,942 (11,208,127) 34,890,719 8,002,405,763	15,204,779,216	4,080,764,956 1,451,128,469 (9,048,605) 12,365,986 6,400,659,492	11,935,870,298
Net cost of claims and other outstanding obligations: Claims and other outstanding obligations		40,513,828,701		35,173,983,708
Gross profit		5,573,999,519		2,481,609,303
Result of similar and related operations		298,500		
Gross profit		5,574,298,019		2,481,609,303
Net operating expenses: Administrative and operating, net Salaries and related costs Depreciation and amortization	246,096,322 2,011,415,130 508,020,770	2,765,532,222	(542,037,103) 1,570,590,802 527,380,534	1,555,934,233
Operating profit  Comprehensive financial result:    Investment in securities    On sale of investments securities    Investment securities valuation    Premium surcharges    Interests from loans (note 6)    Credit risk reserves from foreign reinsurers    Credit risk reserves    Other    Foreign exchange result (note 4)  Profit before taxes	3,292,661,718 (167,671,154) 1,030,651,960 543,137,758 94,860,581 2,312,037 (18,899,606) 55,018,977 101,377,985	2,808,765,797 	2,975,727,977 220,000,685 365,803,159 433,979,873 97,910,548 (960,078) (57,683,162) 25,703,990 (99,166,628)	925,675,070 
Income tax, net (note 16)		2,622,882,326		1,095,537,006
Consolidated net income		5,119,333,727		3,791,454,428
Non-controlling interest (note 20)		(29,169,734)		(15,433,192)
Controlling interest	\$	5,090,163,993		3,776,021,236
Basic and diluted earnings per share (note 19)	\$	12.913		9.539

See accompanying notes to consolidated financial statements.

"These consolidated statements of income were approved by the Board of Directors under the responsibility of the signing officers."

José Antonio Correa Etchegaray Executive President equivalent to Chief Executive Officer	Roberto Araujo Balderas Chief Financial Officer	Juan Daniel Muñoz Juárez General Accountant	Gabriel García Ruíz Internal Auditor

<sup>&</sup>quot;These consolidated statements of income were prepared in accordance with the accounting provisions issued by the National Insurance and Bonds Commission (Comisión Nacional de Seguros y Fianzas), applied on a consistent basis, an reflect all the revenues and expenses derived from the transactions performed by Qualitas Controladora, S. A. B. de C. V. and subsidiaries up to the aforementioned dates, which were carried out and valued in accordance with effective corporate governance practices and applicable legal and administrative provisions."

Consolidated Statements of Changes in Stockholders' Equity

Years ended December 31, 2024 and 2023

(Mexican pesos)

These notes to the consolidated financial statements have been translated from the Spanish Language original solely for the convenience of foreign/English speaking readers

	Paid in Capital Stock			Equity e	arned					
	<del></del>		Retained ea	rnings	Remeasurement	Surplus from	Currency	Total		Total
	Capital	Capital	From prior	Current	of defined benefits	investment	translation	controlling	Non-controlling	stockholders
	<u>stock</u>	reserves	<u>years</u>	<u>year</u>	to employees	valuation	<u>adjustment</u>	interest	interest	Equity
Balances as of December 31, 2022	\$ 2,350,363,169	1,841,680,744	12,773,408,000	2,205,421,156	3,756,580	223,414,511	100,698,828	19,498,742,988	20,442,456	19,519,185,444
Items related to stockholders' decisions:										
Transfer of prior year's net income	-	(224,756,451)	2,430,177,607	(2,205,421,156)	-	-		-		
Increase in share repurchase reserve (note 17 (a))	-	(165,525,271)			-	-		(165,525,271)	-	(165,525,271)
Dividends to stockholder's (note 17 (d))	-	25,818,062	(2,000,000,000)	-	-	-		(1,974,181,938)	-	(1,974,181,938)
Repurchase of own shares (note 17 (a))	11,449,150	405,850,752	- ' '	-	-	-	-	417,299,902	-	417,299,902
Items related to the comprehensive income (note 17 (c)):										
Valuation from property, net	-		-	-	-	37,797,472		37,797,472	-	37,797,472
Valuation from investment, net	-		-	-	-	122,984,057		122,984,057	-	122,984,057
Remeasurement of employee benefits	-		-	-	(26,376,636)	-		(26,376,636)	-	(26,376,636)
Net income for the year	-		-	3,776,021,236		-		3,776,021,236	15,433,192	3,791,454,428
Other		<u> </u>	1,566,268	<u> </u>			(291,643,360)	(290,077,092)	12,125,593	(277,951,499)
Balances as of December 31, 2023	2,361,812,319	1,883,067,836	13,205,151,875	3,776,021,236	(22,620,056)	384,196,040	(190,944,532)	21,396,684,718	48,001,241	21,444,685,959
Items related to stockholders' decisions:										
Transfer of prior year's net income	-	325,633,451	3,450,387,785	(3,776,021,236)	-	-	-	-	-	-
Increase in share repurchase reserve (note 17 (a))	-	(223,410,323)		-	-	-	-	(223,410,323)	-	(223,410,323)
Dividends to stockholder's (note 17 (d))	-	38,212,320	(3,200,000,000)	-	-	-	-	(3,161,787,680)	-	(3,161,787,680)
Repurchase of own shares (note 17 (a))	(9,827,346)	(31,034,759)		-	•	-	-	(40,862,105)	-	(40,862,105)
Items related to the comprehensive income (note 17 (c)):										
Valuation from property, net	-		-	-	-	52,869,149		52,869,149	-	52,869,149
Valuation from investment, net	-	-			-	666,484,110	-	666,484,110		666,484,110
Remeasurement of employee benefits	-	-	-	-	27,250,593	- '		27,250,593		27,250,593
Net income for the year	-	-	-	5,090,163,993				5,090,163,993	29,169,734	5,119,333,727
Other		<u> </u>	(2,318,100)				798,804,015	796,485,915	(14,406,782)	782,079,133
Balances as of December 31, 2024	\$ 2,351,984,973	1,992,468,525	13,453,221,560	5,090,163,993	4,630,537	1,103,549,299	607,859,483	24,603,878,370	62,764,193	24,666,642,563

See accompanying notes to consolidated financial statements.

"These consolidated statements of changes in stockholders' equity were prepared in accordance with the accounting provisions issued by the National Insurance and Bonds Commission (Comisión Nacional de Seguros y Fianzas), applied on a consistent basis, an reflect all the movements in the stockholders' equity accounts derived from the transactions performed by Qualitas Controladora, S. A. B. de C. V. and subsidiaries up to the aforementioned dates, which were carried out and valued in accordance with effective corporate governance practices and applicable legal and administrative provisions."

"These consolidated statements of changes in stockholders' equity were approved by the Board of Directors under the responsibility of the signing officers."

José Antonio Correa Etchegaray Executive President equivalent to Chief Executive Officer	Roberto Araujo Balderas	Juan Daniel Muñoz Juárez	Gabriel García Ruíz
	Chief Financial Officer	General Accountant	Internal Auditor

Consolidated Statements of Cash Flows

Years ended December 31, 2024 and 2023

(Mexican pesos)

These notes to the consolidated financial statements have been translated from the Spanish Language original solely for the convenience of foreign/English speaking readers

Consolidated net income         \$ 5,119,333,727         3,791,454,428           Adjustments for non-cash flow items:         (1,030,651,960)         (365,803,159)           Gain on securities valuation         (1,030,651,960)         (365,803,159)           Allowance for loan losses         41,042,335         45,234,941           Impairment loss on investment securities         (7,504,048)         5,687,597           Depreciation and amortization         508,020,770         527,380,534           Increase in technical reserves         7,909,161,688         4,005,424,840           Employee statutory profit sharing, net         677,656,794         442,025,579           Current and deferred income tax         2,622,882,326         1,095,537,006           Interest expense         12,937,123         14,702,040           Subtotal         15,852,878,755         9,561,643,806           Operating activities:         (7,083,182,301)         (3,975,796,895)           Changes in investment on securities         (7,083,182,301)         (3,975,796,895)           Changes in employee benefits, net         98,203,332         54,940,068           Changes in premiums receivable         (9,315,413,166)         (4,746,600,497)           Changes in other accounts receivable         (418,630,936)         (270,811,520)			<u>2024</u>	<u>2023</u>
Adjustments for non-cash flow items:  Gain on securities valuation Allowance for loan losses Allowance for loan loan loan loan loan loan loan loan	Consolidated net income	\$	5 119 333 727	3 791 454 428
Gain on securities valuation         (1,030,651,960)         (365,803,159)           Allowance for loan losses         41,042,335         45,234,941           Impairment loss on investment securities         (7,504,048)         5,687,597           Depreciation and amortization         508,020,770         527,380,534           Increase in technical reserves         7,909,161,688         4,005,424,840           Employee statutory profit sharing, net         677,656,794         442,025,579           Current and deferred income tax         2,622,882,326         1,095,537,006           Interest expense         12,937,123         14,702,040           Subtotal         15,852,878,755         9,561,643,806           Operating activities:         (7,083,182,301)         (3,975,796,895)           Changes in investment on securities         (7,083,182,301)         (3,975,796,895)           Changes in loan portfolio         119,597,391         (217,577,144)           Changes in employee benefits, net         98,203,332         54,940,068           Changes in premiums receivable         (9,315,413,166)         (4,746,600,497)		Ψ	0,110,000,121	0,701,101,120
Allowance for loan losses       41,042,335       45,234,941         Impairment loss on investment securities       (7,504,048)       5,687,597         Depreciation and amortization       508,020,770       527,380,534         Increase in technical reserves       7,909,161,688       4,005,424,840         Employee statutory profit sharing, net       677,656,794       442,025,579         Current and deferred income tax       2,622,882,326       1,095,537,006         Interest expense       12,937,123       14,702,040         Subtotal         Operating activities:         Changes in investment on securities       (7,083,182,301)       (3,975,796,895)         Changes in loan portfolio       119,597,391       (217,577,144)         Changes in employee benefits, net       98,203,332       54,940,068         Changes in premiums receivable       (9,315,413,166)       (4,746,600,497)			(1 030 651 960)	(365 803 159)
Impairment loss on investment securities         (7,504,048)         5,687,597           Depreciation and amortization         508,020,770         527,380,534           Increase in technical reserves         7,909,161,688         4,005,424,840           Employee statutory profit sharing, net         677,656,794         442,025,579           Current and deferred income tax         2,622,882,326         1,095,537,006           Interest expense         12,937,123         14,702,040           Subtotal         15,852,878,755         9,561,643,806           Operating activities:         (7,083,182,301)         (3,975,796,895)           Changes in investment on securities         (7,083,182,301)         (3,975,796,895)           Changes in loan portfolio         119,597,391         (217,577,144)           Changes in employee benefits, net         98,203,332         54,940,068           Changes in premiums receivable         (9,315,413,166)         (4,746,600,497)				
Depreciation and amortization Increase in technical reserves         508,020,770 527,380,534 lncrease in technical reserves         508,020,770 527,380,534 lncrease in technical reserves         7,909,161,688 4,005,424,840 40,005,424,840 577,656,794 442,025,579 42,025,799 42,025,				
Increase in technical reserves         7,909,161,688         4,005,424,840           Employee statutory profit sharing, net         677,656,794         442,025,579           Current and deferred income tax         2,622,882,326         1,095,537,006           Interest expense         12,937,123         14,702,040           Subtotal         15,852,878,755         9,561,643,806           Operating activitities:           Changes in investment on securities         (7,083,182,301)         (3,975,796,895)           Changes in loan portfolio         119,597,391         (217,577,144)           Changes in employee benefits, net         98,203,332         54,940,068           Changes in premiums receivable         (9,315,413,166)         (4,746,600,497)				
Current and deferred income tax Interest expense         2,622,882,326 1,095,537,006 14,702,040         1,095,537,006 14,702,040           Subtotal         15,852,878,755         9,561,643,806           Operating activities:	·			
Interest expense         12,937,123         14,702,040           Subtotal         15,852,878,755         9,561,643,806           Operating activities:         Changes in investment on securities         (7,083,182,301)         (3,975,796,895)           Changes in loan portfolio         119,597,391         (217,577,144)           Changes in employee benefits, net         98,203,332         54,940,068           Changes in premiums receivable         (9,315,413,166)         (4,746,600,497)	Employee statutory profit sharing, net		677,656,794	442,025,579
Subtotal       15,852,878,755       9,561,643,806         Operating activities:       Changes in investment on securities       (7,083,182,301)       (3,975,796,895)         Changes in loan portfolio       119,597,391       (217,577,144)         Changes in employee benefits, net       98,203,332       54,940,068         Changes in premiums receivable       (9,315,413,166)       (4,746,600,497)	Current and deferred income tax		2,622,882,326	1,095,537,006
Operating activities:         (7,083,182,301)         (3,975,796,895)           Changes in loan portfolio         119,597,391         (217,577,144)           Changes in employee benefits, net         98,203,332         54,940,068           Changes in premiums receivable         (9,315,413,166)         (4,746,600,497)	Interest expense	-	12,937,123	14,702,040
Changes in investment on securities       (7,083,182,301)       (3,975,796,895)         Changes in loan portfolio       119,597,391       (217,577,144)         Changes in employee benefits, net       98,203,332       54,940,068         Changes in premiums receivable       (9,315,413,166)       (4,746,600,497)	Subtotal		15,852,878,755	9,561,643,806
Changes in loan portfolio       119,597,391       (217,577,144)         Changes in employee benefits, net       98,203,332       54,940,068         Changes in premiums receivable       (9,315,413,166)       (4,746,600,497)	, ,			
Changes in employee benefits, net         98,203,332         54,940,068           Changes in premiums receivable         (9,315,413,166)         (4,746,600,497)				
Changes in premiums receivable (9,315,413,166) (4,746,600,497)				
Changes in other accounts receivable (418,630,936) (270,811,520)	9 1			
70 - 10 - 10 - 10 - 10 - 10 - 10 - 10 -			, , ,	. , , ,
Changes in reinsurers, net 53,518,630 (95,537,457)	· ·			
Changes in other operating assets (922,477,492) 378,004,261				
Changes in obligations and expenses assigned to claims 2,915,689,223 2,441,151,724				
Changes in sundry creditors 2,949,983,901 1,316,135,351				
Changes in other operating liabilities (483,276,402) (283,813,817)	Changes in other operating liabilities	-	(483,276,402)	(283,813,817)
Net cash provided by operating activities 3,766,890,935 4,161,737,880	Net cash provided by operating activities	-	3,766,890,935	4,161,737,880
Investment activities:	Investment activities:			
Acquisition of property (979,338,510) (292,775,947)	Acquisition of property		(979,338,510)	(292,775,947)
Acquisition of furniture and equipment (770,405,641) (529,725,752)	Acquisition of furniture and equipment			
Acquisition of intangible assets (51,684,552) (217,491,939)				
Net cash used in investing activities (1,801,428,703) (1,039,993,638)	Net cash used in investing activities	_	(1,801,428,703)	(1,039,993,638)
Financing activities:	Financing activities:			
Repurchase of own shares (264,272,428) 251,774,631			(264 272 428)	251 774 631
Dividends paid to stockholders (3,161,787,680) (1,974,181,938)				
Payments on lease obligations (12,937,123) (14,702,040)	!			
(1.,001,100)	. ay manta an according to the	-	(12,001,120)	(11,102,010)
Net cash used in financing activities (3,438,997,231) (1,737,109,347)	Net cash used in financing activities	-	(3,438,997,231)	(1,737,109,347)
Net increase in cash and cash equivalents (1,473,534,999) 1,384,634,895	Net increase in cash and cash equivalents		(1,473,534,999)	1,384,634,895
Effects of exchange rate and levels of inflation 798,804,015 (291,643,360)	Effects of exchange rate and levels of inflation		798,804,015	(291,643,360)
Cash and cash equivalents:	Cash and cash equivalents:			
At beginning of year 3,952,749,737 2,859,758,202	·	-	3,952,749,737	2,859,758,202
At end of year \$ 3,278,018,753 3,952,749,737	At end of year	\$	3,278,018,753	3,952,749,737

See accompanying notes to consolidated financial statements.

