Quálitas Controladora

## Contents

## QC - Quálitas Controladora

- Industry and changes in prices
- Advertising Campaign
- Written Premiums and Insured Vehicles
- Acquisition Cost
- Claims Cost
- Operating Expenses
- Financial Income
- Profitability
- Solvency Margin
- Our Analysts


## Industry and changes in prices

- Sales of new vehicles : +4.5\% YTD (sep) and 14.2\% in 3Q
- Financed Vehicles: $+14.8 \%$ YTD (sep)
- Mandatory Insurance for Federal Roads and Bridges started on September 23


## Automobile Insurance Industry Jan- Jun 2014

|  | Written <br> Premiums | Growth <br> 6M14-6M13 |
| :--- | :---: | :---: |
| Quálitas | 8,479 | $13.4 \%$ |
| Others (23) | 18,758 | $-4.2 \%$ |
| Insurance Companies (24) | $\mathbf{2 7 , 2 3 7}$ | $\mathbf{0 . 7 \%}$ |
| Insurance Companies from Financial | $\mathbf{6 , 4 8 2}$ | $\mathbf{2 . 5 \%}$ |
| Groups (10) | $\mathbf{3 3 , 7 1 9}$ | $\mathbf{1 . 0 \%}$ |
| TOTAL MARKET (34 Comp) |  |  |



## Advertising Campaign

- The insurance you would get, if you want an insurance -
- Launched September 29
- 8 month campaign
- Media:
- Open Local TV
- Paid National and Local TV
- Radio
- Press
- Magazines
- Posters, Buses and Loudspeakers
- Internet
- Campaign Impact (oct 21st):
- 2,015 calls received
- 141 policies sold
- $48 \%$ calls related to the TV commercial
http://www.youtube.com/watch?v=duc048XH IQ



## Figures and Results

For comparison purposes 2014, 2013 and 2012 figures are Quálitas Controladora's and the figures from previous years are from Quálitas Aseguradora.

Throughout the document, figures are expressed in million pesos, except when is otherwise specified. Variations expressed are regard to the same period in 2013.

## Written Premiums and Insured Vehicles

| Segment | 3Q14 | 3Q13 | $\Delta \$$ | $\Delta \%$ |
| :---: | :---: | :---: | :---: | :---: |
| Individual | 1,050 | 875 | 175 | 20.0\% |
| Fleets | 945 | 835 | 109 | 13.1\% |
| Sum of Traditional | 1,995 | 1,711 | 284 | 16.6\% |
| Financial Institutions | 1,662 | 1,524 | 139 | 9.1\% |
| Subsidiaries | 79 | 33 | 46 | 138.3\% |
| Other | 101 | 2 | 103 | NA |
| Total | 3,837 | 3,265 | 571 | 17.5\% |
| Period | 3Q14 | \% | 3Q13 | \% |
| Annual | 2,462 | 65.5\% | 2,219 | 68.7\% |
| Multiannual | 1,296 | 34.5\% | 1,013 | 31.3\% |

NA: Not applicable



- TraditionalFinancial Institutions
-Toll Roads
- Subsidiaries


## Acquisition Ratio



## Claims Ratio

## Per Quarter



| $3 Q 10$ | $3 Q 11$ | $3 Q 12$ | $3 Q 13$ | 3Q14 |
| :--- | :--- | :--- | :--- | :--- |



| $3 Q 13$ | $4 Q 13$ | $1 Q 14$ | $2 Q 14$ | $3 Q 14$ |  | 2010 | 2011 | 2012 | 2013 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Claims Cost

- Severance Cost related to death

|  |  | 3Q14 |  | 3Q13 |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Number of Claims |  | 149 |  | 108 | $\%$ |
| Amount Paid | $\$$ | 38,988 | $\$$ | 25,193 | $54.8 \%$ |
| Average Cost | $\$$ | 261.7 | $\$$ | 233.3 | $12.2 \%$ |

-The impact of this item represents 1 percentage point of the Claims Ratio-

- Hurricane Odile in Baja California Sur


## Claims recorded in 3Q14

12.9

Figures in millions of pesos

## Operating Ratio

## Per Quarter



Secuential


## Operating Expenses

|  | 3Q14 |  | 3Q13 | $\boldsymbol{\Delta}$ \$ |
| :--- | ---: | ---: | ---: | ---: |
| Administrative Expenses | 213 | 157 | 56 | $35.6 \%$ |
| Employee Profit Sharing | 41 | 0 | 41 | NA |
| Discretionary | 254 | 157 | 97 | $61.7 \%$ |
| Banking Services | 39 | 29 | 10 | $35.6 \%$ |
| Representatives | 97 | 137 | -39 | $-28.8 \%$ |
| Policies' Fees (revenue) | -191 | -165 | -27 | $16.2 \%$ |
| Other Income | -43 | -36 | -7 | $20.8 \%$ |
| Non-Discretionary | -99 | -35 | -63 | $180.0 \%$ |
|  |  |  |  |  |
| Depreciation and Amortization | 44 | 38 | 5 | $14.1 \%$ |
| Subsidiaries | 41 | 17 | 24 | $141.7 \%$ |
| Total | 240 | 177 | 63 | $35.6 \%$ |

## Financial Income

Portfolio by Type of Risk


## Portfolio by Type of Issuer



■ Government Bonds
■ Development Bank's Bond
■ Quasi-Government
■ Bank Bonds
■ Corporate Bonds

- Fx
- Equities


|  |  |
| :--- | :---: |
|  | $3 Q 14$ |
| Gain on Equities | 168 |
| Quarterly Average Portfolio | 2,287 |
| Annualized Yield | $28.7 \%$ |
| Naftrac Yield | $20.5 \%$ |
| IRT Yield | $21.6 \%$ |

## Profitability

|  | 3Q14 | 3Q13 | $\Delta \% / \mathrm{bp}$ |
| :--- | ---: | :---: | :---: |
| Return on Investments | $9.2 \%$ | $4.8 \%$ | 433.8 |
| Combined Ratio | $101.4 \%$ | $95.8 \%$ | 560.2 |
| Leverage | 4.25 x | 3.95 x | $7.7 \%$ |

## LTM ROE



## Solvency Margin

QC's solvency margin registered $\$ 1,259$, which results in a solvency margin ratio of 43.0\%.

|  | Minimum Equity <br> Requirement | Solvency <br> Margin | Solvency Margin <br> Ratio |
| :--- | ---: | ---: | ---: |
| Qmx | 2,629 | 969 | $36.9 \%$ |
| Qsv | 35 | 15 | $43.2 \%$ |
| Qcr | 65 | 0.4 | $0.6 \%$ |
| QUIC | 201 | 13 | $6.6 \%$ |
| Total | $\mathbf{2 , 9 3 0}$ | $\mathbf{9 9 8}$ |  |
| QC Cash |  | 261 | $\mathbf{4 3 . 0 \%}$ |
| QC | $\mathbf{2 , 9 3 0}$ | $\mathbf{1 , 2 5 9}$ |  |

## Dividend Policy

- Each of QC's subsidiaries must maintain a stockholders equity of a minimum of 1.5 times the Minimum Equity Requirement applicable by Law. If there is surplus equity over this amount, it will be distributed as a dividend payment of $50 \%$, as a minimum, and $90 \%$, as a maximum, of that amount.


## Our Analysts

| Institution | Analyst | E-mail |
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