

### **Condolences**





### Deeply regrets the passing away of our dear friend



### **Arturo Membrillo Romero**

Who for over twenty years was undoubtedly, one of the pillars of our company

Rest in peace.

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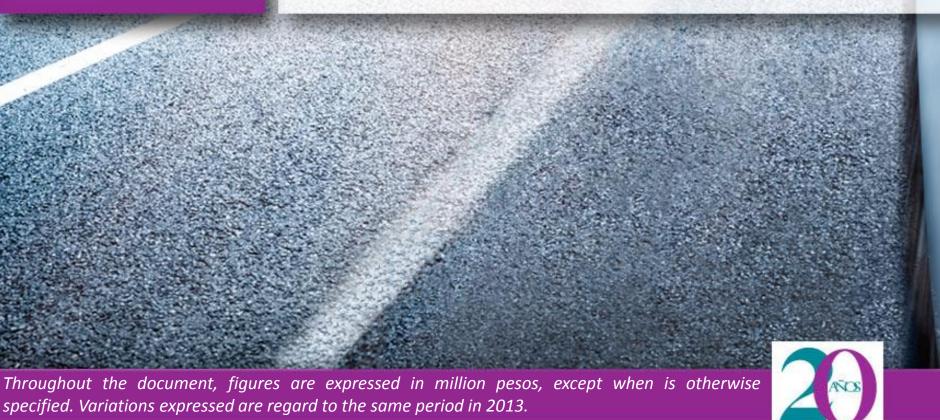


### QC – Quálitas Controladora

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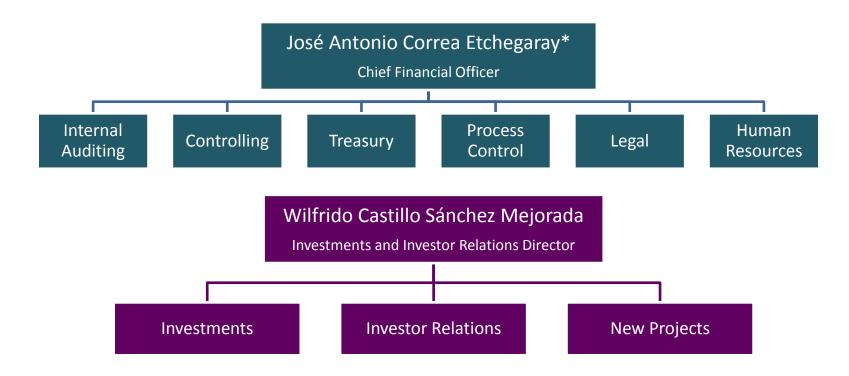
For comparison purposes 2014, 2013 and 2012 figures are Quálitas Controladora's and the figures from previous years are from Quálitas Aseguradora.



### **New CFO**



QC is enhancing its structure and as a result is pleased to announce that the Engineer José Antonio Correa Etchegaray has join us.



<sup>\*</sup>Mr. Correa Etchegaray holds a degree in Chemical Engineering from the Iberoamericana University, and a certificate in Strategic Management from IPADE in Mexico. He has a considerable professional career in Procter & Gamble as Finance Director for Mexico and Central America, as well as other countries. In the past nine years he was also the Finance Director at Seguros Monterrey/New York Life.

# **Operating Expenses**



	2Q14	2Q13	Ch. \$	Ch. %
Administrative Expenses	216	210	6	2.9%
Employee Profit Sharing	57	3	54	2075.8%
Discretionary	272	212	60	28.2%
Banking Services	37	25	13	52.4%
Representatives	103	76	27	35.3%
Policies' Fees (revenue)	-204	-181	-24	13.2%
Otherincome	-26	-74	48	-64.6%
Non-Discretionary	-90	-154	63	-41.2%
Depreciation and Amortization	40	38	1	3.7%
Subsidiaries	24	31	-7	-23.0%
Total	245	127	118	92.3%

• Capitalization of QUIC and Central America in US\$2.5 million.

# **Operating Ratio**

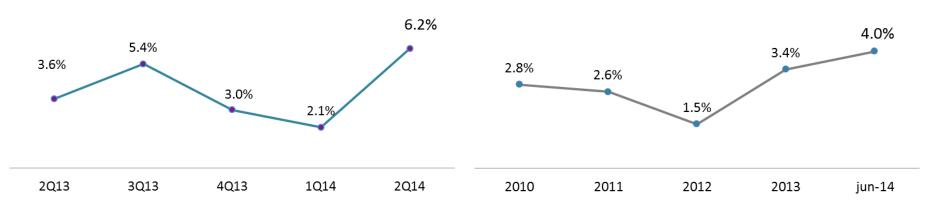






#### **Quarterly Performance**

#### **Annual**



## L&LAE



### Rain

	2Q14	2Q13	% Ch.
Rainfall	205.9	156.1	31.9%

Figures in millimeters (mm)

