Quálitas Controladora 2Q18 Webcast







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If you have any troble visualizing the presentation or hearing the conference call please contact:

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What we are made of

• Q offers the largest service network in Mexico and has presence in the US and Central America

Facilities Staff **186 Service Offices** 5,088 Employees 1,227/402 **Ouálitas ODO** 227 ODQs* Claims Officers/Lawyers EL SALVADOR 3,572 Workshops 13,937 Agents

• Q has different cost containment measures to control robbery and spare parts price increases



2Q Financial Highlights (MM MXN)

Q recovered in sales and improved its underwriting and net margins

INCOME STATEMENT	2Q18	2Q17	Δ %/bp
Written Premiums	7,928	7,506	5.6%
Net Written Premiums	7,854	7,469	5.2%
Earned Premiums	7,747	6,863	12.9%
Acquisition Cost	1,785	1,905	(6.3%)
Claims Cost	5,223	4,699	11.2%
Technical Result	739	258	186.0%
Operating Expenses	438	112	290.1%
Underwriting Result	301	146	105.9%
Integral Financing Result	605	479	26.5%
Investment Income	501	419	19.6%
Income Taxes	271	156	73.4%
Net Result	635	468	35.6%
Controlling Interest	633	466	35.9%
Non-Controlling Interest	2	3	(28.6%)
Acquisition Ratio	22.7%	25.5%	(278)
Claims Ratio	67.4%	68.5%	(105)
Operating Ratio	5.5%	1.5%	403
Combined Ratio	95.7%	95.5%	20
Combined Ratio Adjusted*	96.1%	97.9%	(175)

New car sales in Mx: -5.8%

Underwriting margin: 3.9% vs 2.1%

Net margin: 8.2% vs 6.8%

Financial Highlights (MM MXN)

*Q improves more than 4x its underwriting result as a result of its pricing discipline and strong cost controls

INCOME STATEMENT	2018	2017	Δ %/pb
Written Premiums	16,973	16,793	1.1%
Net Written Premiums	16,736	16,734	0.0%
Earned Premiums	15,422	13,569	13.7%
Acquisition Cost	3,807	3,954	(3.7%)
Claims Cost	10,082	9,161	10.1%
Technical Result	1,533	454	237.9%
Operating Expenses	854	288	196.9%
Underwriting Result	679	166	308.7%
Integral Financing Result	1,095	829	32.1%
Investment Income	883	692	27.5%
Income Taxes	548	248	120.8%
Net Result	1,226	746	64.2%
Controlling Interest	1,221	741	64.8%
Non-Controlling Interest	5	6	(16.3%)
Acquisition Ratio	22.7%	23.6%	(88)
Claims Ratio	65.4%	67.5%	(214)
Operating Ratio	5.0%	1.7%	332
Combined Ratio	93.2%	92.9%	29
Combined Ratio Adjusted*	95.6%	98.8%	(318)

New car sales in Mx: -8.4%

Underwriting margin:

4.4% vs 1.2%

Net margin:

7.9% vs 5.5%

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Operating Expenses (MM MXN)

• Operating expenses include controllable and non-controllable items.

	YTD 2018	Ratio	YTD 2017	Ratio
UNDER Q's CONTROL	197	1.2%	76	0.5%
Administrative Expenses	493	2.9%	516	3.1%
Personnel remmuneration	184	1.1%	182	1.1%
Policy Fees	(678)	(4.0%)	(716)	(4.3%)
Depreciation & amortization	180	1.1%	141	0.8%
Other Income	(130)	(0.8%)	(176)	(1.0%)
Foreign Subsidiaries	148	0.9%	128	0.8%
VARIABLE (Depends on results)	554	3.3%	342	2.0%
Representatives - service offices	390	2.3%	271	1.6%
Employees Profit Sharing	164	1.0%	70	0.4%
ONE TIME ITEMS	102	0.6%	(130)	(0.8%)
Other Provisions	102	0.6%	-	-
Other Income	-	-	(130)	(0.8%)
Total Operating Expenses	854	5.0%	288	1.7%

67.4%

2Q18

Decreases in the acquisition and claims ratios offset the hike in the operating ratio





Premiums written grew despite negative car sales in Mexico

By business line:

Segment	2Q18	2Q17	Δ\$	Δ%	2018	2017	Δ\$	Δ%
Individual	2,164	1,734	430	24.8%	4,450	3,634	816	22.4%
Fleets	2,130	1,668	462	27.7%	4,887	4,153	735	17.7%
Financial Institutions	3,122	3,577	(454)	(12.7%)	6,676	7,518	(841)	(11.2%)
Foreign subsidiaries	462	414	48	11.5%	851	882	(30)	(3.4%)
Other	49	113	(64)	(56.4%)	109	607	(498)	(82.1%)
Total	7,928	7,506	421	5.6%	16,973	16,793	181	1.1%

