

Mexico City, April 6th, 2020

REMOTE ACCESS PROCEDURE TO THE ORDINARY AND EXTRAORDINARY GENERAL SHAREHOLDERS' MEETING DURING THE COVID-19 CONTINGENCY

In reach of the relevant event called "IMPORTANT NOTICE TO SUPPORT INTERMEDIARIES AND SHAREHOLDERS IN THE ISSUANCE OF ADMISSION PASSES DURING THE COVID-19 CONTINGENCY." published by Quálitas Controladora, S.A.B. de C.V. (the "Company") on March 31, 2020 (the "Relevant Event"), through EMISNET of the Mexican Stock Exchange and STIV-2 of the National Banking and Securities Commission, we hereby inform the shareholders and to the public in general, that on the grounds of the recent acknowledgement of a health emergency due to force majeure caused by the epidemic of disease generated by the SARS-CoV-2 virus (COVID-19), by the General Health Council of the Government of Mexico, this council agreed to extraordinary measures, including the suspension of non-essential activities in order to mitigate the risk of spread and transmission of the COVID-19 virus.

In this regard, the Government of Mexico has insisted that citizens should abstain from activities outside their home and maintain a healthy distance.

That is why Quálitas Controladora, S.A.B. de C.V., in accordance with the above-mentioned measures, as well as the legal provisions and taking into consideration the effects of the force majeure related to the celebration of the General Shareholders' Meeting and in order to continue with the Company's commitment to comply in every moment with the highest standards of transparency with our shareholders, we have implemented a mechanism that allows such shareholders who have issued powers of attorney in favor of Elena Ibarrola Morlet and/or Adolfo Obregón Barrios and who have requested the corresponding admission passes in terms of the Relevant Event of last March 31, to participate remotely on the General Ordinary and Extraordinary Shareholders' Meeting which will be held on April 20, 2020 at 17:30 hours (the "Shareholders' Meeting").

We are convinced that the above-mentioned mechanism, together with the one described in paragraph 4 of the Relevant Event of last March 31, consisting in the possibility that the intermediaries may issue powers of attorney in favor of Elena Ibarrola Morlet and/or Adolfo Obregón Barrios which will vote according to the instructions indicated in such letters, will give absolute certainty to our shareholders, regarding the topics and resolutions to be adopted at the Shareholders' Meeting.

Finally, we would like to mention that the password and procedure in order to access and participate remotely in the afore mentioned Shareholders' Meeting, and to those intermediaries and/or shareholders that have issued the powers of attorney in terms of the above, will be sent together with the admission passes that will be issued under the above terms and conditions.

Any questions regarding with the mechanism to participate remotely in the Shareholders' Meeting may be consulted and will be answered via email by Xavier Mangino Dueñas, Elena Ibarrola Morlet, Cristian Gastelum Rodríguez and/or Edith Marquez Díaz in the emails Xavier.mangino@dlapiper.com, elena.ibarrola@dlapiper.com, Cristian.gastelum@dlapiper.com, and edith.marquez@dlapiper.com, **please include each and every one in all communications related to this subject.**

About Quálitas

Quálitas (Q) is the largest auto insurance company in Mexico in terms of market cap penetration, with operations in El Salvador, Costa Rica, USA and Peru. Its specialized business model, has allowed the company to provide top quality service under the largest network in the country. Quálitas is listed on the Mexican Stock Exchange (BMV) under the ticker "Q" (Bloomberg: Q*:MM).

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