### Hurricane & Hail\*

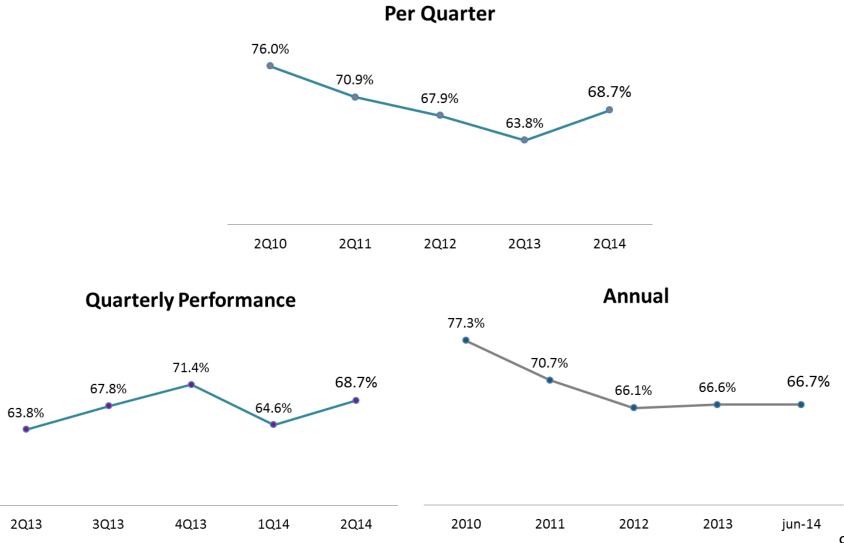
	2	2Q14	2Q13	%Ch.
Number of Claims		1,112	53	3 1998.1%
Average Repair Cost	\$	24.64	13.83	78.1%

#### **Severance Costs in Case of Dead\***

	2Q14	2Q13	%Ch.
Number of Claims	155	125	24.0%
Amount Paid	\$ 47,169	\$ 23,806	98.1%
Average Cost	\$ 304.3	\$ 190.4	59.8%

### **L&LAE** Ratio





# **Acquisition Ratio**







2Q10 2Q11 2Q12 2Q13 2Q14

#### **Quarterly Performance**

#### 25.0% 23.8% 22.6% 24.3%

#### **Annual**



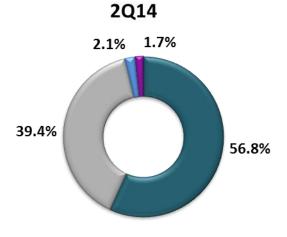
2Q13 3Q13 4Q13 1Q14 2Q14 2010 2011 2012 2013

jun-14

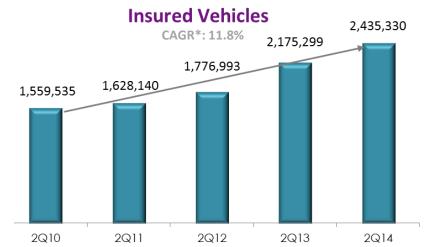
### **Premiums Written and Insured Vehicles**



Segment	2Q14	2Q13	Ch. \$	Ch. %
Individual	898	882	16	1.8%
Fleets	1,348	1,334	14	1.0%
Sum of Traditional	2,245	2,216	30	1.3%
Toll Roads	82	1	81	NA
Financial Institutions	1,558	1,267	291	22.9%
Subsidiaries	66	83	-16	-19.8%
Total	3,952	3,567	385	10.8%



NA: Not applicable



■ Traditional
■ Financial Institutions

■Toll Roads

■ Subsidiaries

## **Mandatory Insurance**



	Start-up	Premiums Written			Insu	red Vehicl	es	
	Date	jun-14	mar-14	%Ch.		jun-14	mar-14	%Ch.
Morelos	Apr- 13	36.47	50.62	-27.9%		73,506	103,628	-29.1%
Sinaloa	Nov-12	0.014	0.013	9.0%		12	12	NA
Baja California	Mar-11	30.22	27.86	8.5%	_	38,824	40,069	-3.1%
TOTAL		66.71	78.49	-15.0%		112,342	143,709	-21.8%

#### Circulation Law in Mexico City (July 14)

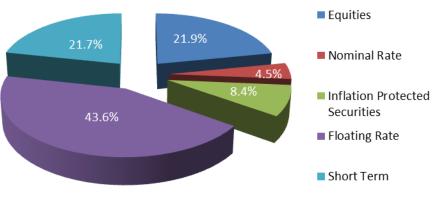


- Vehicles in Mexico City need third party liability insurance for damages to third parties and/or their goods.
- Fines between 20 and 40 days of MW effective in Mexico City cancelled with purchase of a policy in the following 45 days.
- Enforceable once regulations become effective.