Subsidiaries Growth

	2Q18	2018
Q ES	(2.2%)	1.8%
Q CR	32.0%	17.7%
QIC	(2.2%)	(10.9%)

Q Market Share by Segment

Cars 🐔



Trucks

46.9%

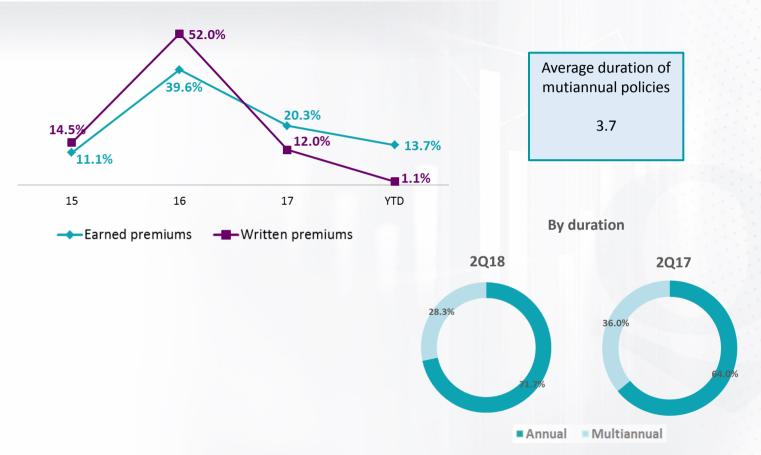
Tourist



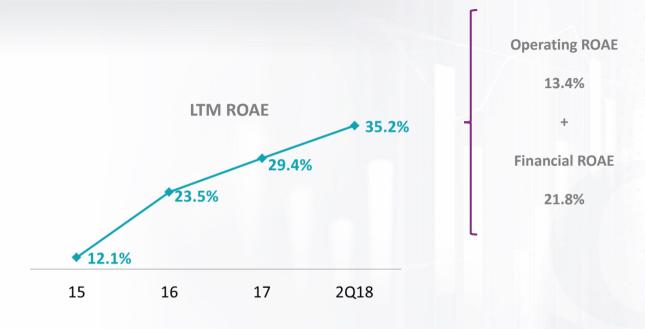
23.8%

Revenues

Premiums earned grow more than premiums written due to multiannual policies issued in the past



Q recorded its highest ROAE since 2013



• Investment portfolio (assets under management) almost doubled in the past three years.



Actions approved by AGM and applied during 2Q18:

- A 15 million shares capital stock reduction, from 450 to 435 million shares
- The payment of a cash dividend of \$304.5 million (\$0.70 pesos per share)
- The allocation of \$550 million for the repurchase of shares, which may reach a maximum of \$605 million considering the surplus derived from its operation

Our Stock- Q*

• Q is considered as a high marketability stock since March and it is trading US \$2MM per day.

	Average Daily Trade		Average Daily Value			
		Δ%	(MXN)	Δ%	(USD)	Δ%
2Q18	811,153	130.1%	41,411,733	278.0%	2,039,665	237.6%
Cumulative	808,726	82.6%	38,986,231	187.9%	2,041,765	193.2%
12 months	644,519	39.4%	14,537,181	3.9%	776,074	7.4%

2018	2017
20.30	18.13
9.09	19.44
8.73	19.36
	9.09

iviarketability i	naex	
jun-17	60	
jul-17	63	
ago-17	61	
sep-17	60	
oct-17	57	20 positions
nov-17	55	0
dic-17	54	Sit
ene-18	55	9
feb-18	50	S
mar-18	47	
abr-18	44	High liquidity
may-18	42	night inquidity
jun-18	40 🔻	↓

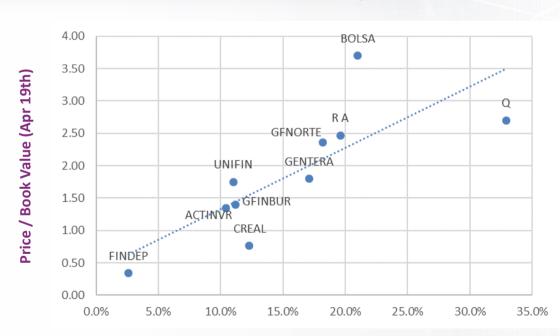
Issuer	June	2018	12M
Q	-2.4%	34.5%	62.8%
UNIFIN	-14.3%	-19.7%	6.3%
GFREGIO	-4.9%	-0.9%	-7.5%
GFINTER	5.7%	8.8%	-0.5%
ACTINVER	-3.6%	-3.6%	0.8%
BOLSA	-4.1%	-1.6%	5.0%
GFNORTE	5.3%	8.6%	1.5%
GBM	3.8%	0.2%	0.0%
GFINBUR	-7.6%	-13.4%	-10.3%
CREAL	-11.4%	-5.7%	-18.1%
FINDEP	-36.7%	-38.7%	-40.8%
GENTERA	16.6%	7.2%	-35.5%

