

Paseo de los Tamarindos 400 A, Piso 31 Bosques de las Lomas Cuajimalpa de Morelos 05120 Ciudad de México www.dlapiper.com

Xavier Mangino Dueñas T: 52 55 5261 1800

E: xavier.mangino@dlapiper.com

April 5, 2021.

Attention

Quálitas Controladora, S.A.B. de C.V.

Xavier Mangino Dueñas, in my capacity as Secretary of the Board of Directors of Quálitas Controladora, S.A.B. de C.V. (the "Company" or "Quálitas"), would like to state that given to following up on the Quálitas' strategy, consisting of providing to the members of its Board of Directors continuous training that allows them to maintain the highest standards in Corporate Governance matters in order to ensure that the Company remains at the forefront of compliance with the best national and international practices in this field, during the meeting of the Board of Directors that took place on **February 24, 2021**, members of such Board of Directors were given two training sessions in which several topics regarding environmental, social and governance standards that companies and directors must take into consideration in order to compliance with current corporate sustainability policies were addressed as the first session, and as a second session topics regarding tax legislation matters applicable during 2021 in the insurance sector.

The above-mentioned training sessions, whose topics were described in the previous paragraph, were made at the request of Quálitas Controladora, S.A.B. de C.V. and such services were provided by: i) Jvan Gaffuri, S&P Global - SAM (Sustainability) and ii) Jorge Jímenez, Galaz, Yamazaki, Ruiz Urquiza, S.C, member of Deloitte Touche Tohmatsu Limited (Tax).

Atentamente

Quálitas Contro adora, S.A.B. de C.A

Lic. Xavier Mangino Dueñas Secretario de la Sociedad