

Earning Results

**>>>** 3Q12



## **Quálitas Controladora (QC) Hoy:**

In accordance with our previous documents related to the public exchange offer of Quálitas Compañía de Seguros, S.A.B. de C.V.'s CPOs (Q) for CPOs of the holding company, Quálitas Controladora, S.A.B. de C.V. (QC) on July 16, we informed the result of this transaction was of a 99.7% exchange, which represented 448'600,163 CPO's of a total of 449'999,999 in circulation.

Consequently, the CPO's of Quálitas Controladora started trading on the Mexican Stock Exchange on July 17 and, at the same time, we started actions to delist Q's CPOs.

At the close of 3Q12, QC's financial position includes the ownership of 99.7% of Q's shares, so that its capital and financial structure, as well as its multiples, do not show any significant variations from those of Q. At the end of this report are attached QC's financial statements. For more information, you may also refer to the deal prospectus in the Mexican Stock Exchange web page (www.bmv.com.mx) or our web page (www.quálitas.com.mx / inversionistas / controladora).





The following report refers to the figures and results of **Quálitas Compañía de Seguros, S.A.B. de C.V.** 

Mexico City, October 22, 2012

## **Financial Results 3Q12**

HIGHLIGHTS F	OR THE QUARTER		60.0% ¬			12M ROE		
	Amount	Ch.	30.070					47.
Premiums Written	3,456	29.5%	40.0% -					
Premiums Earned	3,076	17.3%				21.3%		
Acquisition Cost	678	NC	20.0% -	3.9%	10.9%		16.1%	
. & LAE Cost	2,105	15.5%	0.0%	•				
Operating Expenses	51	NC	0.0% +	3T08	3T09	3T10	3111	зт
Operating Result	242	57.1%			_	→12M ROE		
ntegral Financing Result	215	23.7%	4,000 -			emiums Wi		3,456
Net Result	313	48.7%			(	CAGR*: 14.0	2,669	3,430
			3,000 -	2.045	2,062	2,374		
nvestments Yield	8.6%	53 bp		2,045				
12M ROA	8.7%	596 bp	2,000 -					
Combined Ratio	89.5%	- 510 bp						
Leverage	4.19	-15.6%	1,000 -					
12M ROE	47.8%	3,170 bp						
12M ROE Pro-forma	44.5%	3,258 bp		3Q08	3Q09	3Q10	3Q11	3Q12
12M Net Result per CPO	3.08	NC			Cook o	مما است	manta / Cl	00
Book Value	7.40	35.0%				nd Investr CAGR*: 23.3	-	70
			2002		.43	CAGR . 25.3	0 70	
Cash & Investments <sup>2</sup>	8,921	20.0%	2003 2004		3.45 4.90			
Cash per CPO	19.83	20.0%	2005		5.70			
			2006			7.50	. 20	
OPERATING DATA			2008			1.	l.30 ■ 13.05	
nsured Vehicles	1,876,596	13.5%	2009				13.70	
Net Collection	3,439	29.0%	2010 2011				13.89	17,15
			9M12					19.

NC: Not Comparable

\*CAGR= Compound Annual Growth Rate

<sup>&</sup>lt;sup>2</sup> Cash & Investments = Securities and Derivatives Transactions + Overnight + Cash and Cash Equivalents.



<sup>&</sup>lt;sup>1</sup> Throughout this document, figures are stated in millions of pesos, except when stated differently. The variations expressed are with respect to the last period in 2011.



The following report refers to the figures and results of **Quálitas Compañía de Seguros, S.A.B. de C.V.** 

# Solid Results across the Board Management's Discussion & Analysis

In 3Q12 we attained solid financial and operating results. The Financial Institutions segment recorded an outstanding growth, driven by the recovery in automotive financing during the year. We estimate that 30% of new automobiles sold nationwide are insured with Q due to our strong positioning with policyholders and the first-rate relationship we hold with automotive agencies and financial institutions.

In August, we signed a Bank Insurance agreement with Banregio Grupo Financiero, with a 10 year term. This agreement will reinforce our distribution platform as it will add Banregio's network of branches and offer of integral solutions to place our automobile insurance products.

The Fleet segment continued increasing significantly, in spite of the competitive environment we face.

In 3Q12, we reached 12 months of working under the underwriting system by zip code which currently has 127 geographic zones nationwide. As it renders a more detailed allocation of risk, the system generated an adjustment in tariffs, which were more precisely matched to the various levels of casualties in each zone. Consequently this adjustment, while on average it showed a slight downward trend, overall, it did not have an impact on the loss and loss adjustment expense ratio. We consider that tariffs will continue adjusting as market conditions require to remain competitive.



