## Earnings Results <br> $2^{\text {nd }}$ Quarter



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## QUÁLITAS REPORTS RESULTS FOR THE SECOND QUARTER OF 2018

Mexico City, July 19 ${ }^{\text {th }}, 2018$ - Quálitas Controladora, S.A.B. de C.V. ("Quálitas", " $Q$ ", or "the Company") (BMV: Q*), announces its unaudited financial results for the second quarter ended June $30^{\text {th }}, 2018$.

Figures in this document are stated in millions of Mexican pesos except when otherwise specified and may vary due to rounding.

## 2Q18 \& YTD highlights:

## Operating figures

(5) During the quarter, two ODQs were upgraded to Service Offices. Quálitas closed the first half of the year with 186 Service Offices and 227 ODQs in the four countries in which it operates.
(5) Insured Unites increased $3.2 \%$, amounting to $\mathbf{3 , 9 3 1 , 4 3 3}$ vehicles.
(0) According to AMIS figures, Quálitas kept the top position in the Mexican Automobile Insurance Industry with $\mathbf{3 0 . 1 \%}$ market share.

## Income Statement and Balance Sheet

(0) Premiums written increased $5.6 \%$ in the quarter, boosting a $1.1 \%$ growth in the semester. During 2018 new car sales in Mexico have dropped 8.4\%.
(0) Premiums earned had a $12.9 \%$ growth in the quarter and $13.7 \%$ in the first half, both increases are superior to premiums written growth due to the recognition of revenue from multiannual policies issued in past years.
(0) Claims cost increased $11.2 \%$ during the quarter and $10.1 \%$ in the first six months of the year. These as a result of the $4.9 \%$ hike in car robbery in Mexico, weather factors, and spare parts cost that are linked to the US dollar. During the first half, Quálitas assisted 741,783 claims, 738 more events than in the same period of last year.
(0) The company improved its underwriting margin (underwriting result / earned premiums) posting a $3.9 \%$ in 2 Q18 and $2.1 \%$ in 2Q17. The YTD margin improved from $1.2 \%$ in 2017 to $4.4 \%$ in the current year. Therefore, underwriting result amounted to $\$ 301$ million for the quarter and $\$ 679$ million on a cumulative basis.
(0) Integral financing result totaled $\$ 605$ million in the quarter, an increase of $26.5 \%$. YTD it showed a $32.1 \%$ expansion, totaling $\$ 1,095$ million. This as a result of a consistent discipline in the portfolio management, the hike in the interest rate in Mexico that reached 7.75\%, and an increase in the float. The cash or financial assets per share reached $\$ 65.30$ pesos.
( Q* stock had a price increase of $34.5 \%$ in the semester. The daily average traded volume was 808 thousand shares and $\$ 2.0$ million US dollars.
(0) The company improved 14 places in the marketability index of the Mexican Stock Exchange. It moved from the $54^{\text {th }}$ place in December 2017 to the $40^{\text {th }}$ as of June 2018, now it is considered a high marketability stock.
( In the General Shareholders' Meeting held on April $18^{\text {th }}$ was approved to cancel 15 million shares that were in the companies' treasury. With this change Quálitas' capital stock is currently represented by 435 million shares. Also, shareholders approved $\$ 605$ million for the share buy-back program.
(0) In April the Company paid a cash dividend of $\$ 0.70$ (seventy cents) per share, a total amount of $\$ 304.5$ million.

## Financial highlights

(MM MXN)