"These consolidated statements of cash flows were prepared in accordance with the accounting provisions issued by the National Insurance and Bonds Commission (Comisión Nacional de Seguros y Fianzas), applied on a consistent basis, an reflect all the cash flows derived from the transactions performed by Qualitas Controladora, S. A. B. de C. V. and subsidiaries up to the aforementioned dates, which were carried out and valued in accordance with effective corporate governance practices and applicable legal and administrative provisions."

"These consolidated statements of cash flows were approved by the Board of Directors under the responsibility of the signing officers."

José Antonio Correa Etchegaray Executive President equivalent to Chief Executive Officer	Roberto Araujo Balderas Chief financial Officer	Juan Daniel Muñoz Juárez General Accountant	Gabriel García Ruíz Internal Auditor

Notes to the consolidated financial statements

For the years ended December 31, 2024 and 2023

(Mexican pesos)

These notes to the consolidated financial statements have been translated from the Spanish Language original solely for the convenience of foreign/English speaking readers.

# (1) Description of business and credit rating-

# **Description of business**

Qualitas Controladora, S. A. B. de C. V. is an institution incorporated under Mexican laws located at José María Castorena No. 426 Col. San José de los Cedros, Cuajimalpa de Morelos, Mexico City, C.P. 05200, Mexico.

The consolidated financial statements for the years ended December 31, 2024 and 2023 include those of Qualitas Controladora, S. A. B. de C. V. and its subsidiaries (Qualitas Controladora and together with its subsidiaries, the Institution). Qualitas Controladora through its main subsidiaries, is engaged in insurance, coinsurance and reinsurance as a property and casualty insurer, in the accidents and health and automobile lines in accordance to the Insurance and Bonds Institutions Law (the Law or LISF from its Spanish acronym).

The Institution conducts operations mainly in Mexico, the United States of America (US), El Salvador, Peru and Costa Rica.

The main activities of the subsidiaries are described below:

#### (a) Qualitas Compañia de Seguros, S. A. de C. V. (Qualitas Mexico)-

The main activity of Qualitas Mexico is to engage, according to Law, in insurance, coinsurance and reinsurance as a property and casualty insurer in the automobile line; it is a 99.99% subsidiary of Qualitas Controladora and was incorporated on December 1, 1993 with a capital stock of \$7,500,000, which was fully paid on the same date. Qualitas Mexico is the holding of Qualitas Compañía de Seguros, S. A. (Qualitas El Salvador) of which it owns 99.99% of its share capital. Qualitas El Salvador is primarily engaged in insurance, coinsurance and reinsurance as a property and casualty insurer in the automobile line in accordance with the Insurance Companies Law and its Regulations, the Commerce Code issued by the Legislature of El Salvador as well as of technical standards, administrative rules, regulations, bulletins and provisions issued by the Financial System Superintendence of such country.

#### (b) Qualitas Compañia de Seguros, S. A. (Qualitas Costa Rica)-

Qualitas Costa Rica is mainly engaged in insurance, coinsurance and reinsurance as a property and casualty insurer in the automobile line in accordance to the Law issued by the Legislature of the Insurance Market No.8653 and the Commerce Code Law No.3284 issued by the Legislature of Costa Rica as well as of technical standards, administrative rules, regulations, bulletins and provisions issued by the General Insurance Superintendence of such country; it is a 99.99% subsidiary of Qualitas Controladora and was incorporated on February 28, 2011, with a capital stock of \$54,477,883, which was fully paid on the same date.

Notes to the consolidated financial statements

(Mexican pesos)

# (c) Qualitas Financial Services, Inc (Qualitas Financial)-

Qualitas Financial is primarily engaged in the incorporation, organization and management of business corporations in the US; it is a 100% subsidiary of Qualitas Controladora and was incorporated on August 1, 2013 with a capital stock of \$196,264,500, fully paid on the same date. Qualitas Financial is the 100% holding of Qualitas Insurance Company, Inc. (Qualitas Insurance), which main activity is insurance, coinsurance and reinsurance as a property and casualty insurer in the automobile line of insurance in accordance to the California Department of Insurance, also Qualitas Financial is 100% holding company of Qualitas Premier Insurance Services (Qualitas Insurance Services), which is primarily engaged in providing management services (Translation from Spanish Language Original).

# (d) Qualitas Compañía de Seguros, S, A, (Qualitas Peru)-

Qualitas Peru was acquired during the year 2019, which is mainly engaged in the insurance and reinsurance as a property and casualty insurer in the automobile line of insurance in Peru. Qualitas Peru is subject the regulation issued by the Department of Insurance Banking and AFP of Peru. The Institution acquired 99.99% of Qualitas Peru's voting rights (formerly HDI Seguros, S. A) with a payment amounting to \$99,111,564.

# (e) Qualitas Salud, S. A. de C. V. (Qualitas Salud)-

The main activity of Qualitas Salud is to engage, according to Law, in insurance, coinsurance and reinsurance as a property and casualty insurer in the accidents and health line; it is a 99.99% subsidiary of Qualitas Controladora and was incorporated on August 17, 2021 with a capital stock of \$50,000,000, which was fully paid in 2022.

# **Credit rating**

As of December 31, 2024 and 2023, the Institution and its subsidiaries have a credit rating for both years as follows:

#### Rating

Entity	2024	2023	Rating Agency
Quálitas Controladora	"AAA (mex)"	"AAA (mex)"	Fitch Ratings
Quálitas México	"AAA (mex)"	"AAA (mex)"	Fitch Ratings
Quálitas Costa Rica	"A"	"A"	Pacific Credit Raiting
Quálitas Financial	"BBB"	"BBB"	Fitch Ratings
Quálitas Perú	"A-"	"A-"	Pacific Credit Raiting
Quálitas Salud	"HR AAA"	"HR AAA"	HR Ratings

Notes to the consolidated financial statements

(Mexican pesos)

## (2) Authorization, basis of presentation and oversight-

#### Authorization

On March 7, 2025, José Antonio Correa Etchegaray, Executive President equivalent to Chief Executive Officer, Roberto Araujo Balderas, Chief Financial Officer and Juan Daniel Muñoz Juárez, General Accountant and Gabriel García Ruiz, Internal Auditor, authorized the issuance of accompanying consolidated financial statements and related notes thereto.

In accordance with the General Corporations Law, the provisions of the National Insurance and Bonds Commission (the Commission), and the bylaws of Qualitas Controladora, S. A.B. de C. V., the stockholders, the Board of Directors and the National Banking and Securities Commission (Comisión Nacional Bancaria y de Valores) are empowered to modify the consolidated financial statements after their issuance. The consolidated financial statements will be submitted to the next Stockholders' Meeting for approval.

#### Basis of preparation

# a) Statement of compliance

The accompanying consolidated financial statements were prepared in accordance with the Accounting Standards for Insurance Institutions in Mexico issued by the Commission (the Accounting Criteria) in effect as of the date of the consolidated balance sheet.

# b) Use of estimates and judgments

The preparation of the consolidated financial statements requires management to make estimates and assumptions affecting the reported amounts of assets and liabilities, the disclosure of contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates and assumptions.

#### **Judgments**

Information about judgments made in applying accounting policies that have the most significant effects on the amounts recognized in the financial statements is included in the following note:

- Notes 3 (i) and 15 Leases: whether an arrangement contains a lease;
- Note 3 (b) consolidation: whether the Institution has de facto control over an investee.

Assumptions and estimation uncertainties

Information about assumptions and estimation uncertainties that have a significant risk of resulting in a material adjustment to the carrying amounts of assets and liabilities in the next financial year is included in the following notes:

 Note 3 (o) - Technical reserves: valuation of technical reserves depends on key actuarial assumptions and the quality of the underlying data;

#### Notes to the consolidated financial statements

(Mexican pesos)

- Notes 3 (q) and 14 Measurement of defined benefit obligations: key actuarial assumptions.
- Note 3 (f) and 5 Determination of the credit risk allowance and recoverability of accounts receivable: assumptions and inputs used in their determination.

# Measurement bases

The consolidated financial statements have been prepared on a historical cost basis, except for the following financial statement items, which are measured on an alternative basis at each reporting date:

Category	Measurement mases
Debt and equity securities at fair value through	Fair value
comprehensive income (UI)	

#### Measurement of fair values

A number of the Institution accounting policies and disclosures require the measurement of fair values, for both financial and non-financial assets and liabilities.

The Institution has an established control framework in relation to the measurement of fair values. This includes the authorisation by the Board of Directors of the contracting of a pricing provider. Likewise, the control framework includes all significant measurements of fair value and reports directly to the Finance Area. If information from third parties, such as broker quotes or pricing services, is used to measure fair values, the Institution's management evaluates the evidence obtained from the third parties to support the conclusion that those valuations satisfy the requirements of the Accounting Criteria, including the level of the fair value hierarchy within which those valuations should be classified. Significant valuation matters are reported to the Audit Committee of the Institution.

When measuring the fair value of an asset or a liability, the Institution uses observable market data as far as possible. Fair values are categorized into different levels in a fair value hierarchy based on the inputs used in the valuation techniques as follows:

- Level 1: quoted prices (unadjusted) in active markets for identical assets or liabilities.
- Level 2: inputs other than quoted prices included in Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices).
- Level 3: inputs for the asset or liability that are not based on observable market data (unobservable inputs).

If the inputs used to measure the fair value of an asset or a liability fall into different levels of the fair value hierarchy, then the fair value measurement is categorized in its entirety in the same level of the fair value hierarchy as the lowest level input that is significant to the entire measurement.

As established in the accounting criteria, the value or market price is the amount that can be obtained from the sale or the amount that must be paid for the acquisition of a financial instrument in an organized or recognized stock market. For the purposes of this criterion, the value or market price of a title quoted in the Mexican market will be that provided by the price providers. In the case of securities listed on international stock exchanges, the value or market price will be that which is disclosed by said organizations (price providers) through official publications.

#### Notes to the consolidated financial statements

(Mexican pesos)

According to accounting criteria, the market value or price is the amount that can be obtained from the sale or the amount due for the acquisition of a financial instrument on an organized or recognized securities market. For the purposes of this criterion, the market value or price of a security listed on the Mexican market will be that provided by price providers. In the case of securities listed on international exchanges, the market value or price will be that disclosed by said organizations (price providers) through official publications.

The Institution recognizes transfers between levels of the fair value hierarchy at the end of the reporting period during which the change occurred.

The following notes include additional information about the assumptions made in measuring fair values:

- Notes 3 (d) and 5 - Financial instruments

## c) Functional and reporting currency

The aforementioned consolidated financial statements are presented in Mexican pesos (reporting currency), according to the following:

- Regarding Qualitas Controladora and Qualitas Mexico the reporting currency is equal to the local currency and its functional currency.
- For Qualitas Costa Rica its local and functional currency is the Colon and its financial statements were translated to Mexican peso, reporting currency, to present the consolidated financial statements.
- For Qualitas Financial its local and functional currency is the Dollar and its financial statements were translated to Mexican peso, reporting currency, to present the consolidated financial statements.
- For Qualitas Peru its local and functional currency is the Peruvian Sol and its financial statements were translated to Mexican peso, reporting currency, to present the consolidated financial statements.
- For Qualitas El Salvador its local and functional currency is the Dollar and its financial statements were translated to Mexican peso, reporting currency, to present the consolidated financial statements.

For purposes of the consolidated financial statement disclosure, "pesos" or "\$" means Mexican pesos, and "dollars" or "US\$" means U.S. dollars.

#### **Oversight**

The Commission is responsible for the inspection and oversight of insurance institutions and carries out a review of the annual consolidated financial statements and other periodic information which institutions are required to prepare.

Notes to the consolidated financial statements

(Mexican pesos)

## (3) Important accounting policies -

The accounting policies set out on the next page have been applied consistently in the preparation of the consolidated financial statements and have been applied consistently by the Institution.

# (a) Recognition of the effects of inflation-

The accompanying consolidated financial statements have been prepared in accordance with the Accounting Criteria in effect as of the consolidated balance sheet date and taking into account that the Institution operates in a non-inflationary economic environment they include the recognition of the effects of inflation on the financial information through December 31, 2007 based on the Mexican Investment Unit (UDI by its acronym in Spanish, which is a unit of account whose value is updated for inflation an is determined by Bank of Mexico). Annual and cumulative inflation percentages of the last three years, are as follows:

		Inflation		
December 31,	UDI	Yearly	Cumulative	
2024	8.3409	4.50%	17.34%	
2023	7.9816	4.38%	20.83%	
2022	7.6468	7.58%	19.50%	

# (b) Principles of consolidation-

The consolidated financial statements include those of Quálitas Controladora, S.A.B. de C.V. and those of the subsidiary companies in which it controls. Significant balances and transactions between group companies have been eliminated in the preparation of the consolidated financial statements. The consolidation was carried out based on the audited financial statements (except Quálitas Financial) of the issuers as of December 31, 2024 and 2023, which were prepared in accordance with the Accounting Criteria and the Mexican Financial Reporting Standards (NIF) issued by the Mexican Council for Financial Reporting and Sustainability Standards. A. C. (CINIF), the financial statements of the subsidiary companies were prepared based on other accounting criteria, the effect on the consolidation of these subsidiaries is not material for the consolidated financial statements (see note 20).

# (c) Translation of foreign currency financial statements-

Financial statements of foreign operations in a non-inflationary economic environment are translated into the reporting currency using the closing exchange rate for assets and liabilities and the historical exchange rate for stockholders' equity, income and expenses.

#### Notes to the consolidated financial statements

(Mexican pesos)

#### (d) Financial instruments-

i. Recognition and initial measurement

Financial assets and liabilities - including accounts receivable and payable - are initially recognized when these assets are originated or acquired, or when these liabilities are issued or assumed, both contractually.

Financial assets and financial liabilities (unless it is an account receivable or payable without a significant financing component) are measured and initially recognized at fair value, plus the transaction costs directly attributable to acquisition or issuance, when subsequently measured at amortized cost. An account receivable without a significant financing component is initially measured at the transaction price.

The exception to irrevocably designate a financial instrument for collection and sale in its initial recognition, to be subsequently valued at its fair value with effects on net income, is not applicable to insurance institutions.

ii. Classification and subsequent measurement

#### Financial assets-

Upon initial recognition, financial assets are classified in the following categories, according to the business model and the characteristics of the contractual cash flows therefrom, as follows:

- Financial instruments to collect or sell (FICS), measured at fair value with changes through Comprehensive Income (CI), whereby the holder intends both to collect contractual cash flows of principal and interest and to obtain a profit on sale when the opportunity arises; and
- Negotiable financial instruments (NFI), measured at fair value with changes through income (FVI) that represents investments in debt or equity financial instruments, whereby the holder intends to obtain a profit through purchase and sale.
- Other accounts receivable, arising from activities other than insurance, coinsurance and reinsurance operations.

The Institution's business models are those mentioned below:

IFCV	The Institution maintains a portfolio of sovereign, corporate and equity debt securities for liquidity management purposes (see note 5).	
IFN	The Institution maintains a portfolio of listed equity securities for trading purposes (see note 5).	

#### Notes to the consolidated financial statements

(Mexican pesos)

The classification of financial assets is based on both the business model and the characteristics of the contractual cash flows therefrom. According to the business model, a financial asset or a class of financial assets (a portfolio), can be managed under:

- A business model that seeks, both the recovery contractual cash flows (consisting of principal and interest), as well as obtaining profit through the sale of financial assets, necessitating a combined management model for these financial assets.
- A model that seeks maximum return through the purchase and sale of financial assets.

An entity may have multiple financial assets where each one, or classes of these, follow different business models.

Financial assets are not reclassified subsequent to their initial recognition unless the Institution changes its business model for managing financial assets, in which case all affected financial assets are reclassified to the new category at the time the change in the business model has occurred.

The reclassification of investments in financial instruments between categories is applied prospectively as of the date of change in the business model, without modifying any previously recognized income, such as interest or impairment losses.

When the Institution makes reclassifications of its investments in financial instruments in accordance with the aforementioned, it must request authorization of this fact in writing from the Commission within 10 business days following the authorization issued for such purposes by the Board of Directors of the Institution, detailing the change in the business model that justifies them.

A financial asset is measured at amortized cost if it meets both of the following conditions and is not classified as measured at fair value through income:

- it is held within a business model whose objective is to hold assets to collect contractual cash flows; and
- Its contractual terms give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding. (Only Payment of the Principal and Interest, or SPPI for its initials).