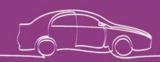


With regard to costs, thefts continued with a downward trend, which reached 16.1% in the first 9 months of the year. The third party liabilities item also decreased significantly, while in collision there was an important increase during the quarter. Overall, this resulted in a satisfactory level of loss and loss adjustment expenses for the quarter, so that the ratio amounted to 68.4%. Operating expenses also registered a satisfactory level during the period, since the administrative expenses were practically compensated with the policy fees.

These trends allowed for a significant operating income, of \$242, which added to a solid integral financing result, resulted in a substantial net income, of \$313, the highest result for a 3Q in our history.

We consider that we currently have the management team and the structures focused on efficiency and capable of making timely decisions, as well as a close positioning with our policyholders, to face the challenges that the environment may present and maintain solid results.





# **Third Quarter 2012 Results**

FINANCIAL FIGURES	3Q12	3Q11	Ch.%
RESULTS			
Premiums Written	3,456	2,669	29.5%
Net Premiums Written	3,455	2,571	34.4%
Premiums Earned	3,076	2,623	17.3%
Acquisition Cost	678	558	NC
L&LAE Cost	2,105	1,822	15.5%
Underwriting Result	294	244	20.3%
Operating Expenses	51	90	NC
Operating Result	242	154	57.1%
Integral Financing Result	215	174	23.7%
Pre-tax Result	457	328	39.4%
Tax Provision	144	117	22.7%
Net Result	313	211	48.7%
EBTDA	495	356	39.1%
BALANCE SHEET FIGURES			
Cash & Investments	8,921	7,432	20.0%
Total Assets	17,284	14,711	17.5%
Technical Reserves	10,872	9,295	17.0%
Total Liabilities	13,955	12,246	14.0%
Stockholder's Equity	3,329	2,465	35.0%

NC: Not Comparable

ECONOMY	%
Inflation	
Monthly – September	0.44
Annual – September	4.77
GDP – June	4.10
Unemployment Rate – August	5.39

Source: BMV





# **9M Cumulative Results**

FINANCIAL FIGURES			
	9M12	9M11	Ch.%
RESULTS			
Premiums Written	9,947	8,050	23.6%
Net Premiums Written	9,847	7,840	25.6%
Premiums Earned	8,870	7,843	13.1%
Association Cont.	2 101	1,864	NC
Acquisition Cost	2,101	•	
L&LAE Cost	5,951	5,564	7.0%
Underwriting Result	818	415	97.0%
Operating Expenses	58	189	NC
Operating Result	760	227	NC
Integral Financing Result	624	396	57.7%
Pre-tax Result	1,384	622	NC
Tax Provision	420	198	NC
Net Result	964	424	NC
EBTDA	1,481	702	NC
BALANCE SHEET FIGURES			
Cash & Investments	8,921	7,432	20.0%
Total Assets	17,284	14,711	17.5%
Technical Reserves	10,872	9,295	17.0%
Total Liabilities	13,955	12,246	14.0%
Stockholder's Equity	3,329	2,465	35.0%

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# **Operating and Financial Ratios**<sup>3</sup>

RATIOS			
	3Q12	3Q11	Ch.
COST RATIOS			
Acquisition Ratio	19.6%	21.7%	NC
Operating Ratio	1.5%	3.5%	NC
L & LAE Ratio	68.4%	69.4%	-101 bp
Combined Ratio	89.5%	94.6%	NC
SOLVENCY RATIOS			
Reserves Coverage	1.35	1.34	0.6%
Leverage	4.19	4.97	-15.6%
Minimum Equity Requirement	2,138	1,877	13.9%
Solvency Margin	1,001	582	72.2%
Solvency Margin Ratio	46.8%	31.0%	1,584
PROFITABILITY RATIOS			
EBTDA Margin	14.3%	13.3%	99 bp
Net Margin	9.1%	7.9%	117 bp
12M ROE	47.8%	16.1%	3,170 bp



 $<sup>^{\</sup>rm 3}$  Calculation of ratios is detailed in the glossary at the end of this document.