| INCOME STATEMENT | 2 Q 18 | 2 Q 17 | $\Delta \% / \mathrm{bp}$ | 2018 | 2017 | $\Delta \% / \mathrm{pb}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Premiums Written | 7,928 | 7,506 | 5.6\% | 16,973 | 16,793 | 1.1\% |
| Net Premiums Written | 7,854 | 7,469 | 5.2\% | 16,736 | 16,734 | 0.0\% |
| Premiums Earned | 7,747 | 6,863 | 12.9\% | 15,422 | 13,569 | 13.7\% |
| Acquisition Cost | 1,785 | 1,905 | (6.3\%) | 3,807 | 3,954 | (3.7\%) |
| Claims Cost | 5,223 | 4,699 | 11.2\% | 10,082 | 9,161 | 10.1\% |
| Technical Result | 739 | 258 | 186.0\% | 1,533 | 454 | 237.9\% |
| Operating Expenses | 438 | 112 | 290.1\% | 854 | 288 | 196.9\% |
| Underwriting Result | 301 | 146 | 105.9\% | 679 | 166 | 308.7\% |
| Integral Financing Result | 605 | 479 | 26.5\% | 1,095 | 829 | 32.1\% |
| Investment Income | 501 | 419 | 19.6\% | 883 | 692 | 27.5\% |
| Income Taxes | 271 | 156 | 73.4\% | 548 | 248 | 120.8\% |
| Net Result | 635 | 468 | 35.6\% | 1,226 | 746 | 64.2\% |
| Controlling Interest | 633 | 466 | 35.9\% | 1,221 | 741 | 64.8\% |
| Non-Controlling Interest | 2 | 3 | (28.6\%) | 5 | 6 | (16.3\%) |
| Acquisition Ratio | 22.7\% | 25.5\% | (278) | 22.7\% | 23.6\% | (88) |
| Claims Ratio | 67.4\% | 68.5\% | (105) | 65.4\% | 67.5\% | (214) |
| Operating Ratio | 5.5\% | 1.5\% | 403 | 5.0\% | 1.7\% | 332 |
| Combined Ratio | 95.7\% | 95.5\% | 20 | 93.2\% | 92.9\% | 29 |
| Combined Ratio Adjusted ${ }^{1}$ | 96.1\% | 97.9\% | (175) | 95.6\% | 98.8\% | (318) |
| BALANCE SHEET |  |  |  |  |  |  |
| Assets | 53,204 | 45,568 | 16.8\% | 53,204 | 45,568 | 16.8\% |
| Investments \& Real Estate ${ }_{2}$ | 28,435 | 23,418 | 21.4\% | 28,435 | 23,418 | 21.4\% |
| Invested Assets or float | 28,405 | 22,630 | 25.5\% | 28,405 | 22,630 | 25.5\% |
| Technical Reserves | 35,408 | 30,304 | 16.8\% | 35,408 | 30,304 | 16.8\% |
| Total Liabilities | 45,169 | 39,087 | 15.6\% | 45,169 | 39,087 | 15.6\% |
| Stockholders' Equity | 8,035 | 6,480 | 24.0\% | 8,035 | 6,480 | 24.0\% |
| Controlling Interest | 7,988 | 6,436 | 24.1\% | 7,988 | 6,436 | 24.1\% |
| Non-Controlling Interest | 47 | 45 | 6.6\% | 47 | 45 | 6.6\% |
| PROFITABILITY RATIOS |  |  |  |  |  |  |
| Return on Investments | 7.1\% | 7.6\% | (50) | 6.5\% | 6.3\% | 20 |
| ROAE for the period | 31.5\% | 29.3\% | 217 | 30.7\% | 23.8\% | 697 |
| LTM ROAE | 35.2\% | 17.0\% | 1,821 | 35.2\% | 17.0\% | 1,821 |

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## Insured Vehicles

CAGR: 13.2\%


CAGR: Compound Annual Growth Rate

| Business Line | jun-18 | jun-17 | $\Delta$ units | $\boldsymbol{\Delta} \%$ |
| :--- | ---: | ---: | ---: | ---: |
| Automobiles | $2,644,980$ | $2,615,933$ | 29,047 | $1.1 \%$ |
| Trucks | $1,018,275$ | 925,447 | 92,828 | $10.0 \%$ |
| Tourists | 72,641 | 75,810 | $(3,169)$ | $(4.2 \%)$ |
| Motorcycles | 115,088 | 108,075 | 7,013 | $6.5 \%$ |
| El Salvador | 13,941 | 13,256 | 685 | $5.2 \%$ |
| Costa Rica | 50,710 | 49,596 | 1,114 | $2.2 \%$ |
| USA | 15,798 | 19,708 | $(3,910)$ | $(19.8 \%)$ |
| Insured Vehicles | $\mathbf{3 , 9 3 1 , 4 3 3}$ | $\mathbf{3 , 8 0 7 , 8 2 5}$ | $\mathbf{1 2 3 , 6 0 8}$ | $\mathbf{3 . 2 \%}$ |

Insured vehicles increased 3.2\% when compared to June 2017, reaching a total of 3.9 million units in the four countries in which it operates. Vehicles under Quálitas' insurance increased by more than 123 thousand units.

According to the Mexican Association of Automotive Dealers (AMDA), new car sales dropped 8.4\% in the first half of the year. 680 thousand vehicles zero kilometers were sold from January to June 2018, 62 thousand less units than in 2017.

Quálitas Insurance Company (QIC) portfolio decreased during the quarter. In this subsidiary, the company is looking for a more moderate growth and therefore maintain capital requirements in an optimal level.

## Premiums Written

| Segment | 2Q18 | 2Q17 | $\Delta$ \$ | $\Delta$ \% | 2018 | 2017 | $\Delta$ \$ | $\Delta \%$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Individual | 2,164 | 1,734 | 430 | 24.8\% | 4,450 | 3,634 | 816 | 22.4\% |
| Fleets | 2,130 | 1,668 | 462 | 27.7\% | 4,887 | 4,153 | 735 | 17.7\% |
| Financial Institutions | 3,122 | 3,577 | (454) | (12.7\%) | 6,676 | 7,518 | (841) | (11.2\%) |
| Foreign subsidiaries | 462 | 414 | 48 | 11.5\% | 851 | 882 | (30) | (3.4\%) |
| Other | 49 | 113 | (64) | (56.4\%) | 109 | 607 | (498) | (82.1\%) |
| Total | 7,928 | 7,506 | 421 | 5.6\% | 16,973 | 16,793 | 181 | 1.1\% |
|  |  |  |  |  |  |  |  |  |
| Period | 2Q18 | \% | 2Q17 | \% | 2018 | \% | 2017 | \% |
| Annual | 5,685 | 71.7\% | 4,806 | 64.0\% | 12,116 | 71.4\% | 11,051 | 65.8\% |
| Multiannual | 2,242 | 28.3\% | 2,701 | 36.0\% | 4,858 | 28.6\% | 5,742 | 34.2\% |

Note: Figures of 2017 may vary from those reported before due to a reclassification of accounts.