Returns

Q* valuation

Q's valuation is attractive when comparing its ROE and multiple vs peers

PTB/ROE matrix for peers



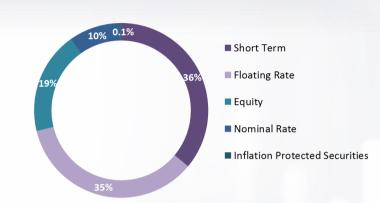
LTM Return on Equity 1Q18

	1Q18 ROE	P/E	P/BV
Q	32.9%	9.25	2.70
AVERAGE	15.2%	10.96	1.80

Source: Capital IQ & SiBolsa

Q's strategy prioritize flexibility as interest rate hikes in Mexico benefits the investment return.

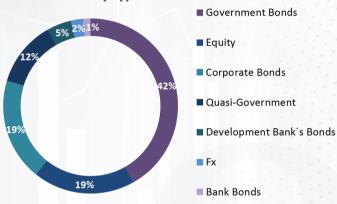




Return on investments

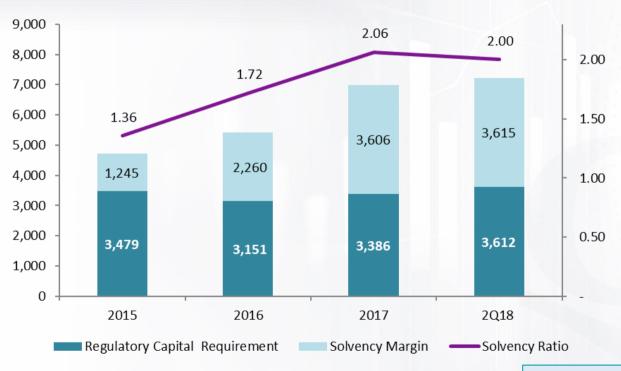


Portfolio by type of issuer



	Equities					
cumulative						
	Q- annualized yield	4.66%				
	NAFTRAC yield	(9.97%)				
	IRT yield	(6.87%)				

* Q has in its balance sheet (capital) 2x what is required by the regulators of the 4 countries in which it operates



Dividend Payment of \$304.5 million in April

Efforts in ESG matters are outlined by the corporate social responsibility model

Sponsorship of "Road Show" (theater play)

Objective: To create awareness in youngsters between 15

and 18 years old about resposible driving

Reach: 800 students





Q sponsored 6,000 driving manuals from CONACI in Monterrey

Financial Education Program – CONDUSEF

Objetive: To create an insurance and saving culture amongst our agents and employees. *Educa*



"Tour camino a la seguridad" in Cinema

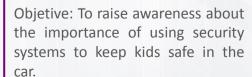


Objective: to promote our Road Safety Campaign

through interactive platforms

Reach: 795 people

Tour about security systems to keep kids safe in the car





Guidance vs. YTD

	YTD18	2018 e
Written Premiums growth	1.1%	8 - 12 %
Earned Premiums growth	13.7%	16 - 20 %
Underwriting Margin (underwriting result/ earned premiums)	4.4%	1.5 - 2.5 %
Acquisition ratio	22.7%	23 - 24 %
Claims ratio	65.4%	68 - 69 %
Operating ratio	5.0%	2 -3 %
Combined ratio	93.2%	93 - 96 %
Return on investments	6.5%	Annual average of Banxico's interest rate* + 320-350 million pesos of financial surcharge
Average Invested Assets, float	28,405 million pesos	27,000 -28,000 million pesos

^{*}As of June Banxico's average reference interest rate is 7.46%

Analysts Coverage

Institution	Analyst	E-mail	Target Price	Recommendation
Actinver	Enrique Mendoza	emendoza@actinver.com.mx	56.0 MXN	Hold
BBVA Research	Rodrigo Ortega	r.ortega@bbva.com	34.9 MXN	Buy
Grupo Bursátil Mexicano	Jorge Benitez	jjbenitez@gbm.com.mx	_	-
Interacciones	Manuel González	mjgonzalez@interacciones.com	56.6 MXN	Buy
Merrill Lynch	Ernesto Gabilondo	ernesto.gabilondo@baml.com	59.0 MXN	Buy
Nau Securities	Iñigo Vega	inigovega@nau-securities.com	56.0 MXN	Buy
Signum Research	Armando Rodríguez	armando.rodriguez@signumresearch.com	57.0 MXN	Buy
Ve por Más	Carlos Pérez	cnperez@vepormas.com	-	-