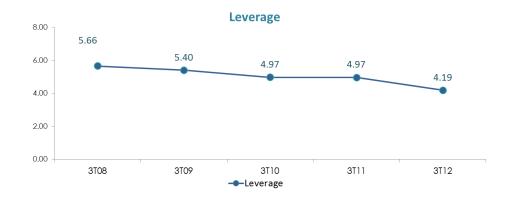
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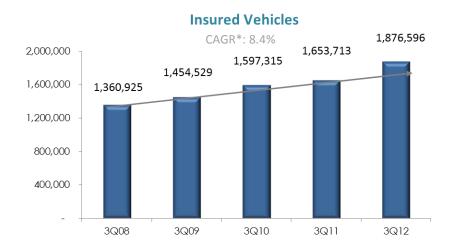












\*CAGR= Compound Annual Growth Rate





# Financial Results 3Q12 Discussion & Analysis

Figures stated in million pesos

#### **Premiums Written**

Segment	3Q12	3Q11	Ch. \$	Ch. %
Individual	1,192	1,037	155	14.9%
Fleet	721	524	197	37.7%
<b>Sum of Traditional</b>	1,913	1,561	352	22.6%
Toll Roads	80	89	-9	-10.4%
Financial Institutions	1,424	962	462	48.0%
Subsidiaries	39	57	-18	-31.1%
Total	3,456	2,669	787	29.5%

**Q** registered a significant growth in premiums written for the quarter of 29.5%, driven by the Financial Institutions, Fleet and Individual segments.

The Individual segment grew by 14.9%. In this segment, our underwriting system by zip code has allowed us to set tariffs more in line with the risk we are taking.

The Fleet segment registered a strong quarterly growth of 37.7%, although the trend in this segment slowed down towards the end of the quarter. This growth was mainly driven by the renewal of several key accounts and will be strengthened by the development of customized solutions for the management of claims, allowing us to offer competitive terms and to have a profitable underwriting.

The Financial Institutions segment, on the other hand, continued positively influenced by the recovery in the sale of new vehicles with automobile financing, registering a solid increase of 48.0%. According to the AMIA and the ANPACT, the growth in sales of new automobiles and trucks for the quarter was 11.7%, reaching 252,675 units. This growth generated greater sales of multiannual policies, which represented 34.6% of total sales for the quarter.

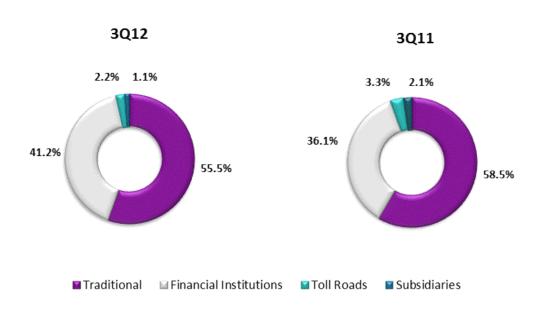
The Toll Roads segment registered a 10.4% decrease, due to the policies that were not renewed earlier this year, of roads with high levels of L&LAE.



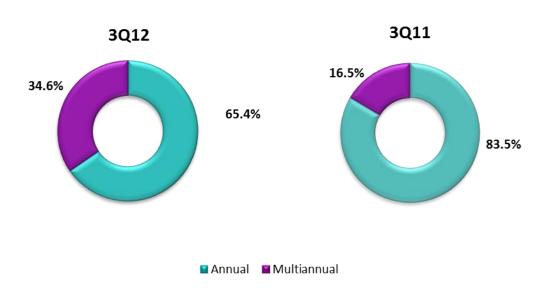


Subsidiaries' sales, represented by our operations in El Salvador and Costa Rica and our subsidiaries that support operations, accounted for 1.1% of total sales.

#### **Premiums Written by Segment**



#### **Premiums Written per Period**







On the other hand, insured vehicles amounted to 1,876,596 units, a 13.5% growth, comprised by increases in all segments.

<b>Business Line</b>	3Q12	3Q11	Ch. %
Automobiles	1,245,546	1,139,337	9.3%
Trucks	488,557	435,875	12.1%
Subtotal	1,734,103	1,575,212	10.1%
Tourists	91,335	51,055	78.9%
Motorcycles	51,158	27,446	86.4%
Insured Vehicles	1,876,596	1,653,713	13.5%

#### **Premiums Ceded, Net Premiums Written and Reinsurance**

No premiums were ceded during the quarter, since from 2012 on, we do not maintain the proportional reinsurance contract, because of the profitability rates attained.

#### **Premiums Earned**

During 3Q12, earned premiums increased by 14.2%, resulting from the growth in premiums written.

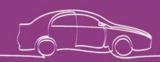
### **Net Acquisition Cost**

As informed previously, the net acquisition cost underwent, during 4Q11, changes in accounting policy in the recording of fees paid to financial institutions and automotive agencies (UOF), so that the UOF expenses are now registered when the policy is issued. Therefore, the result of the net acquisition cost for the quarter is not comparable with the figure published in the 3Q11 report.

The acquisition cost reached \$678, mainly comprised of commissions paid to agents and UOFs. The administrative expenses increased due to provisions made for year-end commissions and bonuses. During the period, there were no revenues from reinsurance commissions.