During the quarter premiums written totaled $\$ 7,928$ million, a $5.6 \%$ increase when compared to the amount recorded in 2Q17. The recovery in sales helped to offset the negative figure of the first quarter and to post a 1.1\% YTD growth.

Individual and Fleets segments continued to show a double digit growth. Sales through these segments imply lower acquisition costs than the Financial Institutions segment and most of the policies are annual products. These short-term products allow the company to adapt promptly to current conditions.

In Quálitas Mexico premiums written rise $5.6 \%$ during the quarter and 1.4\% YTD. This subsidiary continues to represent approximately $95 \%$ of total sales. Subsidiaries located in Central America kept growing in US dollars; 17.7\% Costa Rica and 1.8\% El Salvador.

In the US, Quálitas Insurance Company (QIC) sales in US dollars declined 2.2\% during the quarter and $10.9 \%$ during the first half of the year, as a consequence of the strategy to moderate the expansion and to control capital requirements. The company is aiming to maintain these requirements in an optimal level. QIC sales are on par with the annual budget.

## Premiums Ceded, Premiums Retained and Reinsurance

The company registered premiums ceded for $\$ 74$ million during the quarter and $\$ 237$ on cumulative basis. Quálitas holds a catastrophic reinsurance agreement for its subsidiaries.

## Premiums Earned

During the second quarter premiums earned totaled $\$ 7,747$ million and showed a $12.9 \%$ increase. For the semester Quálitas registered $\$ 15,422$ million, a $13.7 \%$ hike.

The rise in premiums earned, above the growth in premiums written, is related to the amount of revenue recorded in the current period coming from multiannual policies issued in past years. Average duration of Quálitas' multiannual policies is 3.7 years.

## Net Acquisition Cost

Net acquisition cost for the quarter amounted to $\$ 1,785$ million, a decrease of $6.3 \%$ when compared to the 2Q17. On a cumulative basis the company registered a decline of $3.7 \%$, amounting to $\$ 3,807$ million.

The downturn in this cost is mainly explained by the contraction of sales through the Financial Institution segment as this channel implies superior commissions and compensations. The decline in premiums written in this segment responds to a slowdown in new car sales and automobile financing in Mexico.

The acquisition ratio for the quarter and YTD was $22.7 \%$.

## Net Claims Cost

Net claims cost reached $\$ 5,223$ million in the quarter, an increase of $11.2 \%$ when compared to the second quarter of 2017, for the semester claims cost totaled $\$ 10,082$ million a $10.1 \%$ rise. The company assisted from January to June 741,783 claims, 738 more events than in the same period of last year. It is worth to highlight that claims cost increments are lower than the growth in premiums earned.

In the claims cost breakdown per coverage, for collision, the Mexican peso appreciated 9\% in the last 12 months, thus resulting in an average exchange rate of 18.73 pesos per US dollar. The improvement of the peso against the dollar should help the Company to maintain or decrease costs as spare parts prices are linked to the dollar.

During the second quarter Quálitas registered claims related to heavy rains and floods that affected different regions of Mexico.

According to the Coordinator Office of Insured Risks (Oficina Coordinadora de Riesgos Asegurados, OCRA, as per its acronym in Spanish) during the semester, car robbery to insurance companies in Mexico continued to increase, 45,556 units were stolen in that period, $4.9 \%$ more than in the first half of 2017.

OCRA also reported that states with higher theft rates are the State of Mexico, Jalisco, Mexico City and Puebla. Nevertheless, these states also present higher recovery rates. Quálitas achieved to lower its average theft cost by $4 \%$.

Agreements with medical providers and having an in-house legal structure have proven to be key for cost controls. This measures have helped to reduce average cost per claim for the medical and legal expenses coverages, in $7 \%$ and $6 \%$ respectively, despite inflation in México is $4.65 \%$.

Claims ratio for the quarter was $67.4 \%$ and $65.4 \%$ YTD, improving 105 and 214 basis points respectively.

## Operating Expenses

Operating expenses had an increase of $290.1 \%$ in the quarter and $196.9 \%$ in the semester. This is mainly explained by higher administrative expenses, less revenues from policy fees due to lower premiums sales and a cumulative increase of $35.5 \%$ in the personnel remuneration.

Also, due to a decrease in the claims ratio, employee profit sharing and honorarium paid to service office representatives had an important increase. The compensation to service offices is based on a collection-claims matrix, in which their remuneration depends on the net collection and claims ratio of their portfolios.

Operating ratio for the quarter was $5.5 \%$ and $5.0 \%$ for the first half of the year.