A debt investment is measured at fair value through Comprehensive Income (CI) if it meets both of the following conditions and is not classified as measured at fair value through income:

- it is held within a business model whose objective is achieved by both collecting contractual cash flows and selling financial assets; and
- Its contractual terms give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

#### Notes to the consolidated financial statements

(Mexican pesos)

All financial assets not classified as measured at amortized cost or fair value through CI as described above are measured at fair value through income. The Institution will not be able to opt for the exception considered in the FRS to irrevocably designate in its initial recognition a financial instrument to collect or sell, to be subsequently valued at its fair value with effects on the net result.

On initial recognition of an equity investment that is not held for trading (NFI), the Institution may irrevocably elect to present subsequent changes in the investment's fair value in CI. This election is made on an investment-by-investment basis.

Financial assets: - Business model assessment-

The Institution makes an assessment of the objective of the business model in which a financial asset is held at a portfolio level because this best reflects the way the business is managed and information is provided to management. The information considered includes:

- the stated policies and objectives for the portfolio and the operation of those policies in practice. These include whether management's strategy focuses on earning contractual interest income, maintaining a particular interest rate profile, matching the duration of the financial assets to the duration of any related liabilities or expected cash outflows or realizing cash flows through the sale of the assets;
- how the performance of the portfolio is evaluated and reported to the Institution's management;
- the risks that affect the performance of the business model (and the financial assets held within that business model) and how those risks are managed;
- how managers of the business are compensated (e.g. whether compensation is based on the fair value of the assets managed or the contractual cash flows collected); and
- the frequency, volume and timing of sales of financial assets in prior periods, the reasons for such sales and expectations about future sales activity.

Transfers of financial assets to third parties in transactions that do not qualify for derecognition are not considered sales for this purpose, consistent with the Institution's continuing recognition of the assets.

Financial assets that are held for trading or are managed and whose performance is evaluated on a fair value basis are measured at fair value through income.

#### Notes to the consolidated financial statements

(Mexican pesos)

Financial assets: Assessment whether contractual cash flows are solely payments of principal and interest-

For the purposes of this assessment, "principal" is defined as the fair value of the financial asset on initial recognition. "Interest" is defined as consideration for the time value of money and for the credit risk associated with the principal amount outstanding during a particular period of time and for other basic lending risks and costs (e.g. liquidity risk and administrative costs), as well as a profit margin.

In assessing whether the contractual cash flows are solely payments of principal and interest, the Institution considers the contractual terms of the instrument. This includes assessing whether the financial asset contains a contractual term that could change the timing or amount of contractual cash flows such that it would not meet this condition.

In making this assessment, the Institution considers:

- 1) contingent events that would change the amount or timing of cash flows;
- 2) terms that may adjust the contractual coupon rate, including variable-rate features;
- 3) prepayment and extension features; and
- 4) terms that limit the Institution's claim to cash flows from specified assets (e.g. "non-resources" features).

A prepayment feature is consistent with the criterion of only paying principal and interest if the amount of the prepayment substantially represents the unpaid amounts of principal and interest on the principal amount, which may include reasonable additional compensation for the early termination of the contract. In addition, in the case of a financial asset acquired at a significant discount or premium to its contractual nominal amount, a characteristic that permits or requires the prepayment of an amount that substantially represents the contractual nominal amount plus accrued (but unpaid) contractual interest (which may also include reasonable additional compensation for early termination) is treated consistently with this criterion if the fair value of the Prepayment feature is insignificant on initial recognition.

Equity financial instruments that generate cash flows that do not meet the SPPI criteria are measured at fair value through income. Dividends are recognized in income, unless they represent a defined recovery in the cost of the investment, in which case it is recognized in CI.

In the derecognition of these instruments, the accumulated gain or loss that has been recognized in CI is not recognized in the results of the period.

#### Notes to the consolidated financial statements

(Mexican pesos)

Financial assets - Subsequent measurement and gains and losses-

NFI	These assets are subsequently measured at fair value. Net gains and losses, including any	
	interest or dividend income, are recognized in income.	
FICS	These assets are subsequently measured at fair value. Interest income calculated under the	
	effective interest method, gains and losses from translation of foreign currency and impairment	
	are recognized in income. Other net gains and losses are recognized in comprehensive income.	
	At the time of derecognition, the gains and losses accumulated in CI are reclassified to income.	

Financial liabilities: Classification, subsequent measurement and gains and losses

Financial liabilities are initially recognized at fair value and subsequently are measured at amortized cost. Interest income and gains and losses on translation of foreign currency are recognized in income. Any gain or loss on derecognition of accounts is recognized in income.

# iii. Derecognition

#### Financial assets

The Institution derecognizes a financial asset when the contractual rights to the cash flows from the financial asset expire, or it transfers the rights to receive the contractual cash flows in a transaction in which substantially all of the risks and rewards of ownership of the financial asset are transferred or in which the Institution neither transfers nor retains substantially all of the risks and rewards of ownership and it does not retain control of the financial asset.

The Institution enters into transactions whereby it transfers assets recognized in its consolidated balance sheet but retains either all or substantially all of the risks and rewards of the transferred assets. In these cases, the transferred assets are not derecognized.

#### Financial liabilities

The Institution derecognizes a financial liability when its contractual obligations are discharged or cancelled or expire. The Institution also derecognizes a financial liability when its terms are modified and the cash flows of the modified liability are substantially different, in which case a new financial liability based on the modified terms is recognized at fair value.

On derecognition of a financial liability, the difference between the carrying amount extinguished and the consideration paid (including any non-cash assets transferred or liabilities assumed) is recognized in income.

## iv. Offsetting

Financial assets and financial liabilities are offset and the net amount presented in the consolidated balance sheet when, and only when, the Institution currently has a legally enforceable right to set off the amounts and it intends either to settle them on a net basis or to realize the asset and settle the liability simultaneously.

#### Notes to the consolidated financial statements

(Mexican pesos)

Impairment -

Financial instruments

The Institution recognizes loss allowances for Expected Credit Losses (ECL) on:

- financial assets measured at amortized cost;
- debt investments measured at fair value through CI.

The Institution measures loss allowances at an amount equal to lifetime ECLs, except for the following, which are measured at 12-month ECLs:

- debt securities that are determined to have low credit risk at the date of the financial statements; and
- other debt securities and bank balances for which credit risk (ie the risk of default occurring during the expected life of the financial instrument) has not increased significantly since initial recognition.

Loss allowances for trade receivable and contract assets are always measured at an amount equal to lifetime ECLs.

When determining whether the credit risk of a financial asset has increased significantly since initial recognition and when estimating expected credit losses, the Institution considers reasonable and supportable information that is relevant and available without undue cost or effort. This includes both quantitative and qualitative information and analysis, based on the Institution's historical experience and an informed credit evaluation and including prospective information.

The Institution assumes that the credit risk of a financial asset has increased significantly if it is more than 30 days past due, except in cases where the Institution has information that the risk has not increased significantly.

The Institution considers a financial asset to be in default when:

- the borrower is not likely to repay its credit obligations in full to the Institution, without a recourse by the Institution such as realizing security (if any is held); or
- the financial asset is more than 90 days past due, or when the Institution has reasonable and supported information to consider that a longer term is a more appropriate criterion.

The Institution considers that a debt instrument has a low credit risk when its credit risk rating is equivalent to the globally understood definition of "investment grade". The Institution considers that this to be a rating of BBB- or higher by the rating agency S&P or Baa3 or higher by the rating agency Moody's.

#### Notes to the consolidated financial statements

(Mexican pesos)

Lifetime ECLs are the ECLs that result from all possible default events over the expected life of a financial instrument, about past events, current conditions and forecasts of future economic conditions.

12-month ECLs are the portion of ECLs that result from default events that are possible within the 12 months after the reporting date (or a shorter period if the expected life of the instrument is less than 12 months). The maximum period considered when estimating ECLs is the maximum contractual period over which the Institution is exposed to credit risk.

#### Measurement of ECLs

ECLs are a probability-weighted estimate of credit losses. Credit losses are measured as the present value of all cash shortfalls (i.e. the difference between the cash flows due to the entity in accordance with the contract and the cash flows that the Institution expects to receive).

ECLs are discounted at the effective interest rate of the financial asset.

The ECLs for impairment of investments in IFCV financial instruments were determined in accordance with the FRS C-16.

For the purpose of determining the amount of expected credit loss referred to in FRS C-16, the effective interest rate used to determine the present value of the cash flows to be recovered was adjusted when it was chosen to change that rate in accordance with FRS C-20.

# Credit-impaired financial assets

At each reporting date, the Institution assesses whether financial assets carried at amortized cost and debt securities at fair value through CI are credit-impaired. A financial asset is 'credit-impaired' when one or more events that have a detrimental impact on the estimated future cash flows of the financial asset have occurred.

Evidence that a financial asset is credit -impaired includes the following observable data:

- significant financial difficulty of the borrower or issuer;
- ii. a breach of contract such as a default or being more than 90 days past due;
- iii. the restructuring of a loan or advance by the Institution on terms that the Institution would not consider otherwise;
- iv. it is probable that the borrower will enter bankruptcy or other financial reorganization; or
- v. the disappearance of an active market for a security because of financial difficulties

#### Notes to the consolidated financial statements

(Mexican pesos)

Presentation of allowance for ECL in the consolidated balance sheet

Loss allowances for financial assets measured at amortized cost are deducted from the gross carrying amount of the assets.

For debt securities at fair value through CI, the loss allowance is charged to income, and is recognized in CI.

#### Write-off

The gross carrying amount of a financial asset is written off (partially or completely) to the extent that there is no realistic possibility of recovery. The Institution makes an assessment regarding the time and amount of the cancellation based on whether there is a reasonable expectation of recovery. However, financial assets that are written off could still be subject to enforcement activities in order to comply with the Institution's procedures for recovery of amounts due.

Unrealized valuation results -

The Institution shall not capitalize neither distribute profits from the valuation of any of the investments in securities until it is converted into cash.

Repurchase agreements-

The repurchase operations are presented in a separate line item on the consolidated balance sheet. They are initially recorded at the agreed-upon price and valued at amortized cost, through the recognition of the premium in income of the year as accrued, following the effective interest method; financial assets received as collateral are recorded in memorandum accounts.

# (e) Cash and cash equivalents-

Cash and cash equivalents include bank deposits in local currency and dollars and other highly liquid instruments. At the consolidated balance sheet date, interest earned and foreign exchange gains and losses are included in the income statement as part of comprehensive financial result.

Checks that have not been charged after two business days after deposited, and those that have been returned, must be reclassified to sundry debtors. Forty-five days after the checks were recorded in sundry debtors and have not been collected or recovered should be written off affecting results from the operations of the year. Checks issued prior to date of the financial statements that have not been delivered to the beneficiaries, must be reclassified as a part of cash and cash equivalents recognizing the corresponding liability.

Notes to the consolidated financial statements

(Mexican pesos)

## (f) Debtors-

#### Premiums receivable-

In accordance with the provisions of the Commission premiums receivable represents uncollected premiums with an aging lower than the term established in agreement or under 45-days aging according to the provisions of the Commission. When this status is exceeded, they are written off against the results of the year, except for premiums receivable from Federal Public Administration offices or entities, which are reclassified to "Receivables from agencies and public administration entities", if supported by a national public tender by these entities that signed, for purposes of the tender, and there is in place an agreement with the Federal Government supported in the Federal Expense Budget for the corresponding fiscal year.

Due to the contingency generated by Hurricane "OTIS" the Commission by letter of November 2, 2023, it authorized under certain specifications the registration of endorsements that allow insurers to agree extensions for up to 90 days in the terms of payment of premiums to insured in the State of Guerrero, in Mexico.

Qualitas Mexico granted term extensions of up to 90 days in the debtor for premium in the amount of \$249,437. The effects on the debtor for premium due to the extension of payment terms have not been significant in Qualitas Mexico or in the Institution.

Due to the effects caused by Hurricane "OTIS" during 2023 in the State of Guerrero, Qualitas Mexico as December 31, 2024 and 2023 has created a reserve of \$51,160,772 and \$283,411,348, respectively, of which it has made payments of \$199,496,523 and \$33,224,177, respectively, and recognized a claim recovery income derived from one of its reinsurance contracts for \$84,833,000.

# Loans to officers and employees, loans, credits or financing granted and other receivables-

# Credits-

The balance to be recorded in the loans or credits will be the one effectively granted to the borrower and, where appropriate, the insurance that has been financed. Any type of interest that accrues according to the credit payment scheme will be added to this amount.

In the cases in which interest is collected in advance, it will be recognized as an early collection in the heading of deferred loans and early collections, which will be amortized over the life of the loan under the straight-line method against results of the fiscal year, under "Interest on credits".

The loans or credits are grouped into current and overdue, according to the type of credit, that is, credits, without restriction and restricted credits, whether they are mortgage-backed loans for urban real estate or credits with collateral security for titles or securities and classified according to the nature of the operation.

#### Notes to the consolidated financial statements

(Mexican pesos)

# Past due portfolio-

The unpaid balance in accordance with the conditions established in the credit agreements will be recorded as Past Due Portfolio when:

- 1) It is known that the borrower is declared in bankruptcy, in accordance with the Bankruptcy Law, or
- 2) their amortizations have not been fully settled in the terms originally agreed, considering the following for this purpose:
  - i. If the debts consist of credits with a single payment of principal and interest at maturity and are 30 or more calendar days past due;
  - ii. If the debts refer to credits with a single payment of principal at maturity and with periodic payments of interest and the respective interest payment is 90 or more calendar days past due, or 30 or more calendar days after the principal is past due;
  - iii. If the debts consist of loans with periodic partial payments of principal and interest, including home loans and are 90 or more calendar days past due.

Past-due loans that are restructured will remain in the past-due portfolio, as long as there is no evidence of sustained payment.

Loans greater than one year with a single payment of principal and interest at maturity that are restructured during the term of the loan will be considered past-due.

Renewals in which the borrower has not paid in time all the interest accrued in accordance with the originally agreed terms and conditions, and 25% of the original amount of the credit, will be considered past due as long as there is no evidence of sustained payment.

In the case of renewals in which the extension of the term is carried out during the validity of the credit, the 25% referred to in the previous paragraph must be calculated on the original amount of the credit that should have been covered to date.

#### Allowance for loan lossses-

The Institution's Management makes the allowance for loan losses based on Chapter 8.14 of the Circular. Estimate must be calculated and recorded monthly, recorded under allowance for loan losses of the asset against the sub-heading of Preventive Write-offs for Credit Risks that is part of the heading of Comprehensive Financing Result.

The commercial loan portfolio is rated quarterly, monthly when it is comprised by mortgage loan, applying a methodology that considers the probability of default, the severity of the loss and the exposure to default, recognizing in the results of the year under the caption Comprehensive financing result the effect on the reserve.

Notes to the consolidated financial statements

(Mexican pesos)

The Commission may order the constitution of preventive reserves for credit risk, in addition to those referred to in the previous paragraph, for the total balance of the debt in the following cases:

- i. When the corresponding files do not contain or do not exist the documentation considered necessary in accordance with the regulations in force, to exercise the collection action, this reserve is only released when the Institution corrects the observed deficiencies.
- ii. When a report issued by a credit information society on the borrower's history has not been obtained (except for loans to officials and employees, when the collection of the credit is made through deductions made from their salary), said reserve is only canceled three months after obtaining the required report.

#### Other accounts receivable-

The institutions must follow in the first instance to what is established in the accounting criteria issued by the Commission and as well as observe the criteria indicated in FRS C-3 "Accounts Receivable" and FRS C-16 "Impairment of financial instruments receivable", of the FRS issued by the CINIF, as long as this is not contrary to what is established in the LISF and in the administrative provisions that emanate from it.

Institutions must observe the criteria indicated in FRS C-3, which will only be applicable to "other accounts receivable" referred to in paragraph 20.1 of FRS C-3.

#### Preventive allowance for other accounts receivable-

Institutions must create, where appropriate, an estimate that reflects their degree of irrecoverability. Estimate must be obtained by applying the provisions of section 42 of FRS C-16 "Impairment of financial instruments receivable", when the institutions use the practical solutions referred to in paragraph 42.6 of FRS C-16, the constitution of the estimates must be for the total amount of the debt and must not exceed the following terms:

- Within 60 calendar days following their initial registration, when they correspond to unidentified debtors,
- Within 90 calendar days following their initial registration, when they correspond to identified debtors.