The net acquisition cost ratio stood at 21.5%.





#### L&LAE

The L&LAE ratio for the quarter was 68.4%, 101 bp lower than the previous year.

The strength of these results, on a quarter which is seasonally of high claims ratios, is due to the actions developed within the profitability strategy and systematically implemented in recent months.

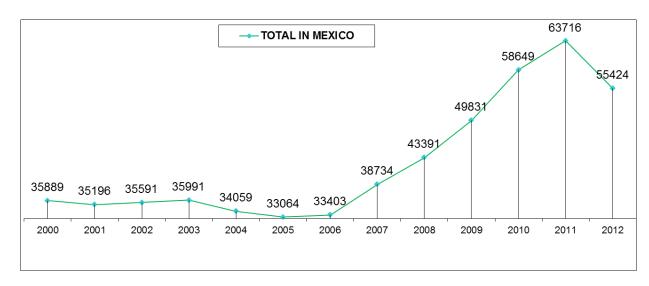
The number of automobile thefts decreased by 7.4%, which allowed us to achieve significant savings in this coverage. This downward trend is shared overall by for the entire insurance industry, so the level of automobile thefts stands at levels below those of 2010.

There was an increase in the average costs of Collision due to the rise in the severity of collisions. However, the prices of auto parts have remained stable thanks to the agreements we have with our network of suppliers.

In the Third Party Liabilities item, there was containment in average costs as a result of better controls in the processes.

There was also an increase in administrative expenses, as the variable compensation of employees in the casualties' areas, based on the results of the Company, rose.

### Number of automobile thefts to the insurance companies Comparative 2000-2012, per period (January - September)







#### **Operating Expenses**

The figures for operating expenses in 3Q12 are not comparable to those of 3Q11 due to a change in accounting policy in the policies' fee item. This change modified the register of this account, from the moment when the policy was collected, to the moment it is issued.

Operating expenses for the quarter were practically offset by the income from policies' fees. During the quarter, we achieved significant savings in administrative costs, but we have begun to charge remodeling expenses of the new building into this account.

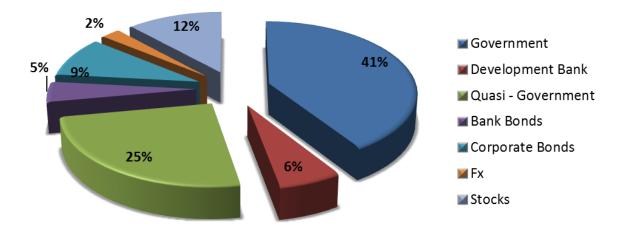
Depreciation and amortization reached \$35.

The operating expenses ratio stood at 1.5%.

#### **Integral Financing Result**

In 3Q12 the investment portfolio achieved a yield of 8.6%. We sold most of the position in long-term government bonds and started investments in inflation protected government bonds, in order to take advantage of the end of year inflation. Performance also benefitted from the different strategies in equity portfolios.

The premiums finance charged generated an annualized return of 2.1% on the debtor's premium account, in line with the trend observed in other quarters. The balance of the debtor's premium account includes policies in grace period and those in which funding was provided to policyholders, and in which a surcharge rate was included.







#### **Taxes**

Taxes for the period were \$144, representing an effective rate of 31.5%.

#### **Net Result**

Net income was \$313, which represents the best result reported in a 3Q in our history and an increase of 48.7% compared to the 3Q11 figure.

This result has been the product of our strong position in the different market segments, of an innovative and consistently implemented cost containment strategy, and of a close monitoring of our investment strategy.

#### **Cash and Investments**

Cash and investments amounted to \$8,921, a 20.0% increase. Cash and Investments benefited significantly during the quarter by the strong operating cash flow, the remarkable growth in the different business segments, and the profitability achieved.

In this way, we obtained a cash and investments of \$19.83 per CPO.

#### **Technical Reserves**

Technical reserves grew 17.0%, supported by a 20.8% growth in in the unearned premiums reserve as a result of the growth in premiums.

The growth in insured vehicles was 13.5%, below that of the unearned premiums reserve. In times of growth, this means that reserves are at adequate levels to meet our obligations with policyholders.

The contractual obligations reserve, on the other hand, grew 8.0%, at a lower rate than the other reserves, as a result of the early payment agreements we have with our suppliers in exchange for discounts.





## **Solvency**

Despite the growth in premiums, solvency indicators improved due to the profitability achieved.

The solvency margin registered \$1,001. The minimum equity requirement, meanwhile, increased by 13.9%, reaching \$2,138. Thus, the solvency ratio improved to 46.8%.