## Underwriting Result

Underwriting profit for the quarter was $\$ 301$ million, figure $105.9 \%$ higher than in 2Q17. YTD amount totals $\$ 679$ million representing a $308.7 \%$ hike. Quarterly and cumulative results favorably compare to last year's figures. The combined ratio stood at $95.7 \%$ for the quarter and at $93.5 \%$ for the first half, the underwriting margin (underwriting result /earned premiums) was $3.9 \%$ and $4.4 \%$ respectively.

To have a YTD underwriting result 4 times higher than in 2017 reflects great pricing discipline and a correct cost containment program to maintain profitable the operations of the Company.

## Integral Financing Result

During the 2 Q18 integral financing result reached $\$ 605$ million, an increase of $26.5 \%$ and amounted to $\$ 1,095$ for the first six months, figure $32.1 \%$ higher. This results derive form a disciplined investments portfolio management, and a flexibility strategy to benefit from Banxico's interest rates hikes. Mexico's interest rate currently stands at 7.75\%.

During the quarter, debt portfolio had a good return as it is mainly composed by liquid, variable rate, and short term instruments.

Equity portfolio has shown a defensive position as it had a positive return while the Mexbol or IPC Index had a negative performance for the quarter and for the semester. Compared to the 2Q17, allocation in equities moved from $22 \%$ of the total portfolio to $19 \%$, figure lower than the $35 \%$ established internal limit. The strategy for this type of instruments remains focused in companies that generate value in the long run.

The return on investment for the quarter was $7.1 \%$ and $6.5 \%$ YTD, figure lower than Banxico's average reference interest rate of $7.46 \%$.

Portfolio by type of risk

## Portfolio by type of issuer



## Taxes

During the quarter the company recorded in taxes $\$ 271$ million and during the first half of the year $\$ 548$ million, figures $73.4 \%$ and $120.8 \%$ higher when compared to the same periods in 2017.

## Net Result

With an underwriting result of $\$ 301$ million, an integral financing result of $\$ 605$ million and $\$ 271$ million taxes, the Company registered a quarterly net result of $\$ 635$ million, an increase of $35.6 \%$. On cumulative basis net result improved $64.2 \%$ to register $\$ 1,226$ million in this item, that favorably compares to the $\$ 746$ million recorded last year.

The LTM ROAE was $35.2 \%$. This return comes from an operating ROAE of $13.4 \%$ and a financial ROAE of $21.8 \%$.

## Investments

Investments amounted to $\$ 28,435$ million, an increase of $21.4 \%$. This item comprises: securities, overnight, cash and cash equivalents, loans portfolio and property.

## Technical Reserves

Technical Reserves reached $\$ 35,408$ million, an increase of $16.8 \%$ as a consequence of a $11.1 \%$ hike in unearned premiums and $33.7 \%$ in the reserve for outstanding obligations.

## Solvency

Quálitas recorded a solvency margin of $\$ 3,615$ million, which represents a solvency ratio of 2.0. The Company paid a cash dividend of $\$ 304.5$ million in April.


## Share Buyback Program

|  | 2 Q 18 | 2 Q 17 | $\Delta \%$ |
| :--- | ---: | ---: | ---: |
| Shares traded in the quarter | 15 | 4 | $320.7 \%$ |
| Balance of repurchased shares | 10 | 9 | $8.5 \%$ |

## Figures in shares

The invested amount in repurchased shares as of June 2018 was $\$ 503$ million. In the General Shareholders' Meeting held on April $18^{\text {th }}$ it was approved to cancel 15 million shares that were in
the companies' treasury. Also shareholders approved a reconstitution of a share buy-back program.

The designated amount for the share buyback program is $\$ 550$ million and it can reach a maximum of $\$ 605$ million considering the surplus derived from its operation.

## Performance of the stock (Q*)

|  | Daily average |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Traded Volume | $\Delta \%$ | Peso (MXN) Volume | $\Delta \%$ | Dollar (USD) Volume | $\Delta \%$ | Q* Return |
| 2Q18 | 811,153 | 130.1\% | 41,411,733.2 | 278.0\% | 2,039,665.33 | 237.6\% | (3.8\%) |
| Year | 808,726 | 82.6\% | 38,986,230.8 | 187.9\% | 2,041,765.31 | 193.2\% | 34.5\% |
| 12M | 644,519 | 39.4\% | 14,537,180.8 | 3.9\% | 776,074.44 | 7.4\% | 62.8\% |

Figures: traded volume is expressed in number of shares, peso and dollar volume in monetary units.
$\Delta \%$ : percentage change vs. the same period of 2017


The company moved from the $54^{\text {th }}$ place in December 2017 to the $40^{\text {th }}$ as of June 2018 in the marketability index of the Mexican Stock Exchange (BMV). Since March Q* is classified as a high $^{*}$ marketability stock.

## Sustainability

Quálitas is aware that for keeping business continuity, the correct functioning of its operations, and its adaption capabilities across the years, it has to focus on both, the financial and nonfinancial dimension of the company. Also it has to help and support the society in the corresponding matters, always in line with its corporate social responsibility model and its commitments with stakeholders.