# (g) Property, furniture and equipment-

The Institution's property is stated at acquisition cost and restated based on independent appraisals. Appraisals are required to be made annually. The property valuation increase or decrease is recorded in the "Valuation surplus" caption in equity and at the moment of the property sale such effect is recycled to the income statement.

Furniture and equipment are recorded at acquisition cost, and through December 31, 2007, were adjusted for inflation using the inflation index of the country of origin of the assets, and the variances in the exchange rate against the Mexican peso.

#### Notes to the consolidated financial statements

(Mexican pesos)

Depreciation on property is calculated based on the remaining useful life of such assets, considering the restated value of constructions as determined by the latest appraisals performed.

Depreciation of furniture and equipment is calculated on the straight-line method over the estimated useful lives of the assets as determined by the Institution's management and determined by independent experts. The annual depreciation rates of the principal asset classes are as follows:

	<u>Rates</u>
Property	1.11 to 5%
Transportation equipment	25%
Office furniture and equipment	10%
Computer equipment	30%
Other	25%

Leasehold improvements are amortized over the useful life of the improvement or the related contract term, whichever is shorter.

Minor repairs and maintenance costs are expensed as incurred.

#### (h) Permanent Investments-

The other permanent investments where the Institution does not have control, neither joint control nor significant influence, were carried at cost and, through December 31, 2007, adjusted for inflation by applying NCPI factors.

# (i) Leases-

At inception of a contract, the Institution assesses whether a contract is, or contains, a lease. A contract is, or contains, a lease if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration. To assess whether a contract conveys the right to control the use of an identified asset, the Institution uses the definition of a lease in FRS D-5.

At commencement or on modification of a contract that contains a lease component, the Institution allocates the consideration in the contract to each lease component on the basis of its relative stand-alone prices. However, for the leases of real state the Institution has elected not to separate non-lease components and account for the lease and non-lease components as a single lease component.

The Institution recognizes a right-of-use asset and a lease liability at the lease commencement date. The right-of-use asset is initially measured at cost, which comprises the initial amount of the lease liability adjusted for any lease payments made at or before the commencement date, plus any initial direct costs incurred and an estimate of costs to dismantle and remove the underlying asset or to restore the underlying asset or the site on which it is located, less any lease incentives received.

#### Notes to the consolidated financial statements

(Mexican pesos)

The right-of-use asset is subsequently depreciated using the straight-line method from the start date to the end of the lease term, unless the lease transfers ownership of the underlying asset to the Institution at the end of the lease term or the cost of the right-of-use asset reflects that the Institution will exercise a call option. In that case, the right-of-use asset will be depreciated over the useful life of the underlying asset, which is determined on the same basis as property and equipment. In addition, the right-of-use asset is periodically reviewed for impairment losses, if applicable, and adjusted for certain new valuations of the lease liability such as changes in the amount of rent adjusted for inflation.

The lease liability is initially measured at the present value of the lease payments outstanding at the commencement date, discounted using the interest rate implied in the lease or, if that rate cannot be readily determined, the risk-free rate determined by reference to the lease term.

Lease payments included in the measurement of the lease liability comprise the following:

- fixed payments, including in-substance fixed payments;
- variable lease payments that depend on an index or a rate, initially measured using the index or rate as at the commencement date;
- amounts expected to be payable under a residual value guarantee; and
- the exercise price under a purchase option that the Company is reasonably certain to exercise, lease payments in an optional renewal period if the Company is reasonably certain to exercise an extension option, and penalties for early termination of a lease unless the Company is reasonably certain not to terminate early.

The lease liability is measured at amortized cost using the effective interest method. It is remeasured when there is a change in future lease payments arising from a change in an index or rate, if there is a change in the Institution's estimate of the amount expected to be payable under a residual value guarantee, if the Institution changes its assessment of whether it will exercise a purchase, extension or termination option or if there is a revised in-substance fixed lease payment. When the lease liability is remeasured in this way, a corresponding adjustment is made to the carrying amount of the right-of-use asset or is recorded in profit or loss if the carrying amount of the right-of-use asset has been reduced to zero.

The Institution presents right-of-use assets property in furniture and equipment and lease liabilities in sundry creditors in the consolidated balance sheet.

# (j) Goodwill-

Goodwill represents the future financial benefits arising from other acquired assets that are not individually identifiable or separately recognizable. Goodwill is subject to impairment tests at the end of the reporting period and when there is an indication of impairment.

Notes to the consolidated financial statements

(Mexican pesos)

# (k) Intangible assets-

Intangible assets with definite useful life include mainly payments for the use of computer software licenses. The factors about the useful life are the expected use of the asset by the Institution and the typical life cycle of the software. These assets are recorded at acquisition cost and are amortized straight line over their estimated useful lives.

# (I) Prepayments-

Mainly include prepayments for the purchase of services that are received after the date of the consolidated balance sheet and in the ordinary course of operations.

#### (m) Other assets-

Other assets include mainly unrealized salvage inventory, prepayments, prepaid taxes, deferred income tax and deferred employee statutory profit sharing.

# (n) Impairment of furniture and equipment, amortizable intangible assets and long-lived intangible assets-

With exception of the property, the Institution assesses the net carrying amount of furniture and equipment, amortizable intangible assets and long-lived intangible assets, to determine whether there is an indication that the carrying amount exceeds the recoverable amount. Recoverability of assets to be held and used is measured by a comparison of the carrying amount of the asset to future net revenues reasonably expected to be generated by the asset.

If the net carrying amount of the asset exceeds the recoverable amount, the Institution accounts for the necessary impairment.

### (o) Technical reserves-

The Institution constitutes and assesses the technical reserves established in the Law, in accordance with the general provisions issued by the Commission in Title 5 of the Provisions for Insurance and Bonds Institutions (the Provision or CUSF from its Spanish acronym).

The technical reserves are established and valued in relation to all insurance and reinsurance obligations that the Institution has assumed against the insured and beneficiaries of insurance and reinsurance contracts, the administration expenses, as well as the acquisition expenses assumed in relation thereto.

To establish and assess the technical reserves, actuarial methods based on the application of actuarial practice standards as dictated by the Commission through general provisions, will be used, and considering the information available in the financial markets, as well as the information available on technical insurance and reinsurance risks. The valuation of these reserves is assessed by an independent actuary and registered with the Commission.

#### Notes to the consolidated financial statements

(Mexican pesos)

For the technical reserves related catastrophic risk insurance and other reserves determined by the Commission according to the Law, the actuarial methods for establishment and valuation used by the Institution were determined by the Commission through general provisions.

The most important aspects to determine and account for the technical reserves are mentioned below.

#### Reserve for current risks-

The institutions registered with the Commission the technical notes and the actuarial methods used for creating and valuing the current risk reserve.

The purpose of this reserve is to cover the expected value of future obligations (best estimate), from the payment of claims, benefits, guaranteed securities, dividends, acquisition and administration expenses, as well as any other future obligation derived from the insurance contracts, plus a risk margin.

The best estimate will be equal to the expected value of the future flows, considering income and expenses, of obligations, understood as the weighted average by probability of these flows, considering the time value of money based on the market-risk-free interest rate curves for each currency or monetary unit provided by the independent price vendor, as of the valuation date. The hypothesis and procedures with which the future flows of obligations are determined, based on which the better estimate will be obtained, were defined by the Institution in the method submitted for the calculation of the best estimate.

For purposes of calculating the future flows of revenues, the premiums that upon valuation are past-due and outstanding are not considered, neither the fractional payments accounted for in "Premium receivable" in the consolidated balance sheet.

# Multiannual insurance -

In the case of multiannual policies, the current risk reserve is the best estimate of the future obligations of the current year, plus the rate premiums corresponding to future accumulated annuities with the corresponding return, for the time the policy has been in force, plus the risk margin. From premiums corresponding to future annuities the acquisition cost should be subtracted which for accounting purposes need to be recorded in a separate way to the reserve and upon writing insurance policy.

The Institution considers multiannual policies those insurance contracts whose coverage is more than one year, as long as it is not a long-term life insurance or insurance where the future premiums are contingent and it is not expected to be returned when the risk expires.

#### Notes to the consolidated financial statements

(Mexican pesos)

## Risk margin-

This is calculated by determining the net cost of capital corresponding to the Own Admissible Funds required to support the Solvency Capital Requirement (SCR), necessary to meet the Institution's insurance and reinsurance obligations over its duration. For purposes of valuation of the current risk reserve, the RCS of the quarter closing immediately preceding valuation date is used. If there are relevant increases or decreases in the amount of the Institution's obligations as of the report date, the Institution may make adjustments to this risk margin, which allows to recognize the increase or decrease the margin may have from the situations mentioned. In these cases, the Commission is informed of the adjustment made and the procedures used to make this adjustment.

The risk margin is determined for each type of insurance, taking into consideration term and currency considered in calculating the best estimate of the corresponding insurance obligation.

The net capital cost rate used to calculate the risk margin is 10%, equivalent to the additional interest rate, in relation to the market-risk-free interest rate that an insurance institution would require to cover the capital cost demanded to maintain the amount of Own Admissible Funds supporting the respective SCR.

# Outstanding claims provision-

The establishment, increase, valuation and recording of the reserve for outstanding claims provision is made through estimating obligations using the actuarial methods the Institution has registered for such purposes with the Commission.

The purpose of this reserve is to cover the expected value of accidents, benefits, guaranteed values or dividends, once the contingency provided for in the insurance contract occurs, plus a risk margin.

The amount of the reserve for outstanding obligations will be equal to the sum of the best estimate and a risk margin, which are calculated separately and in terms of the provisions of Title 5 of the CUSF.

This reserve includes the following components:

Outstanding claims provision and other known-amount obligations-

These are the outstanding obligations at closing of the period from claims reported, overdue endowments, past due income, guaranteed values and accrued dividends, among others, whose amount payable is determined upon valuation and is not likely to have adjustments in the future. The best estimate, for purposes of establishing this reserve is the amount corresponding to each one of the obligations known upon valuation.

For a future obligation payable in installments, the present value of future payment flows is estimated, discounted by applying market-risk-free interest rate curves for each currency or monetary unit, plus the risk margin calculated according to the provisions in force.

#### Notes to the consolidated financial statements

(Mexican pesos)

In case of reinsurance ceded operations, the corresponding recovery is recorded simultaneously.

Reserve for claims incurred but not reported and adjustment expenses-

These are the obligations that arise from claims that having occurred as of the valuation date, have yet to be reported or have not been completely reported, as well as the adjustment, salvage and recovery expenses. The reserve upon valuation is determined as the best estimate of future obligations, brought to the present value using discount rates corresponding to the market-risk-free interest rate curves for each currency or monetary unit, plus the risk margin calculated according to the provisions in force. In case of reinsurance ceded operations, the corresponding recovery is recorded simultaneously.

For purposes of calculating the reserve, a claim is defined as not having been completely reported when having occurred on dates prior to valuation of such claim, future claims or adjustments in addition to the estimates initially made, may derive.

## Risk margin-

This is calculated by determining the net capital cost corresponding to the Own Admissible Funds required to support the SCR, necessary to meet the insurance and reinsurance obligations over its duration. For purposes of valuation of the outstanding claims provision, the SCR of the quarter closing immediately preceding the valuation date is used. If there are relevant increase or decrease in the amount of the Institution's obligations as of the report date, the Institution may make adjustments to this risk margin, which allows to recognize the increase or decrease the margin may have from the situations mentioned. In these cases, the Commission is apprised of the adjustment made and the procedures used to make this adjustment.

The risk margin is determined for each type of insurance, taking into consideration term and currency considered in calculating the best estimate of the corresponding insurance obligation.

The net capital cost rate used to calculate the risk margin is 10%, equivalent to the additional interest rate, in relation to the market risk free interest rate that an insurance institution would require to cover the capital cost demanded to maintain the amount of Own Admissible Funds supporting the respective SCR.

Reserve for outstanding obligations from contingent dividends -

This reserve corresponds to dividends that do not yet constitute actual or overdue obligations, but that the Institution estimates to pay in the future for the distribution obligations of the profits provided in the insurance contracts, from the favorable behavior of the risks, returns or expenses during the accrued duration period of the policies in force, the best estimate is determined by applying the method registered with the Commission. This methodology considers the repayment of a percentage of the premium collected through a dividend by claims, establishing the formula in its product technical notes, which considers a return factor (assigned by volume of premiums) on the difference resulting from subtracting the total claims to the net premium earned less expenses.

Notes to the consolidated financial statements

(Mexican pesos)

# (p) Accruals-

Based on management estimates, the Institution recognizes accruals for present obligations where the transfer of assets or the rendering of services is virtually probable and arises as a consequence of past events, mainly acquisition costs, operating expenses and employee benefits; and that it is probable that in order to satisfy them, the Institution will have to part with financial resources.

# (q) Employee benefits-

#### Short-term direct benefits

Short-term direct employee benefits are recognized in income of the period in which the services rendered are accrued. A liability is recognized for the amount expected to be paid if the Institution has a legal or assumed obligation to pay this amount as a result of past services provided and the obligation can be reasonably estimated.

# Long-term direct benefits

The Institution's net obligation in relation to direct long-term benefits (except for deferred Employee Statutory Profit Sharing (ESPS) - see subsection (s) Income taxes and employee statutory profit sharing), and which the Institution is expected to pay at least twelve months after the date of the most recent consolidated balance sheet presented, is the amount of future benefits that employees have obtained in exchange for their service in the current and previous periods. This benefit is discounted to its present value. Remeasurements are recognized in income in the period in which they are accrued.

## **Termination benefits**

A liability is recognized for termination benefits along with a cost or expense when the Institution has no realistic alternative other than to make the corresponding payments or when the offer of these benefits cannot be withdrawn or when the conditions that require the recognition of restructuring costs are met, whichever occurs first.

#### **Post-Employment Benefits**

#### Defined benefit plans

The Institution's net obligation in relation to defined benefit plans for pension, seniority premium and legal compensation benefits, is calculated separately for each plan, estimating the amount of future benefits that employees have earned in the current and prior periods, and discounting this amount to its present value and deducting therefrom, the fair value of plan assets.

Notes to the consolidated financial statements

(Mexican pesos)

The obligations for defined benefit plans are calculated annually by certified actuaries in labor liabilities using the projected unit credit method. When the calculation results in a possible asset for the Institution, the recognized asset is limited to the present value of the economic benefits available in the form of future refunds of the plan or reductions in future contributions thereto. To calculate the present value of economic benefits, any minimum financing requirement should be considered.

The labor cost of current service, which represents the periodic cost of employee benefits for having completed one more year of working life based on the benefit plans, is recognized in operating expenses. The Institution determines the net interest expense on the net defined benefit liability for the period by applying the discount rate used to measure the defined benefit obligation at the beginning of the annual period to the net defined benefit liability, taking into account any changes in the net defined benefit liability during the period as a result of estimates of contributions and benefit payments. Net interest is recognized on the Consolidated Statement of income.

Modifications to the plans that affect past service cost are recognized in income immediately in the year the modification occurs, with no possibility of deferral in subsequent years. Furthermore, the effects of events of liquidation or reduction of obligations in the period that significantly reduce future service cost and/or significantly reduce the population eligible for benefits, are recognized in income of the period.

Remeasurements (formerly actuarial gains and losses), resulting from differences between the projected and actual actuarial assumptions at the end of the period, are recognized when incurred as part of comprehensive income within stockholder's equity.

# (r) Loss funds under management-

It is related to the recorded amount of funds received for the payment of claims.

# (s) Income Tax and ESPS-

IT and ESPS payable for the year are determined in conformity with the tax regulations in effect.

Deferred IT and ESPS are accounted for under the asset and liability method. Deferred taxes and ESPS assets and liabilities are recognized for the future tax consequences attributable to differences between the financial statement carrying amounts of existing assets and liabilities and their respective tax bases, and in the case of IT, for operating loss carryforwards and other recoverable tax credits. Deferred tax and ESPS assets and liabilities are measured using enacted tax rates expected to apply to taxable income in the years in which those temporary differences are expected to be recovered or settled. The effect on deferred tax and ESPS assets and liabilities of a change in tax rates is recognized on the consolidated statement of comprehensive income in the period that includes the enactment date.