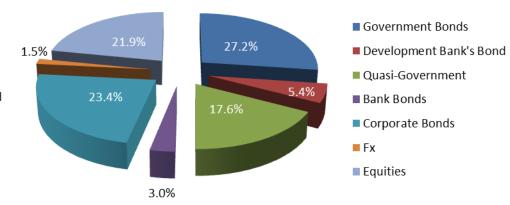
### **Financial Income**

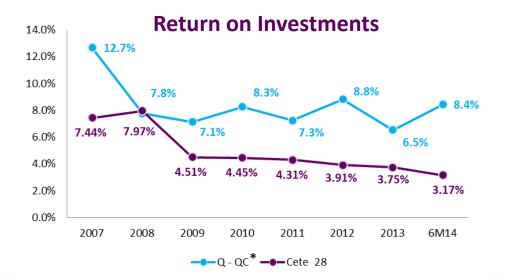


#### **Portfolio by Type of Risk**



#### **Portfolio by Type of Issuer**





Performance-Equities	2Q14
Gain from Equities	188
Quarterly Average Portfolio	2,168
Annualized Yield	34.3%
Naftrac Yield	22.2%
IRT Yield	23.7%

# **Figures and Results**



INCOME STATEMENT	2Q14	2Q13	Ch. %/bp
Premiums Written	3,952	3,567	10.8%
Premiums Earned	3,677	3,352	9.7%
Acquisition Cost	959	847	13.2%
L & LAE Cost	2,528	2,140	18.1%
Technical Result	190	365	-47.9%
Operating Expenses	245	127	92.3%
Operating Result	-55	237	-123.3%
Integral Financing Result	341	127	168.6%
Income Taxes	103	133	-22.9%
Net Result	183	231	-20.9%
BALANCE SHEET			
Cash & Investments <sup>1</sup>	11,558	10,270	12.5%
Total Assets	22,316	19,217	16.1%
Technical Reserves	14,368	12,290	16.9%
Total Liabilities	18,149	15,353	18.2%
Stockholders' Equity	4,167	3,864	7.9%

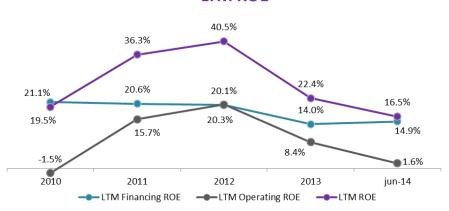
<sup>&</sup>lt;sup>1</sup> Cash & Investments = Securities and Derivatives Transactions + Overnight + Cash and Cash Equivalents + Discount and Re-Discounts. 14

## **Performance Ratios**

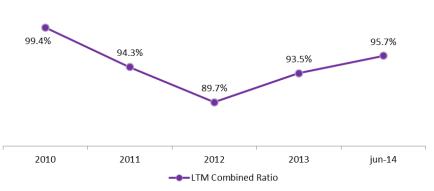


	2Q14	2Q13	Ch. %/bp
LTM Operating ROE	1.6%	16.9% -	1,526.1
LTM Financing ROE	14.9%	17.3% -	242.4
LTM ROE	16.5%	34.2% -	1,768.5
LTM Return on Investments	7.2%	8.1% -	85.1
LTM Combined Ratio	95.7%	89.8%	590.2
Leverage	4.36	3.97	9.6%
Outstanding Shares	450	450	NA
BV	9.26	8.59	7.9%
LTM EPS	1.47	2.61	-43.6%

#### LTM ROE



#### **LTM Combined Ratio**



## **Solvency Margin Analysis**



QC's solvency margin registered \$1,186, which results in a solvency margin ratio of 41.7%.

	Minimum Equity Requirement	Solvency Margin	Solvency Margin Ratio
Qmx	2,546	886	34.8%
Qsv	32	15	46.6%
Qcr	68	1	0.9%
QUIC	195	9	4.4%
Total	2,841	910	
QC Cash		276	
QC	2,841	1,186	41.7%

#### **Dividend Policy**

Each of QC's subsidiaries must maintain a stockholders equity of a minimum of 1.5 times the Minimum Equity Requirement applicable by Law. If there is surplus equity over this amount, it will be distributed as a dividend payment of 50%, as a minimum, and 90%, as a maximum, of that amount.

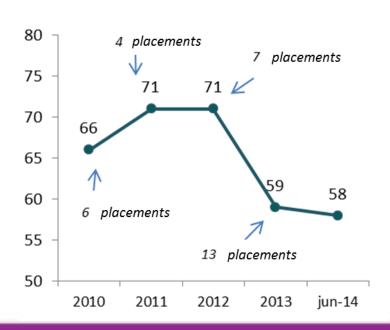
## QC CPO



### QC CPO 2Q14 Operation

	2Q14	2Q13	%Ch.
Trading Volume - CPOs	32,327,478	34,770,274	-7.0%
Quarterly Traded Peso Amount - Ps MM	\$ 1,212	\$ 1,035	17.0%
Daily Traded Peso Amount - Ps MM	\$ 18	\$ 16	17.0%
Number of Transactions	16,760	8,105	106.8%

### Place in the Mexican Stock Exchange Marketability Index



# **Our Analysts**



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