During the quarter the company ran some campaigns addressing different stakeholders:
" Amidst the framework of the Quálitas Road Safety Campaign, the Company continued with "Tour Camino a la Seguridad" (Path to Safety Tour), a project aimed to promote road safety through interactive platforms and to raise awareness amongst the Mexican population about the importance of prevention and reduction of car accidents.
" Also in this quarter there were more presentations of "Road Show", a theatre play for youngsters between 15 and 18 years old in which different testimonies of car accident victims are presented. This effort aims to promote responsible driving.
» The Company sponsored 6 thousand driving manuals that will be distributed in schools and universities in Mexico City and Nuevo León. Also, Quálitas made a media tour to raise awareness about the importance of using security systems to keep kids safe in the car.
" Quálitas, hand in hand with CONDUSEF, carried out a Financial Education Program to create an insurance and saving culture amongst its agents and employees. The program included the distribution of educational material and workshops to train financial education advisers.
" The Company promoted the Savings Account program within its employees after the distribution of profit sharing.
" The company continued with its Quálitas DNA Campaign, "The Quálitas' values that live in you" to reinforce employees' knowledge and compliance of the Code of Ethics and corporate values.
» Quálitas employees received a $50 \%$ support for summer courses or different activities in the vacation season for their children between 6 and 12 years old.
" In training matters, the Company continued to promote different academic options that an online University offers. Quálitas pays a percentage of the tuition.
" As part of Health days, the company had a "Weight loss challenge" in which employees that decided to participate were supervised and coached by specialists to have a healthier lifestyle and an appropriate weight.

## Guidance 2018

|  | $\mathbf{2 0 1 8}$ |
| :--- | :---: |
| Written Premiums growth | $8-12 \%$ |
| Earned Premiums growth | $16-20 \%$ |
| Ratios |  |
| Acquisition | $23-24 \%$ |
| Claims | $68-69 \%$ |
| Operating | $2-3 \%$ |

* As of the date of this report average Banxico's reference interest rate is 7.46\%.

Note: Guidance may vary due to changes in macroeconomic conditions of the countries in which Quálitas operates.

QUALITAS CONTROLADORA, S.A.B. DE C.V.

## Consolidated Balance Sheet as of June 30th

 Figures in Mexican pesos|  | 2018 | 2017 |
| :---: | :---: | :---: |
| Assets |  |  |
| Investments | 28,435,327,428 | 23,418,499,177 |
| Securities and Derivatives Transactions | 25,486,969,788 | 20,943,514,961 |
| Securities | 25,486,969,788 | 20,943,514,961 |
| Government | 12,783,781,322 | 6,593,697,731 |
| Private Companies: Fixed Rate | 7,887,486,388 | 9,849,814,266 |
| Private Companies: Equity | 4,609,213,134 | 4,117,854,493 |
| Foreign | 322,051,176 | 337,065,899 |
| (-) Value Impairment | 115,562,232 | - |
| Restricted Securities | - | 45,082,572 |
| Derivatives | - | - |
| Overnight | 1,187,135,918 | 706,671,475 |
| Loans Portfolio (Net) | 356,249,731 | 451,709,208 |
| Current Loan Portfolio | 329,222,654 | 435,966,873 |
| Non-performing Loan | 29,415,684 | 18,817,242 |
| Loan Loss Provisions | 2,388,607 | 3,074,907 |
| Property (Net) | 1,404,971,992 | 1,316,603,532 |
| Investments Related to Labor Obligations | 62,051,819 | 70,554,292 |
| Cash and Cash Equivalents | 1,474,819,157 | 646,490,363 |
| Cash and Banks | 1,474,819,157 | 646,490,363 |
| Debtors | 19,165,763,790 | 17,981,018,739 |
| Premiums | 18,146,698,508 | 16,961,909,329 |
| Premiums P\&C Subsidy | - | - |
| Federal Agencies Debts | 169,681,530 | 87,335,111 |
| Agents and Adjusters | 128,921,811 | 118,159,820 |
| Accounts Receivable | 4,695,000 | 4,695,000 |
| Bonds for Claims Debtors | - | - |
| Other | 836,326,040 | 889,140,476 |
| (-) Allowance for Doubtful Accounts | 120,559,099 | 80,220,997 |
| Reinsurers and Re-Bonding Companies | 160,192,977 | 100,752,814 |
| Insurance and Bonds Intitutions | 4,806,666 | 5,788,485 |
| Retained deposits | - | - |
| Amounts Recoverable from Reinsurance | 157,422,285 | 96,340,315 |
| (-) Loan Loss Provisions for Foreign Reinsurers and Reinsurance and Bonding Brokers | 1,871,944 | 1,318,682 |
| (-) Provisions for Penalties | 164,030 | 57,304 |
| Permanent Investments | 48,308,164 | 50,175,320 |
| Associates | 1,761,325 | 3,628,481 |
| Other permanent investments | 46,546,839 | 46,546,839 |
| Other Assets | 3,857,745,510 | 3,300,234,144 |
| Furniture and Equipment (Net) | 819,200,724 | 775,120,421 |
| Miscellaneous | 2,956,047,071 | 2,451,978,006 |
| Amortizable Intangible Assets (Net) | 50,007,236 | 43,332,427 |
| Long-lived Intangible Assets (Net) | 32,490,480 | 29,803,290 |
| Total Assets | 53,204,208,845 | 45,567,724,849 |