Notes to the consolidated financial statements

(Mexican pesos)

Current and deferred income taxes and ESPS are presented and classified in the results of operations of the period, except those arising from a transaction that is recognized directly in stockholders' equity.

## (t) Cumulative currency translation adjustment-

Represent the difference resulting from the translation of the functional currency of foreign operations into the reporting currency.

#### (u) Revenue recognition-

## Insurance and reinsurance premium revenues-

Revenues from these operations are recorded based on the premiums corresponding to the policies contracted, plus reinsurance premiums taken minus the premiums in reinsurance ceded.

The insurance premiums or the corresponding fraction, originated by the aforementioned operations that have not been paid by the insured within the term stipulated by the Law, are automatically canceled, releasing the current risk reserve and in the case of rehabilitation, the reserve is reconstituted as of the month in which the insurance is valid again.

#### Salvage revenues-

For accounting purposes, salvage revenues are recognized as an asset and a decrease in the cost of claims when determined and are recorded at estimated realizable value.

# Profit sharing on reinsurance transactions-

Profit sharing on reinsurance ceded is recorded as revenue based on the terms stipulated by the agreements included in the respective reinsurance contracts, as technical results thereof are determined.

#### Policy rights and premium surcharges-

Revenues related to policy rights are related to the recovery of costs of issuing the policy and are recorded on income statement as earned.

Revenues from premium surcharges is related to financing policies with periodic installments, which are deferred during policy term.

#### Service revenues-

The service revenues are recorded as earned.

Notes to the consolidated financial statements

(Mexican pesos)

#### (v) Reinsurance-

#### **Current account**

The transactions originated by the reinsurance contracts, both ceded and taken, issued by the Institution, are presented under "Current Account" in the consolidated balance sheet. For presentation purposes the net credit balances by reinsurer are reclassified to the corresponding liability.

#### Reinsurance taken

The transactions derived from reinsurance acceptances are accounted for based on the account statements received from the cedants, which are generally formulated monthly therefore the corresponding premiums, claims, commissions, etc., are recorded in the following month.

#### Reinsurance ceded

The Institution limits the amount of its liability for risks assumed through the distribution with reinsurers, through excess of loss and facultative contracts, transferring a portion of the premium to these reinsurers.

The Institution has a limited retention capacity in the property and casualty (automobile insurance) and contracts excess loss coverage, which basically covers as a property.

#### Recoverable reinsurance

The Institution records the reinsurer's share in current risks and claims incurred but not reported and adjustment expenses, as well as the expected amount of future obligations from reported claims.

The Institution's management determines the estimate of the recoverable amounts for the share of reinsurers in the reserves mentioned in the above paragraph, considering the temporary difference between the reinsurance recovery and the direct payments and the probability of recovery, as well as the counterpart's expected losses. The calculation methodologies for this estimate are registered with the Commission, and the effect is recognized on the income statement under "Comprehensive financial result".

According to the provisions of the Commission, the recoverable amounts from reinsurance contracts with counterparts with no authorized registration, are not likely to cover the Investment Base, nor could they be part of the Own Admissible Funds (Fondos Propios Admisibles or FOPA for its Spanish acronym).

## (w) Net acquisition cost-

This line item includes mainly the agent commissions that are recognized in income upon issuing the policies, additional compensation to agents and other acquisition expenses, and is decreased by the reinsurance ceded commission. The payment to agents is made when the premiums are collected.

Notes to the consolidated financial statements

(Mexican pesos)

#### (x) Business concentration-

The Institution performs transactions with a large number of clients, with no significant concentration with any of them in particular.

## (y) Comprehensive financial result (CFR)-

The CFR includes finance income and expense, finance income and expense include:

- interest income and expense;
- premium surcharges;
- dividend income;
- impairment losses at fair value of financial instruments;
- the net gain or loss on financial assets at fair value through income;
- the net gain or loss for sale of the investment in financial instruments;
- the foreign currency gain or loss on financial assets and liabilities;
- preventive reserves from credit risk for loans and recoverable reinsurance.

Interest income or expense is recognized using the effective interest rate method. Dividend income is recognized in income on the date on which the Institution's right to receive payment is established.

The effective interest rate is the rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial instrument to:

the gross carrying amount of the financial asset.

In calculating interest income and expense, the effective interest rate is applied to the gross carrying amount of the asset (when the asset is not credit-impaired) or to the amortized cost of the liability. However, for financial assets that have become credit-impaired subsequent to initial recognition, interest income is calculated by applying the effective interest rate to the amortized cost of the financial asset. If the asset is no longer credit-impaired, then the calculation of interest income reverts to the gross basis.

Transactions in foreign currency are recorded at the exchange rate prevailing on the date of execution or settlement. Monetary assets and liabilities denominated in foreign currency are translated at the exchange rate in force at the balance sheet. Exchange differences arising from assets and liabilities denominated in foreign currencies are reported on the statement of income.

## (z) Contingencies-

Liabilities for loss contingencies are recorded when it is probable that a liability has been incurred and the amount thereof can be reasonably estimated. When a reasonable estimation cannot be made, qualitative disclosure is provided in the notes to the financial statements. Contingent revenues, earnings or assets are not recognized until their realization is assured.

Notes to the consolidated financial statements

(Mexican pesos)

### (aa) Specific accounting criteria-

The Institution shall observe, except when otherwise stated by the Commission, the specific accounting criteria included in the provisions and FRS issued by the CINIF regarding accounting matters not considered in the Accounting Criteria as long as the following is met:

- i. Are effective and in force;
- ii. Early adoption has not been taken
- iii. Do not contradict the general basis of the Accounting Criteria, and
- iv. There is not statement by the Commission regarding clarifications to the specific accounting criteria included in the FRS, or regarding scope-out, among others.

### (ab) Supletoriedad-

In cases where insurance institutions consider that there is no accounting criterion applicable to any of the operation they carry out, issued by the CINIF or the Commission, they will apply the hierarchy bases provided in FRS A-8 "Hierarchy", considering what is mentioned below:

- I That in no case shall its application contravene the general concepts established in the Accounting Criteria.
- II That the rules that have been applied in the hierarchy process will be substituted, when a specific accounting criterion is issued by the Commission, or an FRS, on the subject in which said process was applied.

In case of following the hierarchy process, the Commission must be informed on the accounting standard that has been adopted, as well as its application base and the source used. In addition, the corresponding disclosures must be carried out in accordance with the regulations in force.

#### (ac) Reclassifications -

The consolidated balance sheet as of December 31, 2023, was reclassified to conform to the presentation used in the 2024 balance sheet.

### (4) Foreign currency exposure-

Monetary assets and liabilities denominated in dollars translated into the reporting currency, as of December 31, 2024 and 2023, are presented in the next page:

### Notes to the consolidated financial statements

(Mexican pesos)

	Mexican pesos		
	2024	2023	
Assets	\$ 14,024,946,632	9,918,038,690	
Liabilities	(8,432,734,736)	(6,201,074,844)	
Net assets	\$ 5,592,211,896	3,716,963,846	

As of December 31, 2024 and 2023, foreign exchange loss and gain amounted to \$101,377,985 and \$99,166,628, respectively.

The exchange rates used in the various translation processes to the reporting currency at December 31, 2024 and 2023 were as follows:

	Year-end exchange			Average exchange rate		
Country of origin	Currency		2024	2023	2024	2023
US and El Salvador	Dollars	\$	20.8829	16.9666	18.5344	17.7296
Peru (Soles to dollars)	Sol		3.7640	3.8140	3.7552	3.8380
Costa Rica (Colones to dollars)	Colon		512.73	526.88	518.4517	545.3192
Colombia (Colombian peso to dollars)	o Colombian peso		4,409.15	3,822.05	4,102.07	4,180.74

At December 31, 2024 and 2023, the Institution did not have foreign exchange hedging instruments.

## (5) Financial instruments-

As of December 31, 2024 and 2023, the financial instruments are analyzed as follows:

Investments in securities

		2024	2023
NFI:			
Equity instruments	\$	530,820,370	657,776,555
Total	\$	530,820,370	657,776,555
FICS:			
Sovereign debt securities	\$	38,056,925,553	31,808,610,976
Corporate debt securities	•	3,100,091,498	2,189,919,793
Equity securities		6,265,621,250	4,229,230,411
Total	\$	47,422,638,301	38,227,761,180

## Notes to the consolidated financial statements

(Mexican pesos)

As of December 31, 2024 and 2023, the investment portfolio consists of securities classified as IFCV, with maturities ranging from 2 days to 19 years and 2 days to 20 years, respectively.

As of December 31, 2024 and 2023, the interest rates applied to the portfolio of securities classified as IFCV range from 2% to 15% and 5% to 14%, respectively.

As of December 31, 2024 and 2023, the investments in securities are analyzed in the following sheet.

#### Notes to the consolidated financial statements

(Mexican pesos)

			2024					2023		
Sovereign debt securities	<u>Amount</u>	Accrued interest	Increase (decrease) in valuation	Impairment loss on securities	<u>Total</u>	Amount	Accrued interest	Increase (decrease) in valuation	Impairment loss on securities	<u>Total</u>
Government securities:										
FICS: BANOBra	\$ 844,580,753		(1,859)	(507,040)	844,071,854	1,973,656,488	386,112	863,606		1,974,906,206
NAFF	200,000,000	7,260,000	(16,559,018)	(126,000)	190,574,982	1,973,000,400	300,112		-	1,974,900,200
NAFIN BONOS	530,000,000 5.268.049.576	(2) 85,627,700	11 (45,748,594)	(333,900) (3,250,242)	529,666,109 5,304,678,440	3.688.696.309	20,511,121	(590,792,577)	_	3.118.414.853
CETES	13,434,130,974	1,637,130,902	(19,428,271)	(8,396,113)	15,043,437,492	12,023,618,161	928,734	533,417,851	-	12,557,964,746
UDIBONO NAFR	8,769,474,457	29,115,939	663,938,407	(5,524,769)	9,457,004,034	7,732,832,591 200,000,000	17,962,923 7.172.000	249,073,582 (14.339,558)		7,999,869,096 192,832,442
BONDESD	-	-	-	-	-	911,195,780	4,885,703	5,486,759	-	921,568,242
BONDESF BONDESG	-	-	-	-	-	250,356,063 396,234,249	1,506,666	775,576 786,883	-	252,638,305 397,398,464
US goverment bonds	6,471,155,050	38,363,716	(30,795,172)		6,478,723,594	4,396,208,039	377,332 23,763,101	(44,052,306)	-	4,375,918,834
El Salvador goverment bonds	87,522,234	<del>-</del>			87,522,234	17,099,788				17,099,788
	\$ 35,604,913,044	1,797,498,255	551,405,504	(18,138,064)	37,935,678,739	31,589,897,468	77,493,692	141,219,816		31,808,610,976
Corporate debt securities:										
Private companies securities with known rate: FICS:										
Financial sector Non-financial sector	\$ 1,441,477,426 1,538,553,851	12,911,797 60,712,912	26,388,562 20,046,950	(157,748) (345,281)	1,480,620,037 1,618,968,432	514,149,924 1,624,410,146	4,119,708 20,615,200	(16,997,213) 43,622,028	(118,887) (36,198,511)	501,153,532 1,652,448,863
	\$ 2,980,031,277	73,624,709	46,435,512	(503,029)	3,099,588,469	2,138,560,070	24,734,908	26,624,815	(36,317,398)	2,153,602,395
Equity securities:										
Private companies securities, variable income:										
Financial sector Non-financial sector	\$ 487,835,013 57,119,766	-	(9,501,276) (4,633,133)	(10,172,257)	468,161,480 52,486,633	629,886,997 57,119,766	-	(29,598,082) 367,874	-	600,288,915 57,487,640
	544,954,779	_	(14,134,409)	(10,172,257)	520,648,113	687,006,763		(29,230,208)		657,776,555
FICS:										
Financial sector	437,382,881	-	62,975,162	-	500,358,043	534,087,199	-	7,731,880		541,819,079
Non-financial sector	2,376,694,428	-	196,820,076		2,573,514,504	1,379,350,060	44,537	129,651,527		1,509,046,124
	2,814,077,309	-	259,795,238		3,073,872,547	1,913,437,259	44,537	137,383,407		2,050,865,203
	\$ 3,359,032,088	-	245,660,829	(10,172,257)	3,594,520,660	2,600,444,022	44,537	108,153,199		2,708,641,758
Securities of foreign companies: FICS:										
Non-financial sector	\$ 2,317,851,347	-	873,897,356		3,191,748,703	2,153,568,424		24,796,784		2,178,365,208
Total accrued interests	\$ <u></u>	1,871,122,964				:	102,273,137			
Total valuation increase, net		\$	1,717,399,201					300,794,614		
Total impairment loss				(28,813,350)					(36,317,398)	
Repurchase agreements: BONOS	\$ 65,214						8,058,434			
CETES	49,735,885						6,056,434			
TBILP BONDESD	53,307,651						- 8,611,300			
BONDESF							15,228,267			
	\$ 103.108.750						31.898.001			
	100,100,100						01,000,001			

### Notes to the consolidated financial statements

(Mexican pesos)

### Other accounts receivable

At December 31, 2024 and 2023, other accounts receivable amount to \$1,497,373,433 and \$1,112,419,466, respectively.

## A. Accounting classifications and fair values

The following table shows the carrying amounts and fair values of financial assets and financial liabilities as of December 31, 2024 and 2023, including their levels in the fair value hierarchy and based on the business models determined by the Institution. It does not include information for financial assets and financial liabilities not measured at fair value if the carrying amount is a reasonable approximation of fair value.

Financial assets measured at fair value

As of December 31, 2024	Debt securities	Equity securities	Fair value
Carrying amount:			
FICS	\$ 41,005,919,282	6,265,621,250	Level 1
FICS	151,097,769	-	Level 2
NFI	-	530,820,370	Level 1
Total	\$ 41,157,017,051	6,796,441,620	

Financial assets measured at fair value

At December 31, 2023	Debt securities	Equity securities	Fair value
Carrying amount:			
FICS	\$ 34,441,296,408	4,229,230,411	Level 1
FICS	167,206,292	-	Level 2
FICS	79,702,625	-	Level 3
NFI	<u> </u>	657,776,555	Level 1
Total	\$ 34,688,205,325	4,887,006,966	

Notes to the consolidated financial statements

(Mexican pesos)

### B. Financial risk management

As part of the corporate governance system, the Institution has established a comprehensive risk management system, which includes the definition and categorization of the risks the Institution might be exposed, considering at least the following:

- i. Underwriting insurance risk- shows the risk arising from the underwriting, taking into account the claims covered and the operating processes linked to its management and, depending on the type of insurance, considers the expense management, expiration, conservation, withdraws, premium risk as well as extreme events.
- ii. Market risk shows the potential loss due to changes in risk factors that influence the value of assets and liabilities, such as interest rates, exchange rates, price indexes, among others.
- iii. Assets and liabilities mismatch risk shows the potential loss resulting from the lack of structural correspondence between assets and liabilities, due to the fact that a position can not be covered by establishing an equivalent opposite position, and considers the duration, currency, interest rate, exchange rates, price indexes, among others.
- iv. Liquidity risk shows the potential loss from the early or forced sale of assets at unusual discounts to meet obligations, or from the fact that a position can not be appropriately disposed of or acquired.
- v. Credit risk shows the potential loss arising from non-collection or the solvency of counterparties and debtors impairment over operations carried out by the Institution, including the guarantees granted. This risk considers the potential loss arising from non-compliance with contracts intended to reduce risk, such as reinsurance contracts, as well as accounts receivable from intermediaries and other credit risks that can not be estimated with respect to the level of the risk-free interest rate.
- vi. Concentration risk shows the potential losses associated with an inadequate diversification of assets and liabilities, and that is derived from exposures caused by credit, market, underwriting and liquidity risks, or by the combination or interaction of several of them, by counterpart, by type of asset, area of economic activity or geographical area.
- vii. Operational risk shows the potential loss due to deficiencies or failures in the operating processes, in information technology, in human resources, or any other adverse external event related to the operation of the Institution such as legal risk, strategic risk and reputational risk, among others.

## Risk management policies

The Board of Directors of the Institution has the general responsibility for the establishment and supervision of comprehensive risk management policies. The Board of Directors has implemented a comprehensive risk management system that is part of the organizational structure of the Institution, which is integrated to the decision-making processes and is supported by the internal control system designating a specific area of the Institution that is responsible of designing, implementing and monitoring the system of comprehensive risk management (Risk management area).

