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Throughout the document, figures are expressed in million pesos, except when is otherwise specified. Variations are expressed on a yearly comparison.

#### QC – Quálitas Controladora

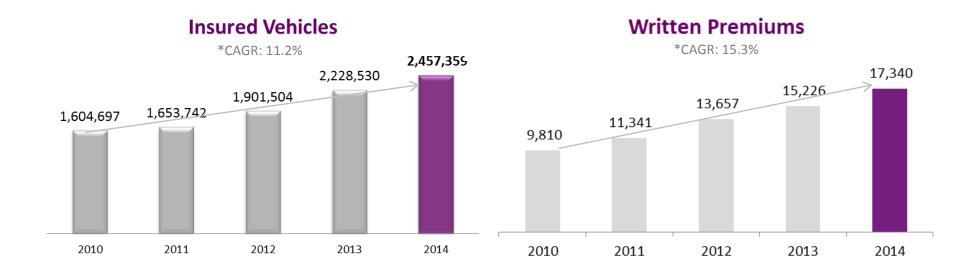
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## Quálitas' Growth



Market Share	2010	2011	2012	2013	sep-14
Qmx	19.6%	20.1%	21.5%	22.5%	24.7%
Qsv	4.4%	7.2%	8.3%	10.3%	12.2%
Qcr	*	NA	1.0%	2.4%	3.4%

NA: Not availabe



## **Written Premiums**



#### **2014 INCREASE IN PRICES**

Month	% Increase
May	2.2%
August	4.2%
November	2.9%
Total	9.6%

#### **2014 NEW OPENINGS**

- 3 Service Offices
- 28 ODQs

Segment	2014	2013	Δ\$	Δ%
Individual	3,999	3,814	185	4.9%
Fleets	5,519	4,967	552	11.1%
Sum of Traditional	9,519	8,782	737	8.4%
Financial Institutions	7,095	6,039	1,055	17.5%
Subsidiaries	291	269	22	8.2%
Other	436	136	300	NA
Total	17,340	15,226	2,114	13.9%

Period	2014	%	2013	%
Annual	11,781	67.9%	10,772	70.7%
Multiannual	5,560	32.1%	4,454	29.3%

NA: Not applicable

## **Income Statement**



	2014	2013	Δ%
Written Premiums	\$ 17,340	\$ 15,226	13.9%
Earned Premiums	15,356	13,558	13.3%
Acquisition Cost	4,143	3,554	16.6%
Claims Cost	10,674	9,031	18.2%
Operating Expenses	724	508	42.5%
<b>Operating Result</b>	-185	465	-139.8%
Investment Income	1,036	782	32.6%
Income before taxes	851	1,246	-31.7%
Taxes	230	425	-45.7%
Net Result	620	822	-24.5%

## **Claims Cost**



### Update on the Reserves

	Expenses
Claims and Other Contractual Obligations	200.9

	Liabilities
Contractual Obligations	
For Claims and Expirations	82.2
For Claims Incurred but not Reported	100.4
Other	18.3
	200.9

## **Operating Expenses**



	2014	2013	Δ\$	Δ%
Administrative Expenses	871	699	172	24.6%
Employee Profit Sharing	27	0	27	NA
Discretionary	898	699	199	28.5%
Banking Services	154	109	45	41.4%
Representatives	407	406	1	0.3%
Policies' Fees (revenue)	-856	-776	-80	10.3%
Other income	-147	-176	29	-16.4%
Non-Discretionary	-442	-438	-5	1.1%
Depreciation and Amortization	165	142	23	16.2%
Subsidiaries	104	105	-1	-1.2%
Total	724	508	216	42.5%

## **Cost Ratios**

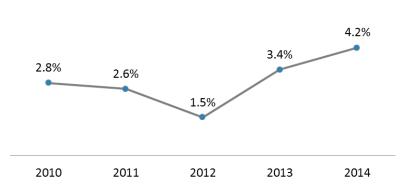


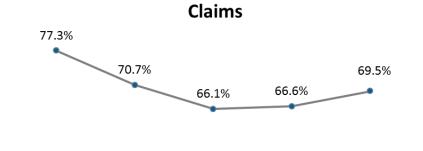
#### Acquisition





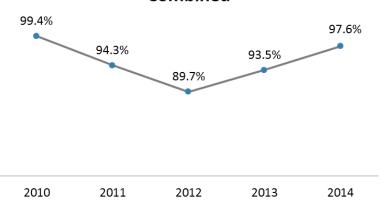
#### **Operating**





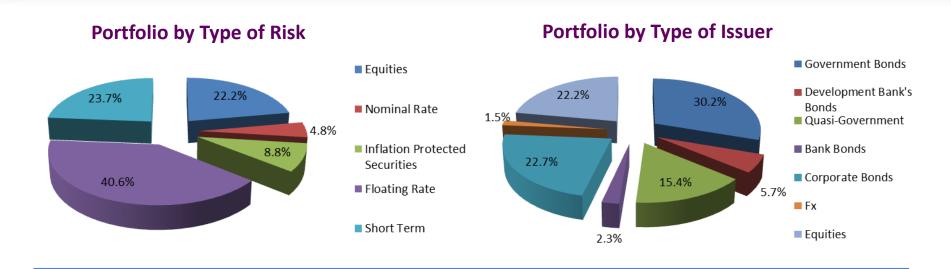
2010	2011	2012	2013	2014

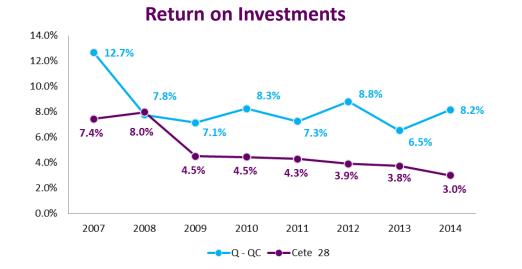
#### Combined



### **Investment Income**







#### **Equities**

2014
431
2,261
% 19.1%
% 1.0%
% 1.9%
֡

## **Solvency Margin**



# QC's solvency margin registered \$1,143, which results in a solvency margin ratio of 37.5%

	Minimum Equity Requirement	Solvency Margin	Solvency Margin Ratio
Qmx	2,719	873	32.1%
Qsv	35	20	58.2%
Qcr	71	2	2.4%
QUIC	221	34	15.2%
Total	3,046	929	
QC Cash		214	
QC	3,046	1,143	37.5%

## **Guidance 2015**



	Δ% vs 2014
Written Premiums	7% - 9%
Earned Premiums	7% - 9%
Operating Results	2% of earned premiums
Combined Ratio	96%
Investment Income	Cetes 28 Rate + 300 b.p.
Tax Rate	30%

<sup>\*</sup>This guidance was calculated considering a GDP growth of 3.3% and an inflation rate of 3.4% for 2015

## **Our Analysts**



Institution	Analyst	E-mail
414 Capital (Independent Analyst)	Francisco Sánchez Ávalos	fsa@414capital.com
Actinver	Martín Lara	mlara@actinver.com.mx
BBVA Research	Ernesto Gabilondo	ernesto.gabilondo@bbva.bancomer.com
Grupo Bursátil Mexicano	José Juan Carreño	Jcarre_o@gbm.com.mx
Interacciones	Enrique Mendoza	emendozaf@interacciones.com
Nau Securities	Iñigo Vega	inigovega@nau-securities.com
Signum Research	Carlos Ugalde	carlos.ugalde@signumresearch.com
Ve por Más	Andrés Audiffred	aaudiffred@vepormas.com.mx
Vector	Rafael Escobar	rescobar@vector.com.mx