## QUALITAS CONTROLADORA, S.A.B. DE C.V.

## Consolidated Balance Sheet as of June 30th

Figures in Mexican pesos

|  | 2018 | 2017 |
| :---: | :---: | :---: |
| Liabilities |  |  |
| Technical Reserves | 35,407,856,988 | 30,304,336,336 |
| Unearned Premiums | 25,092,646,536 | 22,586,741,662 |
| Property and Casualty Insurance | 25,092,646,536 | 22,586,741,662 |
| Reserve for Outstanding Obligations | 10,315,210,452 | 7,717,594,674 |
| Expired Policies and Claims Ocurred Pending of Payment | 8,937,268,556 | 7,045,823,796 |
| Ocurred but not Reported and Adjustment Costs assigned to Claims | 103,232,035 | 47,190,153 |
| Deposit Premiums | 1,274,709,861 | 624,580,725 |
| Reserves Related to Labor Obligations | 240,386,640 | 201,820,481 |
| Creditors | 4,855,111,910 | 4,439,438,721 |
| Agents and Adjusters | 1,507,860,600 | 1,287,764,669 |
| Funds for Losses Management | 7,729,302 | 6,851,112 |
| Bonding for recognition of Liabilities Creditors | - | - |
| Miscellaneous | 3,339,522,008 | 3,144,822,940 |
| Reinsurers and Re-Bonding Companies | 93,342,678 | 95,394,834 |
| Insurance and Bond Companies | 77,432,665 | 79,484,821 |
| Retained Deposits | 15,910,013 | 15,910,013 |
| Other | - | - |
| Funding Obtained | - | - |
| Other Liabilities | 4,572,028,226 | 4,046,436,252 |
| Provisions for employee profit sharing | 227,115,080 | 154,247,144 |
| Income Tax Provisions | 573,345,754 | 532,878,500 |
| Other Obligations | 2,908,806,737 | 2,697,136,891 |
| Deferred Credits | 862,760,655 | 662,173,717 |
| Total Liabilities | 45,168,726,442 | 39,087,426,624 |
| Stockholders' Equity |  |  |
| Paid-in Capital |  |  |
| Capital Stock | 2,534,665,540 | 2,657,024,423 |
| Capital Stock | 2,595,391,662 | 2,684,887,926 |
| (-) Non Subscribed Capital Stock | - | - |
| (-) Non Displayed Capital Stock | - | - |
| (-) Repurchased Shares | 60,726,121 | 27,863,503 |
| Earned Capital |  |  |
| Reserves | 524,046,791 | 305,989,726 |
| Legal | 313,746,968 | 210,935,306 |
| For Repurchase of shares | 119,809,138 | 95,054,419 |
| Other | 90,490,685 | - |
| Valuation Surplus | 116,574,432 | 76,583,923 |
| Permanent Investments | - | - |
| Retained Earnings | 3,403,828,586 | 2,518,484,525 |
| Net Result | 1,220,746,038 | 740,776,355 |
| Translation effect | 188,193,566 | 136,932,050 |
| Non Monetary Assets Result | - | - |
| Controlling Interest | 7,988,054,954 | 6,435,791,001 |
| Non-Controlling Interest | 47,427,450 | 44,507,223 |
| Total Stockholders' Equity | 8,035,482,404 | 6,480,298,224 |
| Total Liabilities and Stockholders' Equity | 53,204,208,845 | 45,567,724,849 |
|  |  | p. 015 |

QUALITAS CONTROLADORA S.A.B. DE C.V.