### Notes to the consolidated financial statements

(Mexican pesos)

The institution's risk management policies are established to identify and analyze the risks faced by the Institution, establish adequate risk limits and controls, and monitor risks and compliance with limits. Risk management policies and systems are reviewed periodically to reflect changes in market conditions and the Institution's activities.

The Institution, through its training and management procedures, aims to maintain a disciplined and constructive control environment in which all employees understand their roles and obligations.

The purposes of the Risk Management Area are:

- I. Monitor, manage, measure, control, mitigate, and report on the risks to which the Institution is exposed, including those that are not perfectly quantifiable.
- II. Monitor that the performance of the Institution's operations is in accordance with the comprehensive risk management's limits, objectives, policies and procedures approved by the Board of Directors.

### Credit risk:

Credit risk represents the potential loss that a financial instrument issuer can cause to the counterparty, by not meeting its obligations, and it originates mainly from accounts receivable and investments in debt instruments.

The carrying amount of financial assets represents the maximum credit exposure.

Impairment losses due to impairment of values recognized in results as of December 31, 2024 and 2023 were as follows:

	2024	2023
Increase (decrease) due to impairment on corporate debt instruments at fair value with changes in CI	\$ 7,504,048	(5,687,597)

Expected credit loss assessment for other accounts receivable

The Institution uses an estimation matrix to measure the expected credit losses of other accounts receivable from customers, which includes a large number of small balances.

# Notes to the consolidated financial statements

(Mexican pesos)

The table shown below is information on credit risk exposure and expected credit losses for other accounts receivable as of December 31, 2024 and 2023:

## Various debtors

December 31, 2024	Weighted average loss rate	Gross carrying amount	Impairment loss allowance	Credit- impaired
				-
Due between 1 - 30 days	0%	247,751,342	105,422	No
Due between 31 - 60 days	.3%	15,762,067	47,019	No
Expired between 61 - 90 days	.9%	28,639,795	258,491	No
Overdue more than 90 days	7.74%	17,527,557	1,355,844	Yes
		309,680,761	1,766,776	

December 31, 2023	Weighted average loss rate	Gross carrying amount	Impairment loss allowance	Credit- impaired
Due between 1 - 30 days	0%	217,324,796	37	No
Due between 31 - 60 days	.1%	4,067,848	5,544	No
Expired between 61 - 90 days	.8%	10,371,332	81,331	No
Overdue more than 90 days	4%	10,834,340	10,129,486	Yes
-		242,598,316	10,216,398	

## Insurers

December 31, 2024	Weighted average loss rate	Gross carrying amount	Impairment loss allowance	Credit- impaired
Due between 1 - 30 days	3%	144,178,986	4,085,875	No
Due between 31 - 60 days	5%	61,533,879	3,136,281	No
Expired between 61 - 90 days	7%	27,958,359	1,832,700	No
Overdue more than 90 days	8%	58,157,417	4,684,127	Yes
		291,828,641	13,738,983	

December 31, 2023	Weighted average loss rate	Gross carrying amount	Impairment loss allowance	Credit- impaired
Due between 1 - 30 days	0%	113,184,421	45,306	No
Due between 31 - 60 days	2%	56,653,820	996,139	No
Expired between 61 - 90 days	3%	26,695,664	822,926	No
Overdue more than 90 days	5%	40,507,542	1,839,917	Yes
		237,041,447	3,704,288	

## Notes to the consolidated financial statements

(Mexican pesos)

# (6) Loans portfolio-

At December 31, 2024 and 2023, the current loans portfolio is comprised as follows:

	2024	2023
Mortgage	\$ 8,187,161	13,570,918
Unsecured	476,055,305	597,450,507
Accrued interest	365,895	1,517,193
Trust-guaranteed loans	281,310,397	272,348,757
	\$ 765,918,758	884,887,375
At December 31, 2024 and 2023, the past-due lo		884,887,3
	2024	2023
Mortgage	\$ 3,239,141	3,239,141

Unsecured \$ 3,233,141 3,253,141 27,861,507 \$ 30,471,874 31,100,648

As of December 31, 2024, and 2023, the loan loss allowance is \$139,345,870 and \$108,219,078, respectively.

## Notes to the consolidated financial statements

(Mexican pesos)

As of December 31, 2024, and 2023, the unsecured loans are analyzed as follows:

		2024	2023
Coppel, S. A. de C. V.	\$	210,000,000	270,000,000
Casanueva Pérez, S. A. P. I.		20,000,000	140,000,000
Acceso Corp, S. A.		82,344,914	79,743,020
Age Capital, S. A.		76,362,414	40,840,370
Rosave Agente de Seguros y Fianzas, S. A. de C. V.		-	9,150,000
Autofinanciamiento de Automóviles Monterrey, S. A. de C. V.		10,007,276	7,552,148
Mag Agente de Seguros y de Fianzas, S. A. de C. V.		-	6,631,149
Rima Administrador de Riesgos, S. A. de C. V.		2,000,000	4,166,667
Lorama Servicios, S. A. de C. V.		6,825,000	3,155,556
Innovazione Agente de Seguros, S. A. de C. V.		-	2,873,244
Arroyo Administración y Asesoría, S. A. de C. V.		-	2,250,000
Asesores Bre, S. A. de C. V.		-	2,210,000
Servicio Coco Bella, S.A.		-	1,683,333
Cayacho, S. A. de C. V.		-	1,440,000
Administración y Comercio Integral, S. A. de C. V.		862,500	1,291,667
Consultoría Empresarial de Morelia, S. A. de C. V.		800,000	1,023,525
Arteaga & Peréz Consutor		5,000,000	-
Be-Q Services, S.A. de C.V.		1,333,333	-
Esquivel y Asociados, Agentes de Seguros, S.A.		1,100,000	-
Carmarc Asesores, S. A. de C. V.		2,500,000	-
Gargo Asesores S.A. de C.V.		3,200,000	-
GAP Administradores de Riesgos, S.C.		866,670	-
Vademiz, S.A. de C.V.		825,000	-
Villegas Velazquez y Asociados, S.C.		816,666	-
Promo Q, S. A. de C. V,		5,000,000	-
Others		46,211,532	23,439,828
	_		
	\$	476,055,305	597,450,507

### Notes to the consolidated financial statements

(Mexican pesos)

As of December 31, 2024 and 2023, Trust-secured loans are analyzed as follows:

	2024	2023
Scotiabank Inverlat, S.A.	110,500,000	144,500,000
Firma Car, S. A. P. I. de C. V.	37,950,579	79,063,703
Promotora Sku, S. A. P. I. de C. V. SOFOM	\$ 22,359,818	48,785,054
Trigarante Agente de Seguros y de Fianzas, S.A. de C.V.	110,500,000	-
	\$ 281,310,397	272,348,757

As of December 31, 2024 and 2023, the Institution has recognized \$94,860,581 and \$97,910,548 of Interest on credits in the Comprehensive financing result of the consolidated statements of income, respectively.

# (7) Property-

At December 31, 2024 and 2023, property is as follows:

		2024	2023
	•	404 00= 0==	
Land	\$	491,897,075	555,881,751
Buildings		932,242,918	858,257,148
Special facilities		53,126,501	53,126,501
		1,477,266,494	1,467,265,400
Accumulated depreciation		(180,593,334)	(161,970,551)
		1,296,673,160	1,305,294,849
Net valuation		1,246,465,903	1,183,963,594
Constructions in progress		969,337,416	-
Total	\$	3,512,476,479	2,489,258,443

As of December 31, 2024 and 2023, the Institution appraised its properties, resulting in an increase in value of \$62,502,309 and \$51,716,399, respectively. Depreciation is calculated based on the remaining useful life over the updated value of the buildings, determined using the most recent appraisals. The depreciation rate applicable in fiscal years 2024 and 2023 ranges from 1.11% to 5% in both years.

Notes to the consolidated financial statements

(Mexican pesos)

## (8) Accounts receivable-

## Premiums-

At December 31, 2024 and 2023 premiums receivable are described is as follows:

	2024	2023
Automobile:		
Fleets, financial and other	\$ 31,055,145,942	21,227,615,629
Individual	7,496,411,986	8,579,072,946
Foreign	1,538,257,774	1,018,011,669
	40,089,815,702	30,824,700,244
Receivables from agencies and entities of the federal		
public administration	82,734,842	32,437,134
	\$ 40,172,550,544	30,857,137,378

As of December 31, 2024 and 2023, this item represents 37% and 35% of total assets, respectively.

## (9) Reinsurers-

At December 31, 2024 and 2023, balances payable to reinsurers is analyzed as follows:

		2024	
		More than 90	
	Up-to 90	and up-to 365	
Institution	days	days	Total
Axa France IARD (Axa)	\$ 8,305,365	-	8,305,365
Allianz Mexico, S. A. (Állianz México)	6,270,491	-	6,270,491
Seguros Universales, S. A. (Seguros Universales)	70,995	747,064	818,059
Ficohsa Seguros, S. A. (Ficohsa Seguros)	98,470	21,642,737	21,741,207
Scor Reinsurance Company	1,193,316	-	1,193,316
Münchener Rückversicherungs -Gesellschaft			
(Münchener)	10,992,382	-	10,992,382
Others	65,832,229	<u>-</u>	65,832,229
Total	\$ 92,763,248	22,389,801	115,153,049
Percentage	81%	19%	100%

## Notes to the consolidated financial statements

(Mexican pesos)

			2023	
			Más de 90 y	
		Hasta 90	hasta 365	
Institución		días	días	Total
Axa France IARD (Axa)	\$	5,335,307	1,289,959	6,625,266
Allianz México, S. A. (Állianz México)	•	4,824,877	-	4,824,877
Seguros Universales, S. A. (Seguros Universales)		7,582,842	8,781,166	16,364,008
Ficosha Seguros, S. A. (Ficosha Seguros)		274,228	730,010	1,004,238
Münchener Rückversicherungs -Gesellschaft (Münchener)		182,086	-	182,086
Others		18,010,143	-	18,010,143
Total	\$	36,209,483	10,801,135	47,010,618
Percentage		77%	23%	100%

As of December 31, 2024 and 2023, the Institution carried out premium transfer operations in the property and casualty operations in the automobile branch, amounting to \$74,323,813 and \$128,913,713, respectively.

# (10) Other assets-

## Furniture and equipment:

At December 31, 2024 and 2023, furniture and equipment is analyzed as follows:

		2024	2023
Office furniture and equipment	\$	419,478,603	382,801,011
Computer equipment	*	1,791,520,266	1,562,770,773
Transportation equipment		2,678,847,915	1,024,550,153
Other		242,306,980	1,415,845,566
Assets under lease (right-of-use assets) (note 15)		434,853,325	335,148,900
		5,567,007,089	4,721,116,403
Less accumulated depreciation		(4,084,339,316)	(3,554,075,803)
	\$	1,482,667,773	1,167,040,600

## Notes to the consolidated financial statements

(Mexican pesos)

## Sundry:

At December 31, 2024 and 2023 this line item are as follows:

	2024	2023
Unrealized salvage inventory	\$ 1,105,087,754	984,965,231
Spare parts inventory	805,350,743	365,882,004
Prepayments	1,042,521,164	578,612,067
Income tax prepayments	1,769,843,537	1,870,899,275
Deferred income tax (note 16)	3,336,896,886	2,995,990,852
Deferred employee statutory profit sharing (note 16)	767,475,344	777,200,385
	\$ 8,827,175,428	7,573,549,814

As of December 31, 2024 and 2023, the "Amortizable intangible assets" and "Long-lived intangible assets" items are primarily comprised of software licenses, with a 5% amortization rate, and goodwill from Quálitas Financial, Quálitas Perú, and Digital Communications Technologies, LLC. (DCT), respectively.

## (11) Creditors-

At December 31, 2024 and 2023 creditors are as follows:

		2024	2023
Use of facilities	\$	4,238,365,407	3,407,990,485
Agents current account	·	4,090,464,298	2,987,955,232
Sundry		2,539,968,950	1,002,928,532
Amounts retained from adjusters		284,875,246	224,115,353
Leases liabilities (note 15)		110,604,914	155,322,742
Accruals		133,539,811	623,421,673
Loss funds under management		34,516,924	45,998,113
	\$	11,432,335,550	8,447,732,130

Notes to the consolidated financial statements

(Mexican pesos)

## (12) Written premiums and premiums issued in advance to the risk period covered-

## Written premiums

The value of written premiums from the Institution for the years ended December 31, 2024 and 2023 are on the next page.

	2024	2023
Automobile:		
Fleets, financial and other	\$ 39,856,395,024	29,486,634,083
Individual	26,051,321,019	20,853,347,949
Foreign	3,368,376,894	3,385,819,830
	\$ 69,276,092,937	53,725,801,862

#### Advance Premiums

At the close of fiscal years 2024 and 2023, the Institution issued advance premiums effective from fiscal years 2025 and 2024, respectively. The transactions related to the advance premiums issued are detailed below:

		2024	2023
Advance premiums:			
Issued	\$	8,373,695,266	5,105,706,567
Ceded	*	5,617,096	4,328,401
Increase in currents risks reserve	\$	7,127,881,097	4,182,142,640
Agent commissions		436,787,132	242,457,267
Policy rights		262,240,204	227,707,611
Acquisition cost		1,188,803,483	871,874,657

The balances as of December 31, 2024 and 2023, related to the advanced premiums issued, are detailed below:

		2024	2023
	•	40.045.450.000	0.074.077.704
Premiums receivable	\$	10,315,152,882	6,371,977,534
Reinsurers current account		5,617,096	4,328,401
Current risks reserve, net		7,127,881,097	4,182,142,640
Premium surcharges		265,557,195	166,183,736
Value added tax to be accrued		1,413,660,157	872,379,620
Commissions to be accrued		436,787,132	242,457,267
Creditors (Use of facilities)		1,188,803,483	871,874,657

Notes to the consolidated financial statements

(Mexican pesos)

### (13) Basis of Investment, SCR and minimum paid in capital-

Qualitas Mexico and Qualitas Salud are subject to the following liquidity and solvency requirements:

Basis of Investment - It is the sum of the technical reserves, advanced premiums and funds related to policy dividends management.

SCR - It is determined in accordance with the requirements established in the Law and in accordance with the general formula established in the provisions issued by the Commission. The purpose of this requirement is:

- I. To have sufficient patrimonial resources in relation to the risks and responsibilities assumed by the Institution in function of its operations and, in general, of the different risks to which it is exposed:
- II. The development of adequate policies for the selection and underwriting of insurance, as well as for the dispersion of risks with reinsurers in the transfer and acceptance of reinsurance operations;
- III. To have an appropriate level of patrimonial resources, in relation to the financial risks that the Institution assumes, when investing the resources obtained from its operations, and
- IV. The determination of the assumptions and patrimonial resources that the Institution must maintain in order to deal with situations of an exceptional nature that put its solvency or stability at risk, derived both from the particular operation and from market conditions.

Minimum paid-in capital - It is a capital requirement that must be met by the Institution for each operation or line that is authorized (see note 17b).

The coverage of the aforementioned requirements is as follows:

#### Qualitas Mexico

Coverage of statutory requirements								
	0)	Surplus (Missing	)	Co	Coverage Index			
Statutory Requirement	Current year	Prior year 2023	Prior year 2022	Current year	Prior year 2023	Prior year 2022		
Technical reserves 1	10,697,150,655	7,941,124,753	5,542,894,546	1.20	1.18	1.15		
SCR <sup>2</sup>	8,828,731,919	5,320,423,073	3,466,327,680	3.23	2.47	2.18		
Minimum capital requirement 3	11,995,525,559	10,041,340,462	8,798,585,031	169.77	155.10	145.26		

### Notes to the consolidated financial statements

(Mexican pesos)

#### Quálitas Salud

Coverage of statutory requirements								
	•	Surplus (Missing	)	Co	verage Ind	lex		
Statutory				Current	Prior	Prior		
Requirement	equirement Current year Prior year 2023 Prior year 20	Prior year 2022	year	year 2023	year 2022			
Technical reserves 1	66,377,055	46,576,267	49,823,793	1.83	2.08	5.27		
SCR <sup>2</sup>	69,431,797	53,473,791	22,455,183	11.34	3.94	9.23		
Minimum capital requirement <sup>3</sup>	95,482,843	78,561,179	47,979,321	8.02	7.03	4.96		

<sup>&</sup>lt;sup>1</sup> Investments backing technical reserves / investment base.