The leverage ratio, of 4.97x in 3Q11, improved to 4.19x for the quarter. The reserve coverage ratio remained at similar levels, reaching 1.35x in 3Q12.





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# QUALITAS COMPAÑIA DE SEGUROS, S.A.B. DE C.V. Consolidated Balance Sheet as of September 30, 2012

Accesto	2012	2011
Assets	9,549,897,386	7 775 490 756
Investments Securities and Derivatives Transactions	7,213,013,787	7,775,480,756 6,468,682,885
Securities Securities		
	7,213,013,787	6,468,682,885 1,725,771,948
Government	1,531,339,304	
Private Companies	5,218,689,596	4,455,613,194
Fixed Maturities	4,421,571,201	4,058,874,684
Equity	797,118,395	396,738,510
Foreign	81,343,380	59,366,007
Net Value	360,905,531	192,337,391
Interest Receivable	20,735,976	35,765,630
Overnight	1,633,594,974	845,273,690
Loans	17,277,015	29,215,859
Secured	16,688,589	19,507,526
Unsecured	0	0
Discounts and Re-discounts	6,208,333	12,708,333
(-) Allowance for Doubtful Accounts	5,619,907	3,000,000
Property	686,011,610	432,308,322
Real Estate	449,613,356	222,152,951
Net Value	273,275,127	243,255,821
	36,876,873	33,100,450
(-) Depreciation	30,670,673	33,100,430
Reserve for Labor Obligations	46,783,322	36,750,565
Cash and Cash Equivalents	74,732,205	117,679,676
Cash and Banks	74,732,205	117,679,676
Debtors	6,254,412,587	5,368,202,968
Premiums	5,707,970,663	4,871,023,520
Agents and Adjusters	54,562,491	54,951,876
Accounts Receivable	92,710,043	96,152,917
Employee's loans	32,528,319	31,511,098
Other	413,022,836	368,941,253
(-) Allowance for Doubtful Accounts	46,381,765	54,377,696
Reinsurers and Re-Bonding Companies	94,040,316	518,599,270
Insurance and Bonds Institutions	6,466,273	79,607,328
Equity Participation of Reinsurers in Outstanding Claims	20,455,622	150,340,494
Equity Participation of Reinsurers in Unearned Premiums	62,824,157	277,468,715
Other Equity Participations	4,294,264	11,182,733
Permanent investments	15,226,135	44,252,823
Associate	13,220,133	77,202,020
Other permanent investments	15,226,135	44,252,823
Other Assets	1 2/0 052 054	050 070 750
	1,248,952,654	850,276,756
Furniture and Equipment	285,057,642	245,636,622
Miscellaneous	961,464,309	602,787,525
Amortizable Expenses	11,480,131	9,451,346
(-) Amortization	9,049,428	7,598,737
Total Assets	17,284,044,605	14,711,242,814

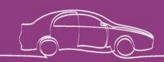




# QUALITAS COMPAÑIA DE SEGUROS, S.A.B. DE C.V. Consolidated Balance Sheet as of September 30, 2012

	2012	2011
Liabilities		
Underwriting Reserves	10,872,043,823	9,294,726,530
Unearned Premiums	7,893,745,189	6,535,438,808
Casualities	7,893,745,189	6,535,438,808
Contractual Obligations	2,976,960,752	2,756,946,066
For Claims and Maturities	2,799,644,500	2,600,683,830
For Incurred and Non-Reported Claims	98,857,065	87,656,686
For Dividends on Policies	20,270,215	11,677,460
For Premiums in Deposit	58,188,972	56,928,090
Preventive Reserve	1,337,882	2,341,656
Catastrophic Risks	1,337,882	2,341,656
Reserve for Labor Obligations	96,901,788	76,155,299
Creditors	1,469,175,329	1,063,688,145
Agents and Adjusters	466,666,586	414,647,777
Funds for Losses Management	2,576,746	2,262,440
Miscellaneous	999,931,997	646,777,928
Reinsurers and Re-Bonding Companies	83,502,687	539,012,312
Insurance and Bond Companies	83,502,687	539,012,312
Other Liabilities	1,433,834,246	1,272,350,465
Provisions for employee profit sharing	3,315,919	3,501,447
Income Tax Provisions	420,870,269	338,360,944
Other Obligations	900,119,927	754,343,665
Deferred Credits	109,528,131	176,144,409
Total Liabilities	13,955,457,873	12,245,932,751
Stockholder's Equity	342,956,574	342,956,574
Capital Stock	342,956,574	342,956,574
Capital Stock	0	0
Reserves	469,844,258	469,844,258
Legal	181,694,394	181,694,394
Other	288,149,864	288,149,864
Valuation Surplus	105,903,414	100,594,313
Subsidiaries	1,475,521	-2,638,479
Retained Result	1,363,002,558	1,065,138,431
Net Income	966,416,073	417,143,312
Result from Capital Restatement	65,597,647	65,597,647
Non-controlling interest	11,271,975	6,414,691
Total Stockholder's Equity	3,328,586,732	2,465,310,063
Total Liabilities and Stockholder's Equity	17,284,044,605	14,711,242,814
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#### QUALITAS COMPAÑIA DE SEGUROS, S.A.B. DE C.V. Consolidated Income Statement