## Consolidated Income statement for the second quarter

Figures in Mexican pesos

|  | 2017 | 2016 |
| :---: | :---: | :---: |
| Premiums |  |  |
| Written | 7,927,545,067 | 7,506,272,363 |
| (-) Ceded | 73,710,257 | 37,345,019 |
| Net Written Premiums | 7,853,834,809 | 7,468,927,345 |
| (-) Net Increase of Unearned | 106,440,980 | 606,211,378 |
| Premiums Reserve |  |  |
| Earned Retained Premiums | 7,747,393,829 | 6,862,715,966 |
| (-) Net Acquisition Cost | 1,785,197,181 | 1,905,186,595 |
| Agents Commissions | 542,102,771 | 507,549,808 |
| Agents' Additional Compensation | 124,846,306 | 102,669,066 |
| Reinsurance and Rebonding Commissions | - |  |
| (-) Reinsurance Commissions | 1,770,221 | $(1,228,372)$ |
| Excess of Loss Coverage | 2,552,989 | 33,775,356 |
| Other | 1,117,465,336 | 1,259,963,993 |
| (-) Net Claims Cost and Other |  |  |
| Contractual Liabilities | 5,223,208,092 | 4,699,118,557 |
| Claims and Other Contractual Obligations | 5,223,208,092 | 4,699,118,557 |
| (-) Losses on non-proportional reinsurance | - |  |
| Claims | - | - |
| Technical Income (Loss) | 738,988,556 | 258,410,814 |
| (-) Net Increase in Other Technical Reserves | - |  |
| Gross Income (Loss) | 738,988,556 | 258,410,814 |
| (-) Net Operating Expenses | 438,288,063 | 112,350,944 |
| Administrative and Operating Expenses | 154,853,917 | $(128,292,462)$ |
| Employees'compensation and benefits | 187,231,468 | 161,247,811 |
| Depreciation and Amortization | 96,202,678 | 79,395,594 |
| Operating Income (Loss) | 300,700,494 | 146,059,871 |
| Comprenhensive Financing Result | 605,137,645 | 478,521,566 |
| Investments | 276,742,269 | 244,669,573 |
| Sale of Investments | $(4,988,984)$ | 445,059,017 |
| Fair Valuation of Investments | 28,633,142 | $(361,916,413)$ |
| Surcharges on Premiums | 107,211,851 | 76,954,742 |
| Debt Issuance | - | - |
| Financial Reinsurance | - | - |
| Loan Interests | 18,833,166 | 10,675,346 |
| (-) Preventive Penalties for Amounts Recoverable from Reinsura | 298,029 | $(195,653)$ |
| (-) Preventive Penalties for Credit Risks | $(465,371)$ | $(247,989)$ |
| Other | 141,964,618 | 65,334,284 |
| Foreign Exchange Rate Fluctuation | 36,574,241 | $(2,698,626)$ |
| (-) Monetary Position Result | - | - |
| Participation in Permanent Investments Result | - | - |
| Income (Loss) Before Taxes | 905,838,138 | 624,581,437 |
| (-) Provision for Income Taxes | 270,755,443 | 156,105,617 |
| Income (Loss) Before Discontinued Operations | 635,082,695 | 468,475,820 |
| Discontinued Operations | - | - |
| Net Income (Loss) | 635,082,695 | 468,475,820 |
| Controlling Interest | 633,192,017 | 465,828,527 |
| Non-Controlling Interest | 1,890,678 | 2,647,293 |
| Net Income (Loss) | 635,082,695 | 468,475,820 |

QUALITAS CONTROLADORA S.A.B. DE C.V.

## Consolidated Income statement for the six months ended June 30th

Figures in Mexican pesos

|  | 2018 | 2017 |
| :---: | :---: | :---: |
| Premiums |  |  |
| Written | 16,973,483,345 | 16,792,902,420 |
| (-) Ceded | 237,408,441 | 59,308,233 |
| Net Written Premiums | 16,736,074,904 | 16,733,594,186 |
| (-) Net Increase of Unearned | 1,313,992,494 | 3,164,896,199 |
| Premiums Reserve |  |  |
| Earned Retained Premiums | 15,422,082,411 | 13,568,697,988 |
| (-) Net Acquisition Cost | 3,806,755,881 | 3,953,900,462 |
| Agents Commissions | 1,112,990,422 | 1,068,945,814 |
| Agents' Additional Compensation | 251,601,690 | 201,529,281 |
| Reinsurance and Rebonding Commissions | - | - |
| (-) Reinsurance Commissions | 5,016,075 | 1,049,774 |
| Excess of Loss Coverage | 3,685,457 | 48,754,376 |
| Other | 2,443,494,387 | 2,635,720,764 |
| (-) Net Claims Cost and Other |  |  |
| Contractual Liabilities | 10,082,213,776 | 9,161,034,882 |
| Claims and Other Contractual Obligations | 10,082,213,776 | 9,161,034,882 |
| (-) Losses on non-proportional reinsurance | - | - |
| Claims | - | - |
| Technical Income (Loss) | 1,533,112,754 | 453,762,644 |
| (-) Net Increase in Other Technical Reserves | - | - |
| Gross Income (Loss) | 1,533,112,754 | 453,762,644 |
| (-) Net Operating Expenses | 853,791,141 | 287,555,248 |
| Administrative and Operating Expenses | 260,097,436 | $(159,650,568)$ |
| Employees'compensation and benefits | 406,432,585 | 299,751,224 |
| Depreciation and Amortization | 187,261,120 | 147,454,591 |
| Operating Income (Loss) | 679,321,613 | 166,207,396 |
| Comprenhensive Financing Result | 1,094,671,102 | 828,715,086 |
| Investments | 583,365,892 | 453,985,978 |
| Sale of Investments | 113,090,237 | 554,192,053 |
| Fair Valuation of Investments | $(137,473,533)$ | $(442,895,559)$ |
| Surcharges on Premiums | 207,961,627 | 144,599,632 |
| Debt Issuance | - | - |
| Financial Reinsurance | - | - |
| Loan Interests | 30,896,453 | 20,449,244 |
| (-) Preventive Penalties for Amounts Recoverable from Reinsurance | 138,011 | 7,407 |
| (-) Preventive Penalties for Credit Risks | $(1,003,586)$ | $(323,449)$ |
| Other | 287,841,289 | 128,419,044 |
| Foreign Exchange Rate Fluctuation | 8,123,562 | $(30,351,348)$ |
| (-) Monetary Position Result | - | - |
| Participation in Permanent Investments Result | - | - |
| Income (Loss) Before Taxes | 1,773,992,715 | 994,922,482 |
| (-) Provision for Income Taxes | 548,460,862 | 248,427,514 |
| Income (Loss) Before Discontinued Operations | 1,225,531,854 | 746,494,968 |
| Discontinued Operations | - | - |
| Net Income (Loss) | 1,225,531,854 | 746,494,968 |
| Controlling Interest | 1,220,746,038 | 740,776,355 |
| Non-Controlling Interest | 4,785,815 | 5,718,613 |
| Net Income (Loss) | 1,225,531,854 | 746,494,968 |