## (14) Employee benefits-

### a) Short-term direct benefits-

These correspond to cumulative accrued remunerations granted and paid regularly to the employee, such as salaries, vacations, vacation premium and compensations.

## b) Post-employment benefits-

The Institution has a defined benefit pension plan covering employees aged 65 or 60 provided they have 10 or more years of services and reducing 3% of the pension each year in which individual anticipate the normal retirement age, which consists of granting the pensionable salary, which is comprised by the average salary for the plan's purposes over the last 12 months prior to the retirement date, including the year-end bonus, divided by twelve and excluding all other compensation in cash or in kind.

This plan also covers seniority premiums, which are a single payment equivalent to 12 days for each year worked and considering the last salary received and limited to two times the minimum daily wage established by law.

Moreover, this plan also covers termination benefits, which consist of a single payment of three months of integrated salary, plus 20 days for each year worked, based on the last salary earned by the employee.

<sup>&</sup>lt;sup>2</sup> Eligible own funds / SCR (unaudited).

<sup>&</sup>lt;sup>3</sup> The Institution's computable capital resources according to the regulation / Minimum paid capital requirement for each authorized operation and/or line of business.

### Notes to the consolidated financial statements

(Mexican pesos)

The relative liabilities and annual benefit costs are calculated by an independent actuary according to the bases defined in the plans, using the projected unit credit method.

Currently, the Institution recognizes the benefit of the seniority bonus and the statutory severance pay as established by the pension plan, which covers all full-time permanent employees. This benefit consists of granting a pension supplement to that granted by the Mexican Social Security Institute, based on years of service with the Institution. The normal retirement pension will be a monthly lifetime income, combined with a guarantee of 240 payments. These incomes will be paid in arrears and will be equivalent to: 0.2% of pensionable salary for each year of pensionable service increased by 4.5 years.

There were no contributions or benefits paid from the funds in fiscal years 2024 and 2023.

The components of Quálitas México's defined benefit cost for the years ended December 31, 2024, and 2023, are shown below:

		Seniority premium		Legal co	Legal compensation		Pension plan	
		2024	2023	2024	2023	2024	2023	
Current Service Cost (CSC) Net interest on Defined Benefits net	\$	12,701,428	10,480,042	31,010,330	51,998,007	54,339,708	25,585,213	
Liability (DBNL)		7,682,933	5,995,459	15,881,302	12,852,383	20,506,272	16,271,244	
Reclassification of remeasurements of DBNL recognized in		2,789,494	2,590,614	7,996,798	5,363,391	(2,691,490)	(2.121.210)	
comprehensive income		2,769,494	2,590,614	7,990,796	5,303,391	(2,091,490)	(3,121,219)	
Defined Benefit Cost	\$	23,173,855	19,066,115	54,888,430	70,213,781	72,154,490	38,735,238	
Beginning balance of DBNL remeasurements Remeasurements generated in the	\$	38,333,549	35,706,120	47,218,937	24,651,621	(56,309,480)	(65,547,594)	
year Reclassification of remeasurements		30,040,546	5,218,043	32,361,974	27,930,707	(89,200,923)	6,116,895	
recognized in comprehensive income in the year		(2,789,494)	(2,590,614)	(7,996,798)	(5,363,391)	2,691,490	3,121,219	
Ending balance of DBNL remeasurements	\$	65,584,601	38,333,549	71,584,113	47,218,937	(142,818,913)	(56,309,480)	
Beginning balance of DBNL	\$	80,872,977	66,616,216	191,633,114	158,918,694	215,855,494	180,791,602	
Defined benefit cost	Ψ	23,173,855	19,066,115	54,888,430	70,213,781	72,154,490	38,735,238	
Payments charged to DBNL		(8,655,192)	(7,436,783)	(43,958,904)	(60,066,677)	(10,253,204)	(12,909,462)	
Effect in comprehensive income		27,251,052	2,627,429	24,365,176	22,567,316	(86,509,433)	9,238,116	
		, , - 0_	_,,0	_ :,:::,::0	,_,,,,,,	(32,222, 30)	-,,	
Ending balance of DBNL	\$	122,642,692	80,872,977	226,927,816	191,633,114	191,247,347	215,855,494	

### Notes to the consolidated financial statements

(Mexican pesos)

The financial position of the defined benefit obligation of Qualitas Mexico as of December 31, 2024 and 2023, is detailed as follows:

		Seniority premium		Legal comp	pensation Pension pla		lan
		2024	2023	2024	2023	2024	2023
Defined benefit obligations (DBO)	\$	140,470,103	96,951,277	226,927,816	191,633,114	274,175,091	290,310,875
Plan assets		(17,827,408)	(16,078,300)	-	-	(82,927,746)	(74,455,381)
Financial position of the obligati	ion \$	122.642.695	80.872.977	226.927.816	191.633.114	191.247.345	215.855.494

The following were the principal actuarial assumptions as of the consolidated balance sheet date, expressed as weighted averages:

	2024	2023
Nominal discount rate used in calculating the present value of obligations:		
Seniority premium	11.00%	9.50%
Legal compensation	10.50%	9.25%
Pension plan	11.25%	9.50%
Expected rate of return on plan assets:		
Seniority premium	11.00%	9.50%
Legal compensation	10.50%	9.25%
Nominal increase rate for salaries	4.50%	4.50%
Average remaining service life of the Institution's employees:		
Seniority premium	12 años	14 años
Legal compensation	5 años	6 años
Pension plan	19 años	21 años

As of December 31, 2024, the DBO and DBNL remeasurements in the Quálitas Salud Unit amount to \$3,512,808 and \$1,006,414, respectively.

As of December 31, 2023, the DBO and DBNL remeasurements in the Quálitas Salud Unit amount to \$3,127,976 and \$684,658, respectively.

### (15) Assets under leases (Right-of-use assets) and leases liabilities -

The Institution leases real state and office equipment. The leases typically run for a period of 2 to 10 years, with an option to renew the lease after that date. Lease payments are renegotiated each year to reflect market rentals. Some leases provide for additional rent payments that are based on changes in local price indices. For certain leases, the Institution is restricted from entering into any sub-lease arrangements

Leases were entered into many years ago as combined leases of land and buildings. Before, these leases were classified as operating leases.

## Notes to the consolidated financial statements

(Mexican pesos)

Information about leases for which the Institution is a lessee is presented below:

Assets under leases (Right-of-use assets)

Right-of-use assets related to leased properties are made up as follows:

		Buildings	Office	equipment
Balance at January 1, 2024	\$	166,081,798		118,452
Depreciation charge for the year	·	(87,475,605)		(562,440)
Additions		31,833,938		2,785,581
Derecognitions		<u> </u>		<u> </u>
Balance as of December 31, 2024	\$	110,440,131		2,341,593
		Buildings	Office	e equipment
				• •
Balance at January 1, 2023	\$	118,447,447		306,038
Depreciation charge for the year		(82,746,018)		(531,438)
Additions		137,182,623		343,852
Derecognitions		(6,802,254)		-
Balance as of December 31, 2023		166,081,798		118,452
Amounts recognized in profit or loss				
Leases under FRS D-5		20	24	2023
Interest on lease liabilities		\$ 12,9	37,123	14,702,040

Total cash outflows from the lease as of December 31, 2024 and 2023 were \$108,773,363 and \$95,762,875, respectively.

## (16) Income tax (IT) and employee statutory profit sharing (ESPS)-

IT Law effective as of January 1, 2014 imposes an IT rate of 30%.

# a) Impuestos a la utilidad-

The expense (benefit) for income taxes is integrated as shown in the following page.

## Notes to the consolidated financial statements

(Mexican pesos)

		2024	2023
On income statement:			
Current IT	\$	2,906,288,336	1,599,754,764
Deferred IT	•	(283,406,010)	(504,217,758)
	\$	2,622,882,326	1,095,537,006
	•		
On stockholders' equity – Deferred IT	\$	267,843,527	139,889,261

For the years ended December 31, 2024 and 2023, the ISR on a tax and deferred basis in the consolidated statement of income is analyzed as shown below:

	2024	2023
0		
Current IT:		
Qualitas Mexico	\$ 2,813,625,991	1,522,156,988
Qualitas Costa Rica	30,785,503	17,448,357
Qualitas Financial	(206,843)	430,460
Other subsidiaries	62,083,685	59,718,959
	2,906,288,336	1,599,754,764
Deferred IT.		
Deferred IT:	(540 740 540)	(000 004 000)
Qualitas Mexico	(510,719,546)	(362,034,990)
Qualitas Controladora	137,230,451	(24,004,052)
Qualitas Financial	60,617,552	(84,526,047)
Qualitas Peru	43,491,241	-
Other subsidiaries	(2,804,879)	(11,934,670)
Deferred IT:	(11,220,829)	(21,717,999)
	(283,406,010)	(504,217,758)
Total	\$ 2,622,882,326	1,095,537,006

The income tax effects of temporary differences that give rise to significant portions of deferred income tax assets and liabilities as of December 31, 2024 and 2023, are analyzed in the following sheet.

## Notes to the consolidated financial statements

(Mexican pesos)

		2024	2023
Deferred assets:			
Premium surcharges	\$	352,945,449	279,834,992
Agent commissions	•	853,879,673	678,915,867
Additional compensation to agents		249,681,999	208,129,607
Use of facilities		1,271,031,979	1,022,397,146
ESPS payable		193,365,239	152,105,844
Employee benefits		77,055,305	65,176,764
Provisions		509,690,320	362,027,674
Furniture and equipment		132,431,867	170,363,239
Valuation from investments		-	84,207,753
Leases		13,553,885	11,716,342
Other		587,824,951	697,638,514
Total deferred assets		4,241,460,667	3,732,513,742
Deferred liabilities:			
Salvage inventory		(330,519,240)	(289,574,396)
Valuation from property		(271,836,787)	(214,214,741)
Leases		(84,859,224)	(211,211,711)
ESPS deferred		(217,348,530)	(232,560,241)
		( ,,,	( - , , ,
Total deferred liabilities		(904,563,781)	(736,349,378)
Excess provision		-	(173,512)
Deferred tax assets, net	\$	3,336,896,886	2,995,990,852

As of December 31, 2024, the Institution recognized deferred tax liabilities in other liabilities.

# b) ESPS

For the year ended December 31, 2024 and 2023, the ESPS expense is as follows:

		2024	2023
On income statement:			
ESPS	\$	690,501,576	523,516,501
Deferred ESPS	·	(12,844,782)	(81,490,922)
	\$	677,656,794	442,025,579
On stockholders' equity: Deferred ESPS	\$	22,569,823	(5,423,554)

### Notes to the consolidated financial statements

(Mexican pesos)

The ESPS temporary differences that give rise to significant portions of the deferred ESPS assets and liabilities, at December 31, 2024 and 2023 are as follows:

		2024	2023
Deferred assets:			
Premium surcharges	\$	93,389,366	87,755,361
Agent commissions	•	225,936,562	212,830,186
Additional compensation to agents		66,065,857	65,268,781
Use of facilities		336,315,062	320,620,486
Employee benefits		42,930,121	43,321,531
Provisions		135,201,308	113,634,386
Furniture and equipment		35,041,472	53,457,096
Valuation from investments		-	23,649,698
Leases		3,586,358	3,665,395
Other		-	8,536,940
Total deferred assets		938,466,106	932,739,860
Deferred liabilities:			
Salvage inventory		(87,455,391)	(90,809,608)
Real estate valuation surplus		(61,324,232)	(64,729,867)
Valuation of investment securities		(18,519,317)	(0.,. =0,00.)
Other		(3,691,822)	-
Tarak lafa an Leak Ber		(470,000,700)	(455 500 475)
Total deferred liabilities		(170,990,762)	(155,539,475)
Deferred tax assets, net	\$	767,475,344	777,200,385

As a result of the changes in the determination of accrued ESPS resulting from the decree published on April 23, 2021, by the Federal Government, as of December 31, 2024, and 2023, Quálitas México determined deferred ESPS by applying a proportional accrued ESPS rate of 7.94% and 9.83%, respectively, to temporary differences in deferred ESPS. This rate is the result of dividing the ESPS equivalent to three months of employee salary or the average of ESPS paid over the last three years by the accrued ESPS determined following the procedure established in the Federal Labor Law.

To evaluate the recovery of deferred assets, the Administration considers the probability that part or all of them will not be recovered. The final realization of deferred assets depends on the generation of taxable income in the periods in which temporary differences are deductible. In conducting this assessment, Management considers the expected reversal of deferred liabilities, projected taxable income, and planning strategies.

Notes to the consolidated financial statements

(Mexican pesos, except where otherwise indicated)

### (17) Stockholder's equity-

The main characteristics of stockholders' equity are described below:

## (a) Structure of capital stock-

The capital stock as of December 31, 2024, and 2023, consists of 400,000,000 registered common shares, single series (Series I), with an updated par value of \$5.9664 and a historical par value of \$5.9664. These shares correspond to the fixed capital, which is unlimited, of which 394,203,880 are outstanding (395,850,990 as of December 31, 2023).

During fiscal years 2024 and 2023, the Institution carried out net sales and purchases of its own shares for 1,647,110 and 1,918,932, respectively, equivalent to \$9,827,346 and \$11,449,150, respectively, corresponding to their par value.

On April 25, 2024, the Ordinary General Shareholders' Meeting agreed to increase the share repurchase reserve to \$800,000,000, and as of that date, a reserve of \$474,366,549 had been generated.

On April 27, 2023, the Ordinary General Shareholders' Meeting agreed to increase the share repurchase reserve to \$600,000,000, and as of that date, a reserve of \$824,756,451 had been generated.

As of December 31, 2024 and 2023, the stockholders' equity structure is as follows:

2024							
		Nominal	Revaluation	Total			
Constant at a sh	Φ	0.000.070.000	404 000 075	0.054.004.070			
Capital stock	\$	2,230,976,898	121,008,075	2,351,984,973			
Statutory reserve		1,982,694,880	9,773,645	1,992,468,525			
Valuation surplus, net		-	1,103,549,299	1,103,549,299			
Foreign currency translation		607,859,483	-	607,859,483			
Retained earnings		13,547,210,506	(93,988,946)	13,453,221,560			
Net income		5,090,163,993	-	5,090,163,993			
Remeasurement of employee benefits		4,630,537	-	4,630,537			
Non-controlling interest		62,764,193	-	62,764,193			
Stockholder's equity	\$	23,526,300,490	1,140,342,073	24,666,642,563			

### Notes to the consolidated financial statements

(Mexican pesos)

### 2023

	Nominal	Revaluation	Total
Capital stock	\$ 2,240,804,244	121,008,075	2,361,812,319
Statutory reserve	1,873,294,191	9,773,645	1,883,067,836
Valuation surplus, net	-	384,196,040	384,196,040
Foreign currency translation	(190,944,532)	-	(190,944,532)
Retained earnings	13,299,140,821	(93,988,946)	13,205,151,875
Net income	3,776,021,236	-	3,776,021,236
Remeasurement of employee benefits	(22,620,056)	-	(22,620,056)
Non-controlling interest	48,001,241	-	48,001,241
Stockholder's equity	\$ 21,023,697,145	420,988,814	21,444,685,959

As of December 31, 2024 and 2023, the paid-in capital includes \$11,545,094 from the capitalization of the surplus from the revaluation of real estate.

The variable portion of the capital with the right to withdrawal may in no case exceed the paid-in capital without the right to withdrawal.

In accordance with the Law and the Institution's bylaws, the following may not be shareholders of the Institution, directly or through an intermediary: a) foreign governments or official agencies, and b) credit institutions, mutual insurance companies, brokerage firms, auxiliary credit organizations, investment company operating companies, and exchange houses.

The Ministry of Finance and Public Credit (Secretaría de Hacienda y Crédito Público or SHCP) may authorize the participation in the capital of the Institution, to insurers and reinsurers abroad as well as foreign individuals or entities other than those mentioned in the previous paragraph.

### (b) Minimum capital requirement-

Insurance companies must maintain a minimum capital requirement for each insurance line authorized, which is also published by the Commission.