	3Q12	3Q11
Premiums		
Written	3,455,672,309	2,668,549,686
(-) Ceded	504,445	97,530,866
Net premiums written	3,455,167,865	2,571,018,820
(-) Net increase in unearned premiums	379,101,891	-52,411,050
Net premiums earned	3,076,065,973	2,623,429,870
(-) Net Acquisition Cost	0,070,000,070	2,020,420,010
Agents' commissions	677,653,348	557,822,035
Agent's additional compensation	190,368,707	167,372,364
· · · · · · · · · · · · · · · · · · ·		
(-) Comissions on ceded reinsurance	0	0
Excess loss coverage	844,404	30,146,360
Other	3,285,495	1,894,495
	437,702,709	378,609,724
(-) Net Losses and loss adjustment expenses and other contractual liabilities		
Losses and other contractual liabilities	2,104,825,281	1,821,623,208
Losses on non-proportional reinsurance	2,099,132,235	1,828,139,464
	6,285,678	1,152,693
Underwriting income (loss)	0,200,0.0	.,.02,000
onderwriting moonie (1935)	293,587,344	243,984,627
(-) Net increase in other underwriting reserves	200,007,044	240,004,027
(-) Net increase in other underwriting reserves	0	0
	0	0
Gross (income) loss		
	293,587,344	243,984,627
(-) Net operating expenses		
Administrative and Operating expenses	51,245,647	89,722,498
Employees' compensation and benefits	-30,960,908	38,527,993
Depreciation and Amortization	43,909,405	23,005,065
	38,297,150	28,189,440
Operating income (loss)		
	242,341,698	154,262,129
Integral Financing Result	,o ,ooo	, ,
Investments	214,571,774	173,518,877
Sale of investments	120,210,845	133,619,717
Non-realized gain (loss) on investments	27,715,664	2,043,316
Premiums finance charge	38,396,394	-49,685,451
Other	0	0
Foreign Exchange	6,371,483	4,051,734
	0	0
Participation in Permanent Investments Result		0
Income (loss) before taxes and employee's profit sharing		0
income (1035) before taxes and employee's profit sharing	456 042 472	227 704 006
() Description for the same forms	456,913,472	327,781,006
(-) Provision for income taxes		
	143,925,737	117,266,621
Income (Loss) before Discontinued Operations		
Net income (loss)	312,987,736	210,514,385
Non-controlling interest in consolidated subsidiaries	-6,974,872	4,514,121
Controlling interest	319,962,608	206,000,264
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Net income (loss)	312,987,736	210,514,385
Het Income (1033)	312,301,130	210,314,303





# QUALITAS CONTROLADORA, S.A.B. DE C.V. Balance Sheet as of September 30, 2012

	2012	2011
Assets		
Investments	9,549,897,386	0
Securities and Derivatives Transactions	7,213,013,787	0
Securities	7,213,013,787	0
Government	1,531,339,304	0
Private Companies	5,218,689,596	0
Fixed Maturities	4,421,571,201	0
Equity	797,118,395	0
Foreign Net Value	81,343,380	0
	360,905,531	0
Interest Receivable	20,735,976	0
Overnight	1,633,594,974	0
Loans	17,277,015	0
Secured	16,688,589	0
Unsecured	0	0
Discounts and Re-discounts	6,208,333	0
(-) Allowance for Doubtful Accounts	5,619,907	0
Property	686,011,610	0
Real Estate	449,613,356	0
Net Value	273,275,127	0
(-) Depreciation	36,876,873	0
Reserve for Labor Obligations	46,783,322	0
Cash and Cash Equivalents	74,777,746	77,045
Cash and Banks	74,777,746	77,045
Debtors	6,251,892,887	37,609
Premiums	5,707,970,663	0
Agents and Adjusters	54,562,491	0
Accounts Receivable	92,710,043	0
Employee's loans	32,528,319	0
Other	410,503,136	37,609
(-) Allowance for Doubtful Accounts	46,381,765	0
Reinsurers and Re-Bonding Companies	94,040,316	0
Insurance and Bonds Institutions	6,466,273	0
Equity Participation of Reinsurers in Outstanding Claims	20,455,622	0
Equity Participation of Reinsurers in Unearned Premiums	62,824,157	0
Other Equity Participations	4,294,264	0
Permanent investments	1E 226 12E	0
Associate	15,226,135 0	0
	15,226,135	0
Other permanent investments	15,226,135	U
Other Assets	1,248,952,654	0
Furniture and Equipment	285,057,642	0
Miscellaneous	961,464,309	0
Amortizable Expenses	11,480,131	0
(-) Amortization	9,049,428	0
Total Assets	17,281,570,446	114,655