# We invite you to join us in our 2Q18 Webcast 

Friday, July 20th<br>9:00 am Mexico City Time (10:00 am EST)

Hosted by:
»Wilfrido Castillo, Head of Investor Relations

To participate by telephone, please dial:
»Mexico: (01 800) 5630645
»US \& Canada: (888) 3392688
»International: (617) 8473007
»Password \#: 48335912

For the webcast please enter to the following link:
https://www.webcaster4.com/Webcast/Page/1164/26104

The replay will be available on our website after the event.

## Glossary of Terms and Definitions

Acquisition Cost: Includes commissions and compensations paid to agents as well as fees paid to Financial Institutions for the use of their facilities (UOF).

Acquisition Ratio: Acquisition Cost $\div$ Net Written Premiums
CAGR: Compound Annual Growth Rate $=\left[(\text { End of Period Figure } / \text { Beginning of Period Figure })^{\wedge}(1 /\right.$ Number of periods)]
Combined Ratio: Acquisition Ratio + Operating Ratio + Claims Ratio
CNSF: National Insurance \& Bonds Commission, the regulator of the insurance sector in Mexico.
Financial Institutions: Financial branch of major automakers and Financial Groups that provide automotive financing.

Claims Cost: Includes costs incurred in the payment of claims: third party liability, theft, repair costs, among others.

Claims Ratio: Claims Cost $\div$ Net Earned Premiums.
Multi-annual Policies: Policies with a term greater than 12 months. They are typically issued for the automobiles sold on credit.

Net Earned Premiums: Written premiums registered as income throughout the duration of a policy.
Net Written Premiums: Written premiums less the portion ceded to reinsurance.
Operating Expenses: Includes expenses incurred in by the Company in its regular operations.
Operating Ratio: Operating Expenses $\div$ Net Written Premiums
Policies' Fees: Administrative fee charged when the policy is issued and recorded as an income in operating expenses.

Premium Debtor: Records the portion of sold policies which will be paid in installments.
Premiums finance charge: Financial penalty imposed to policyholders that choose to pay premiums in installments.

Regulatory Equity Requirement: Is the minimum equity level that an insurance company should maintain, according to legal requirements.

Written Premiums: Premiums corresponding to policies underwritten.
Q CR: Quálitas Costa Rica
Q MX: Quálitas Mexico
Q ES: Quálitas El Salvador
QIC: Quálitas Insurance Company
Solvency Margin: Stockholders' equity - Regulatory Equity Requirement.
Solvency Margin Ratio: Solvency Margin $\div$ Regulatory Equity Requirement

Quálitas $(\mathrm{Q})$ is the largest auto insurance company in Mexico in terms of market share, with operations in El Salvador, Costa Rica and USA. Its specialized business model, based exclusively in auto insurance, has allowed the Company to provide top quality service under the largest network in the country. Quálitas is listed on the Mexican Stock Exchange (BMV) under the ticker "Q" (Bloomberg: $\mathrm{Q}^{*}$ : MM).

This document may include forward-looking statements that involve risks and uncertainties. Words such as "estimate," "project," "plan," "believe," "expect," "anticipate," "intend," and similar expressions may identify such forward-looking statements. The Company wants to caution readers that any forward-looking statement in this document or made by the company's management involve risks and uncertainties that may change based on various important factors not under the Company's control. Forward-looking statements relate to the company's current situation only as of their dates of publication.

## Analysts

| Institution | Analyst | E-mail | Target Price | Recommendation |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Actinver | Enrique Mendoza | emendoza@actinver.com.mx | 56.0 MXN | Hold |
| BBVA Research | Rodrigo Ortega | r.ortega@bbva.com | 34.9 MXN | Buy |
| Grupo Bursátil Mexicano | Jorge Benitez | jjbenitez@gbm.com.mx | - | - |
| Interacciones | Manuel González | mjgonzalez@interacciones.com | - | Buy |
| Merrill Lynch | Ernesto Gabilondo | ernesto.gabilondo@baml.com | 56.6 MXN | Buy |
| Nau Securities | Iñigo Vega | inigovega@nau-securities.com | 59.0 MXN | Buy |
| Signum Research | Armando Rodríguez | armando.rodriguez@signumresearch.com | 57.0 MXN | Buy |
| Ve por Más | Carlos Pérez | cnperez@vepormas.com | - | Buy |

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[^0]:    1 Adjusted Combined Ratio refers to the sum of the acquisition, claims and operating costs, divided by earned premiums and it is presented for comparison reasons with international indices.
    2 Invested Assets, float = investments in debt + overnight + cash + discount and rediscount instruments.