As of December 31, 2024, Quálitas México has met the minimum required capital of \$71,074,696, equivalent to 8,521,217 UDIs valued at \$8.340909 pesos, which was the value of the UDI as of December 31, 2024.

As of December 31, 2024, Quálitas Salud has met the minimum required capital of \$13,602,589, equivalent to 1,704,243 UDIs valued at \$7.981602 pesos, which was the value of the UDI as of December 31, 2023.

As of December 31, 2023, Quálitas México has met the minimum required capital of \$65,160,076, equivalent to 8,521,217 UDIs valued at \$7.646804 pesos, which was the value of the UDI as of December 31, 2024.

### Notes to the consolidated financial statements

(Mexican pesos)

As of December 31, 2023, Quálitas Salud has covered the minimum required capital, which amounts to \$13,032,012, equivalent to 1,704,243 UDI valued at \$7.646804 pesos, which was the value of the UDI as of December 31, 2022.

### (c) CI-

At December 31, 2024 and 2023 the CI is as follows:

	2024	2023
Controlling net income	\$ 5,090,163,993	3,776,021,236
Surplus on property valuation	62,502,287	51,716,399
Deferred IT and ESPS on surplus property valuation	(9,633,138)	(13,918,927)
Surplus on investment valuation	938,913,578	251,671,898
Deferred IT and ESPS on surplus investment valuation	(272,429,468)	(128,687,841)
Employee benefits effect	35,601,337	(34,517,697)
Deferred IT and ESPS of employee benefits	(8,350,744)	8,141,061
Foreign currency translation adjustment on foreign operations	798,804,015	(291,643,360)
Non-controlling interest	14,762,952	27,558,785
Consolidated net income	\$ 6,650,334,812	3,646,341,554

## (d) Dividends-

On April 25, 2024, the Ordinary General Shareholders' Meeting declared dividends from retained earnings in the amount of \$3,200,000,000 at the rate of \$8 per share, which were paid by electronic transfer on May 8 and November 8, 2024.

On April 27, 2023, the Ordinary General Shareholders' Meeting declared dividends from retained earnings in the amount of \$2,000,000,000 at the rate of \$5 per share, which were paid by electronic transfer on May 9 and November 9, 2023.

### (e) Restrictions on stockholders' equity-

Pursuant to the provisions of the Law, at least 10% of Quálitas Controladora's profits will be set aside to constitute a reserve fund, until reaching an amount equal to the paid-in capital. As of December 31, 2023, this ordinary fund amounts to \$507,142,999, a figure that has reached the required amount.

In accordance with Commission provisions, the gain from the valuation of investments, recorded in the results of the fiscal year, will not be eligible for distribution to shareholders until the disposal of said investments, as well as the deferred tax and ESPS assets recorded in results, resulting from the application of FRS D-4 and D-3, are carried out.

## Notes to the consolidated financial statements

(Mexican pesos)

Only the dividends paid to shareholders in excess of "Net Tax Income" will be subject to a tax of 30%.

## (18) Segment information-

Information by operating segments is presented based on the management approach. In addition, condensed information by line of business and geographical area is presented.

# a) General information by line of business.

		202	24		
		Written premium	Premium Ceded	Current risks reserve	Earned retained premiums
Line of business:					
Fleets, financial institutions and other	\$	39,856,395,024	(19,963,65	3) 4,869,596,825	34,966,834,546
Individual Foreign	·	26,051,321,019 3,368,376,894	- (54,360,16	3,176,643,227 0) (137,078,364)	22,874,677,792 3,451,095,098
Total consolidated	\$	69,276,092,937	(74,323,81	3) 7,909,161,688	61,292,607,436
		202	23		
		Written premium	Premium Ceded	Current risks reserve	Earned retained premiums
Line of business:					
Fleets, financial institutions and other	\$	29,486,634,083	(70,955,06	0) 2,214,000,563	27,201,678,460
Individual Foreign	Ť	20,853,347,949 3,385,819,830	- (57,958,65	1,565,771,257 3) 225,653,020	19,287,576,692 3,102,208,157
Total consolidated	\$	53,725,801,862	(128,913,71	3) 4,005,424,840	49,591,463,309
				2024	2023
Premium receivable: Fleets, financial and other			\$	31,137,880,784	21,260,052,763
Individual			Ψ	7,496,411,986	8,579,072,946
Foreign				1,538,257,774	1,018,011,669
Total consolidated			\$	40,172,550,544	30,857,137,378

### Notes to the consolidated financial statements

(Mexican pesos)

## a) General information by geographical area.

		2024	2023
Written premium:			
Mexico	\$	65,907,716,043	50,339,982,032
United State of America	Ψ	1,395,022,436	1,838,780,866
Central America and Peru		1,973,354,458	1,547,038,964
		.,,	.,,,
Total, consolidated	\$	69,276,092,937	53,725,801,862
		2024	2023
Premium receivable:			
Mexico	\$	38,634,292,770	29,839,125,708
United State of America	<b>Y</b>	307,582,734	270,309,940
Central America and Peru		1,230,675,040	747,701,730
			, ,
Total consolidated	\$	40,172,550,544	30,857,137,378

## (19) Earnings per share-

The Institution presents the net basic earnings per share and the diluted earnings per share. The basic earnings per share is obtained by dividing the controlling equity in the net income by the weighted average of common outstanding shares during the period, adjusted by the weighted average of shares acquired during the year. The net diluted earnings per share is determined by adjusting the weighted average of shares repurchased during the year for purposes of all the potential diluted values.

## (20) Group entities-

### Investment in subsidiaries -

At December 31, 2024 and 2023, the subsidiaries are shown in the next page.

# Notes to the consolidated financial statements

(Mexican pesos)

# Tenencia accionaria

	Telleticia accionalia		A attributed material continue of the
	2024	2023	Actividad principal y ubicación
Qualitas Mexico	99.99%	99.99%	Practicing insurance, coinsurance and reinsurance as a property and casualty insurers in the automobile line of insurance in Mexico.
Qualitas Costa Rica	99.99%	99.99%	Practicing insurance, coinsurance and reinsurance as a property and casualty insurers in the automobile line of insurance in Costa Rica.
Qualitas El Salvador	99.99%	99.99%	Practicing insurance, coinsurance and reinsurance as a property and casualty insurers in the automobile line of insurance in El Salvador.
Qualitas Peru	99.99%	99.99%	Practicing insurance, coinsurance and reinsurance as a property and casualty insurers in the automobile line of insurance in Peru.
Qualitas Financial Services	100.00%	100.00%	Holding company of Qualitas Insurance, practicing insurance, coinsurance and reinsurance as a property and casualty insurers in the automobile line of insurance in the United States.
Activos Jal, S. A. de C. V.	99.99%	99.99%	Property leasing and acquisition.
Logiflekk, S. A. de C. V.	99.99%	99.99%	Acquisition, sale and service of automobile spare parts.
Autos y salvamentos, S. A. de C. V.	54%	54%	Salvage management and marketing.
Optimización de Talento, S. A. de C. V.	98.00%	98.00%	Advisory and training services for investment planning and business management.
Qualitas Salud	99.99%	99.99%	Practicing insurance, coinsurance and reinsurance as an accidents insurers in the personal accidents, medical expenses and health line of insurance in Mexico.
Qualitas Servicios, S. A. S.	99.99%	99.99%	Invest and/or acquire shares and shares of other companies
Qualitas Activos, S. A. S.	99.99%	99.99%	Invest and/or acquire shares and shares of other companies
DCT	60%	60%	Manufacture of telemetry-oriented hardware for heavy and light equipment fleets, as well as data analysis. It offers an internet of things ecosystem and a cloud ecosystem, specialized in data for productivity.
Qualitas Compañía de Seguros Colombia, S. A.	85%	-	Practice insurance and reinsurance in property damage operations in the automobile industry in Colombia.
Logiflekk Controladora, S. A. de C. V. (Logiflekk Controladora)	99.99%	-	Holding company of Roto Cristales y Partes, S. A. de C. V. (Roto) which practices the acquisition, sale and service of automotive glass and auto parts

### Notes to the consolidated financial statements

(Mexican pesos)

During fiscal year 2024, Logiflekk Controladora was established, whose main activity is the incorporation, organization, promotion, and administration of all types of commercial or civil companies, as well as the acquisition, disposal, and execution of all types of legal acts involving shares. In October 2024, Logiflekk Controladora acquired 99% of Roto's shares.

The significant judgments and assumptions used to determine the existence of control were as follows: Quálitas Controladora has the power over its subsidiaries to direct their relevant activities by significantly influencing their decisions. Furthermore, Quálitas Controladora's executives actively participate on the boards of directors of its subsidiaries.

The significant judgments and assumptions used to determine whether it is an agent or principal were as follows: As mentioned in the previous paragraph, Quálitas Controladora is a principal because it is the investor with the power to make decisions and direct the relevant activities of its subsidiaries.

The investment in subsidiary companies corresponding to the non-controlling interest as of December 31, 2024 and 2023, as well as its share of the results for the years ended on those dates, are shown below:

December 31, 2024		Non-controlling interest in stockholders' equity	Non-controlling interest in comprehensive_income
Autos y salvamentos	\$	29,021,389	4,676,952
Optimización de Talento		184,371	(16,041)
DCT		33,710,041	6,385,059
Other		(151,608)	18,123,764
	\$	62,764,193	29,169,734
December 31, 2023		Non-controlling interest in stockholders' equity	Non-controlling interest in comprehensive income
Autos y salvamentos	\$	24,344,438	4,176,355
Optimización de Talento	•	198,530	40,440
DCT		23,438,893	11,211,442
Other		19,380	4,955
	\$	48,001,241	15,433,192

### (21) Commitments and contingencies-

- (a) The Institution is involved in a number of lawsuit and claims arising in the normal course of business. It is anticipated by the Institution's management that the final outcome of these matters will not have a significant adverse effect on the financial position and results of operations.
- (b) There is a contingent liability arising from the employee benefits mentioned in note 3(q).

#### Notes to the consolidated financial statements

(Mexican pesos)

- (c) According with Mexican tax law, the tax authorities are entitled to examine transactions carried out during the five years prior to the most recent income tax return filed.
- (d) In accordance with the Income Tax Law, companies carrying out transactions with related parties are subject to certain requirements as to the determination of prices, since such prices must be similar to those that would be used in arm's-length transactions. Should the tax authorities examine the transactions and reject the related-party prices, they could assess additional taxes plus the related inflation adjustment and interest, in addition to penalties of up to 100% of the omitted taxes.
- (e) The tax authority initiated direct reviews of certain aspects of Quálitas México's operations; as of March 7, 2025, some reviews are still in process; however, on February 7, 2024, the Institution was notified by said authority of a tax credit corresponding to the 2016 fiscal year for which Quálitas México's management filed an appeal for revocation. The Institution's management and its legal advisors do not expect any significant additional costs to arise in this regard.

## (22) Contingent commissions-

During fiscal years 2024 and 2023, the Institution maintained contingent commission payment agreements with intermediaries and legal entities, as described in this note. The total amount of payments made under these agreements amounted to \$1,736,492,968 and \$1,216,279,821, representing 2.50% and 2.42% of the Institution's written premium, respectively.

Contingent commissions are defined as payments or compensations to individuals or legal entities that participated in the intermediation or contracting of the Institution's insurance products, in addition to the direct commissions or compensations considered in the design of the products.

The Institution entered into contingent commission payment agreements with individuals, legal entities, and other non-agent entities in accordance with the following:

- (a) For property and casualty products, the Institution had entered into agreements related to the volume of premiums, growth and claims. The bases and criteria for participation in the agreements, and the determination of contingent commissions are directly related to the premiums paid and the claims of each year. Contingent commissions under these agreements are annually paid.
- (b) For other intermediaries who are not agents, the Institution had entered compensation agreements where the bases are determined on fixed amounts that depend on the annual sales volume. Contingent commissions under such agreements are paid on a monthly basis.

The Institution or its shareholders do not hold any share in the capital of the entities with which the Institution has entered into agreements for the payment of contingent commissions.

Notes to the consolidated financial statements

(Mexican pesos)

### (23) Recently issued regulatory pronouncements-

On January 8, 2024, Modifying Circular 17/23 was published in the Official Gazette of the Federation, which establishes that FRS D-1 "Revenues from contracts with clients" and D-2 "Costs from contracts with clients", issued by the CINIF, will enter into force on January 1st. 2025.

The CINIF has issued the FRS and Improvements mentioned below:

**FRS A-2 Uncertainties in Going Concern -** Effective for financial years beginning on or after 1 January 2026, with earlier application permitted. It sets out the requirements applicable to an entity when it is a going concern and when it is not a going concern, as detailed below.

<u>If you are a going concern</u>, you must use the FRS as a whole for the preparation of your financial statements and, depending on the assumption you are under from those mentioned here, the following is required:

- going concern with no significant uncertainties: You do not need to make an explicit disclosure in this regard;
- going concern with significant uncertainties: disclose significant uncertainties, mitigating actions, and judgments and assumptions used by management as part of the assessment of the entity's ability to continue as a going concern; or
- Going concern undergoing legal reorganization: disclose that the entity is undergoing legal reorganization
  and, for presentation purposes, the statement of financial position requires separating liabilities subject to
  the agreement, while the statement of comprehensive income requires separating the effects of profit or
  loss resulting from the reorganization.

If it is not a going concern, for the preparation of its financial statements, net realizable value must be used to value assets and liabilities. It allows for the recognition of previously unrecognized intangible assets, provided they can be reliably valued and are expected to generate economic benefits for the entity as a result of liquidation. It changes the requirement for basic financial statements to only require the statement of net assets (liabilities) at liquidation and the statement of changes in net assets (liabilities) at liquidation.

Management estimates that the adoption of this new FRS will not have significant effects.

## Improvements to the 2024 and 2025 FRS

In December 2023 and 2024, the CINIF issued the documents titled "Improvements to FRS 2025" and "Improvements to FRS 2024," respectively, which contain specific modifications to some existing FRSs. The main improvements that generate accounting changes are shown in the following page.

Notes to the consolidated financial statements

(Mexican pesos)

- FRS A-1 Conceptual Framework for Financial Reporting Standards Effective for financial years beginning on or after 1 January 2025, with earlier application permitted from 2024 if the disclosures in the individual FRSs applicable to the relevant entity type are adopted early. Includes the definition of public interest entities and requires disclosure of whether the entity is considered a public interest entity or a non-public interest entity. Divides the FRS disclosure requirements into: (i) disclosures applicable to all entities generally (public interest entities and non-public interest entities), and (ii) additional disclosures required only for public interest entities.
- FRS A-1, Conceptual Framework for Financial Reporting Standards Effective for financial years beginning on or after January 1, 2025, with earlier application permitted in 2024. Any resulting changes must be recognized in accordance with FRS B-1, Accounting Changes and Error Corrections. It refines the disclosure requirements for significant accounting policies to emphasize the inclusion of entity-specific information and how the FRS requirements have been applied to its own circumstances.
- **FRS B-14, Earnings per Share -** Effective for financial years beginning on or after January 1, 2025, with earlier application permitted in 2024. Any resulting changes must be recognized in accordance with FRS B-1. It amends the scope of the FRS so that it applies only to entities that have equity instruments listed, or to be listed, on a stock exchange.
- **FRS B-15 Foreign Currency Translation -** Effective for periods beginning on or after January 1, 2025, with earlier application permitted in 2024. Any resulting changes must be recognized in accordance with FRS B-1. It establishes the rules applicable to currency interchangeability.
- FRS B-2 Statement of Cash Flows Effective for periods beginning on or after January 1, 2025, with earlier application permitted in 2024. Any resulting changes must be recognized in accordance with FRS B-1. This improvement adds disclosure requirements for supplier financing arrangements.
- **FRS C-6 Property, Plant, and Equipment -** Effective for periods beginning on or after January 1, 2025, with earlier application permitted in 2024. Any resulting changes must be recognized in accordance with FRS B-1. This improvement eliminates the special depreciation method as an alternative depreciation method and includes a description of each depreciation method in the FRS.
- **FRS C-19 Financial Instruments Payable -** Effective for periods beginning on or after January 1, 2026, with earlier application permitted in 2024. Any resulting changes must be recognized in accordance with FRS B-1. This improvement adds certain requirements for derecognizing a financial liability when payment is made in cash using an electronic payment system.

Management estimates that the adoption of these improvements to the FRS will not have a material impact.