# QUALITAS CONTROLADORA, S.A.B. DE C.V. Balance Sheet as of September 30, 2012

	2012	2011
Liabilities		
Underwriting Reserves	10,872,043,823	0
Unearned Premiums	7,893,745,189	0
Casualities	7,893,745,189	0
Contractual Obligations	2,976,960,752	0
For Claims and Maturities	2,799,644,500	0
For Incurred and Non-Reported Claims	98,857,065	0
For Dividends on Policies	20,270,215	0
For Premiums in Deposit	58,188,972	0
Preventive Reserve	1,337,882	0
Catastrophic Risks	1,337,882	0
Reserve for Labor Obligations	96,901,788	0
Creditors	1,469,175,329	300,000
Agents and Adjusters	466,666,586	0
Funds for Losses Management	2,576,746	0
Miscellaneous	999,931,997	300,000
Reinsurers and Re-Bonding Companies	83,502,687	0
Insurance and Bond Companies	83,502,687	0
Other Liabilities	1,433,834,246	0
Provisions for employee profit sharing	3,315,919	0
Income Tax Provisions	420,870,269	0
Other Obligations	900,119,927	0
Deferred Credits	109,528,131	0
Total Liabilities	13,955,457,873	300,000
Stockholder's Equity		
Capital Stock	2,026,176,077	50,000
Capital Stock	2,033,175,257	50,000
(-) Capital o Fondo no Suscrito	6,999,180	0
Reserves	37,923,848	0
Legal	37,923,848	0
Other	0	0
Valuation Surplus	5,308,333	0
Subsidiaries	4,114,000	0
Retained Result	273,763,082	2,177
Net Income	960,850,473	233,168
Result from Capital Restatement	0	0
Non-controlling interest	15,858,048	0
Total Stockholder's Equity	3,326,112,573	-185,345
Total Liabilities and Stockholder's Equity	17,281,570,446	114,655





## QUALITAS CONTROLADORA, S.A.B. DE C.V. Income Statement

	3Q12	3Q11
Premiums		
Written	3,455,672,309	0
(-) Ceded	504,445	0
Net premiums written	3,455,167,865	0
(-) Net increase in unearned premiums	379,101,891	0
Net premiums earned	3,076,065,973	0
(-) Net Acquisition Cost	677,653,348	0
Agents' commissions	190,368,707	0
Agent's additional compensation	47,140,842	0
(-) Comissions on ceded reinsurance	844,404	0
Excess loss coverage	3,285,495	0
Other	437,702,709	0
(-) Net Losses and loss adjustment expenses and other		
contractual liabilities	2,104,825,281	0
Losses and other contractual liabilities	2,099,132,235	0
Losses on non-proportional reinsurance	592,632	0
Underwriting income (loss)	293,587,344	0
(-) Net increase in other underwriting reserves	0	0
Gross (income) loss	293,587,344	0
(-) Net operating expenses	52,206,689	226,173
Administrative and Operating expenses	-29,999,866	226,173
Employees' compensation and benefits	43,909,406	0
Depreciation and Amortization	38,297,150	0
Operating income (loss)	241,380,655	-226,173
Integral Financing Result	214,571,774	-3,503
Investments	120,210,845	0
Sale of investments	27,715,664	0
Non-realized gain (loss) on investments	38,396,394	0
Premiums finance charge	30,256,135	0
Underwriting of debt securities	0	0
Financial reinsurance	0	0
Other	6,371,483	-3,502
Foreign Exchange	-8,378,745	-1
Participation in Permanent Investments Result	0	0
Income (loss) before taxes and employee's profit sharing	455,952,429	-229,676
(-) Provision for income taxes	143,925,737	0
Income (Loss) before Discontinued Operations	312,026,693	-229,676
Net income (loss)	312,026,693	-229,676
Non-controlling interest in consolidated subsidiaries Controlling interest	- <mark>3,647,834</mark> 315,674,526	0 -229,676
Net income (loss)	312,026,693	-229,676





## **Glossary of Terms and Definitions**

**Acquisition Cost:** Includes commissions and compensations paid to agents and the fees paid to Financial Institutions for the sale of our policies (UOF).

Acquisition Ratio: Results from dividing the Acquisition Cost by Net Premiums Written.

CAGR: Compound Annual Growth Rate = [(End of Period Figure / Beginning of Period Figure) ^ (1/ Number of periods)]

**Cash & Investments:** Securities and Derivatives Transactions + Overnight + Cash and Cash Equivalents.

**Combined Ratio:** In the insurance industry, the combined ratio is used as a general performance measure. It results from the addition of the Acquisition, Operating, and L&LAE Ratios.

**CNSF:** National Insurance & Bonds Commission, the regulator of the insurance sector in Mexico.

**CPO:** Ordinary Participation Certificates. Quálitas shares are in deposit in a trust that issues the CPOs. The holders of the CPOs have rights over their shares in deposit. Each CPO consists of 3 series A shares and 2 series B shares.

**EBTDA:** Earnings before Taxes, Depreciation and Amortization. It differs from EBITDA in that, in EBTDA, the Investment Income is not subtracted, since it is part of the operation of insurance companies.

**Financial Institutions:** Institutions that belong to both Financial Groups as well as to the major automakers in the industry, responsible for credit sales of new automobiles.

**L&LAE:** Loss and Loss Adjustment Expenses: Includes the costs incurred in the payment of claims: valuation experts, adjusters, claim's coordinators, and repair costs.

**L&LAE Ratio:** Results from dividing the L&LAE by Net Premiums Earned period.





Minimum Equity Requirement: Is the minimum equity level that an insurance company should maintain, according to the authorities' requirements. In Mexico, in the automobile insurance industry, it is approximately calculated as the 16.4% of the premiums written in the last 12 months or the 25.1% of the net L&LAE for the last 36 months, that which results higher.

Multi-annual Policies: Policies with a term greater than 13 months. They are typically issued for the automobiles sold on credit.

**Net Premiums Earned:** Portion of premiums written that is registered as income as time goes by.

Net Premiums Written: Equal to premiums written less the part yielded to reinsurance.

**Operating Expenses:** Includes expenses incurred in by the Company in its regular operations.

Operating Ratio: Results from dividing Operating Expenses by Premiums Written.

**Policies' Fees:** Administrative fee charged when the policy is issued and recorded as an income in operating expenses.

Premium Debtor: Records the portion of sold policies which will be paid in installments.

**Premiums finance charge:** Financial penalty imposed to policyholders that choose to pay their policy's premium in installments.

**Premiums Written:** Premiums corresponding to policies underwritten.

**Solvency Margin:** Results from subtracting the Minimum Equity Requirement and the Underwriting Reserves, from the sum of Securities and Cash and Banks.

**Solvency Margin Ratio:** Results from dividing the Solvency Margin by the Minimum Equity Requirement.

**UOF: Use of Facilities:** Fees paid to the Financial Institutions for the sale of our insurance policies.





Quálitas is an insurance company, specialized in auto insurance, which occupies the first place in the Mexican market with a 20.9% share as of June 2012. After 18 years in operation, it has 1.8 million insured vehicles and 166 offices in Mexico, 3 in El Salvador and one in Costa Rica. Quálitas' business model focuses on excellence in service and low costs.

Except for the historic information herein provided, statements included in this document regarding the Company's business outlook and anticipated financial and operating results or regarding the Company's growth potential, constitute forward-looking statements based solely on management's expectations regarding the economic and business conditions in countries where Quálitas operate.

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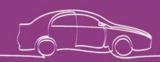
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Quálitas Controladora S.A.B. de C.V., and Quálitas Compañía de Seguros S.A.B. de C.V.



## We invite you to join us in our **LIVE WEBCAST** 3Q12 Results - Thursday, October 25

English Session: 9:00 AM Mexico City Time (10:00 AM EST) Spanish Session: 10:00 AM Mexico City Time (11:00 AM EST) Hosted by:

- Wilfrido Castillo Sánchez Mejorada, CFO
- Alejandro Meléndez, Investments VP and IRO

To participate, please click on the link below:

WEBCAST in English:

WEBCAST in Spanish: http://www.media-server.com/m/p/tdu43ceb

Dial-in number

**English Session:** 

US Toll: (847) 585-4405 Passcode: 33486406 Mexico Toll Free: 001 (866) 779-0965 Passcode: 33486406

Spanish Session:

Mexico Toll Free: 001 (866) 779-0965 Passcode: 33486412

Playback:

The record will be available on our website on Tuesday, November 6.

IR Contact: Mariana Cornejo (5255) 5002-5374, mcornejo@qualitas.com.mx

